

1/125

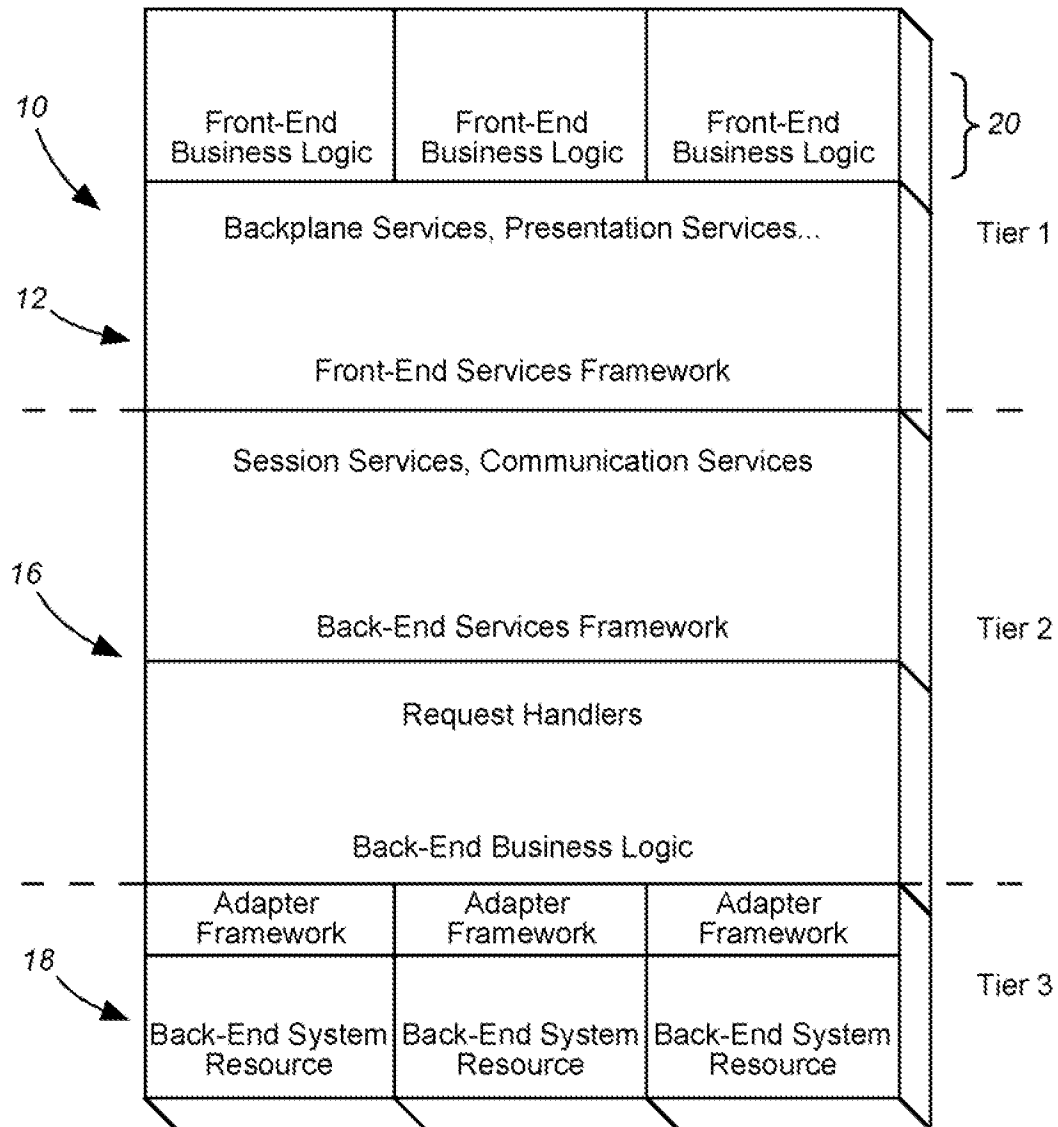


FIG. 1

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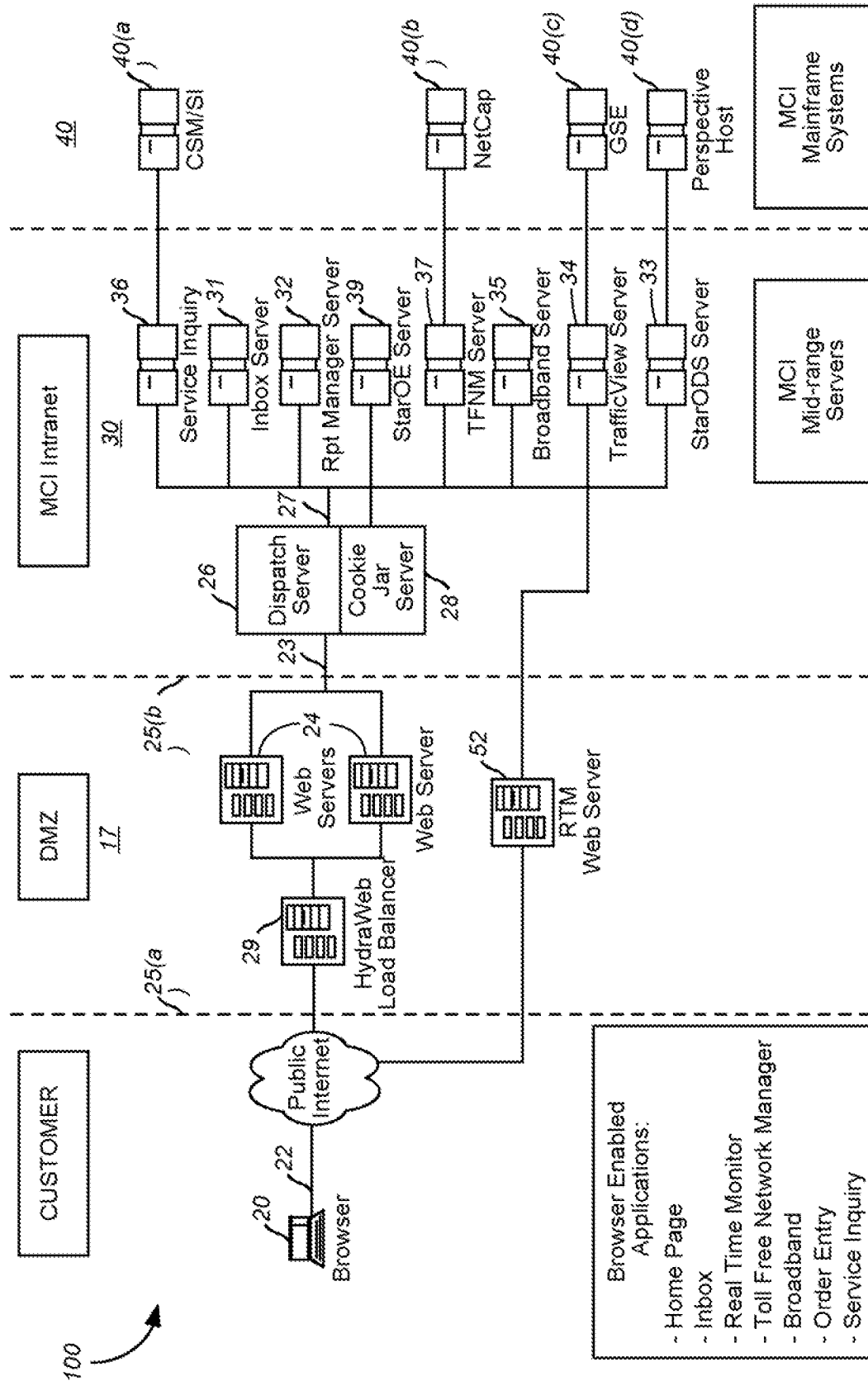


FIG. 2

3/125

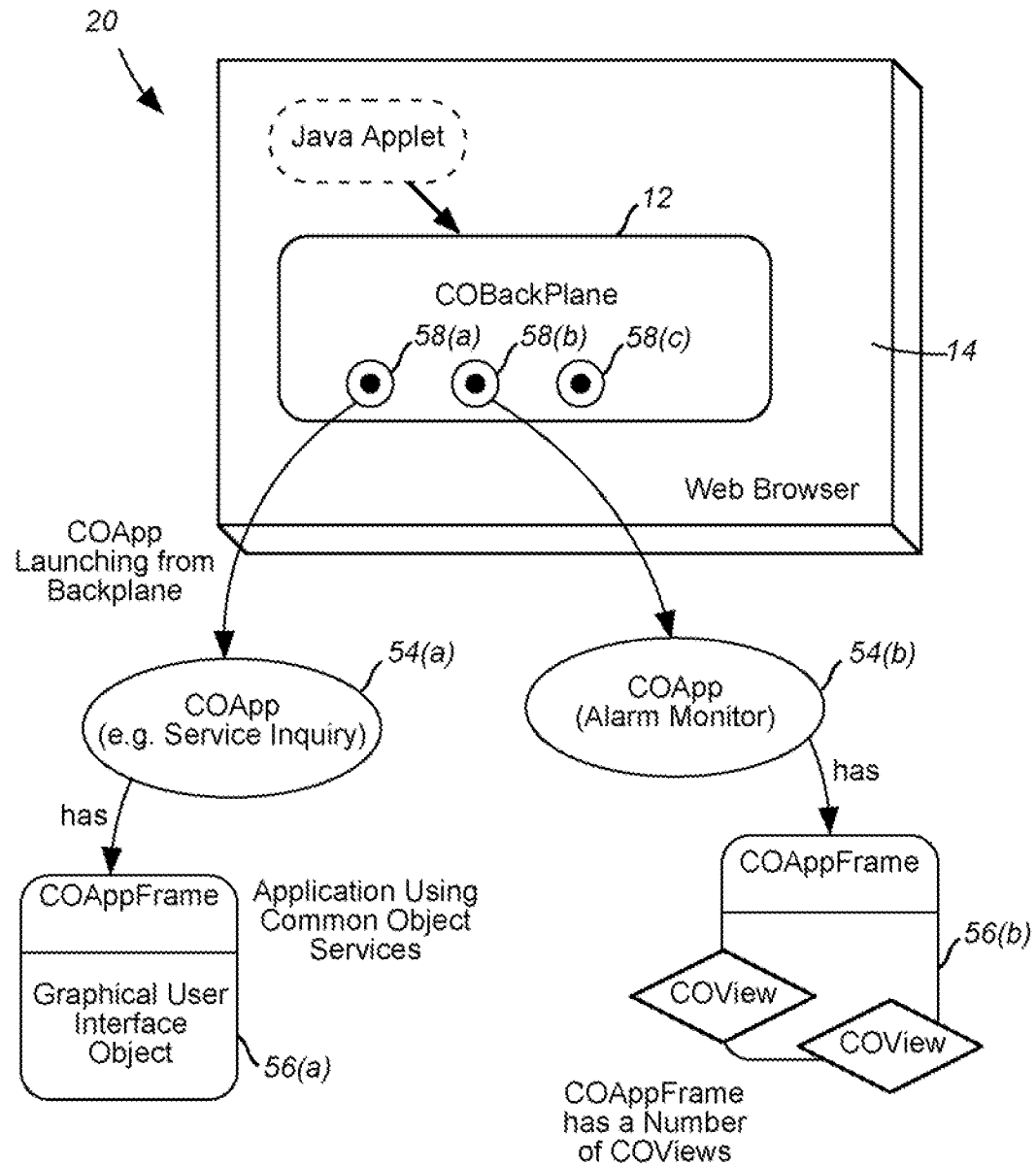


FIG. 3

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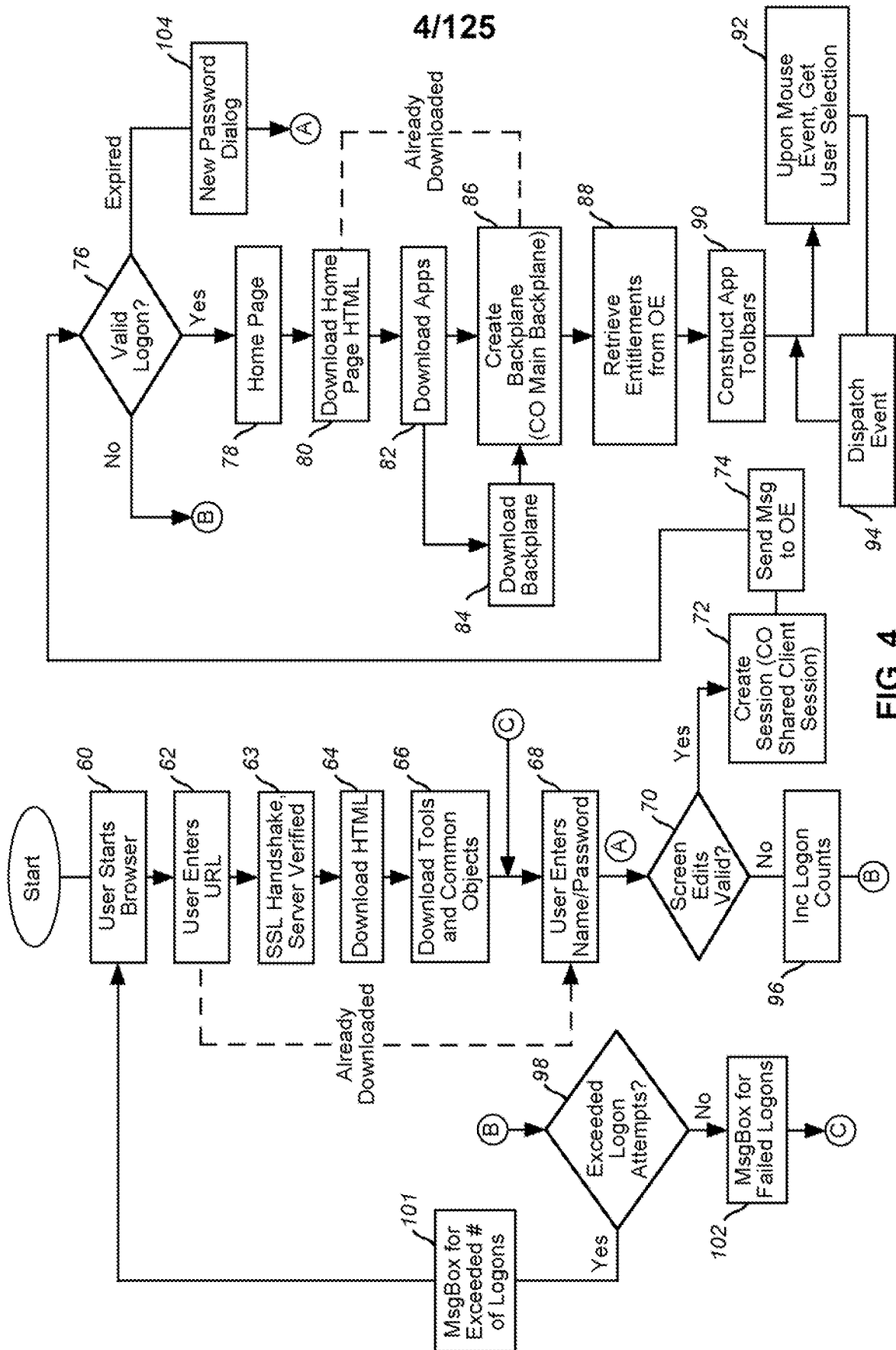


FIG. 4

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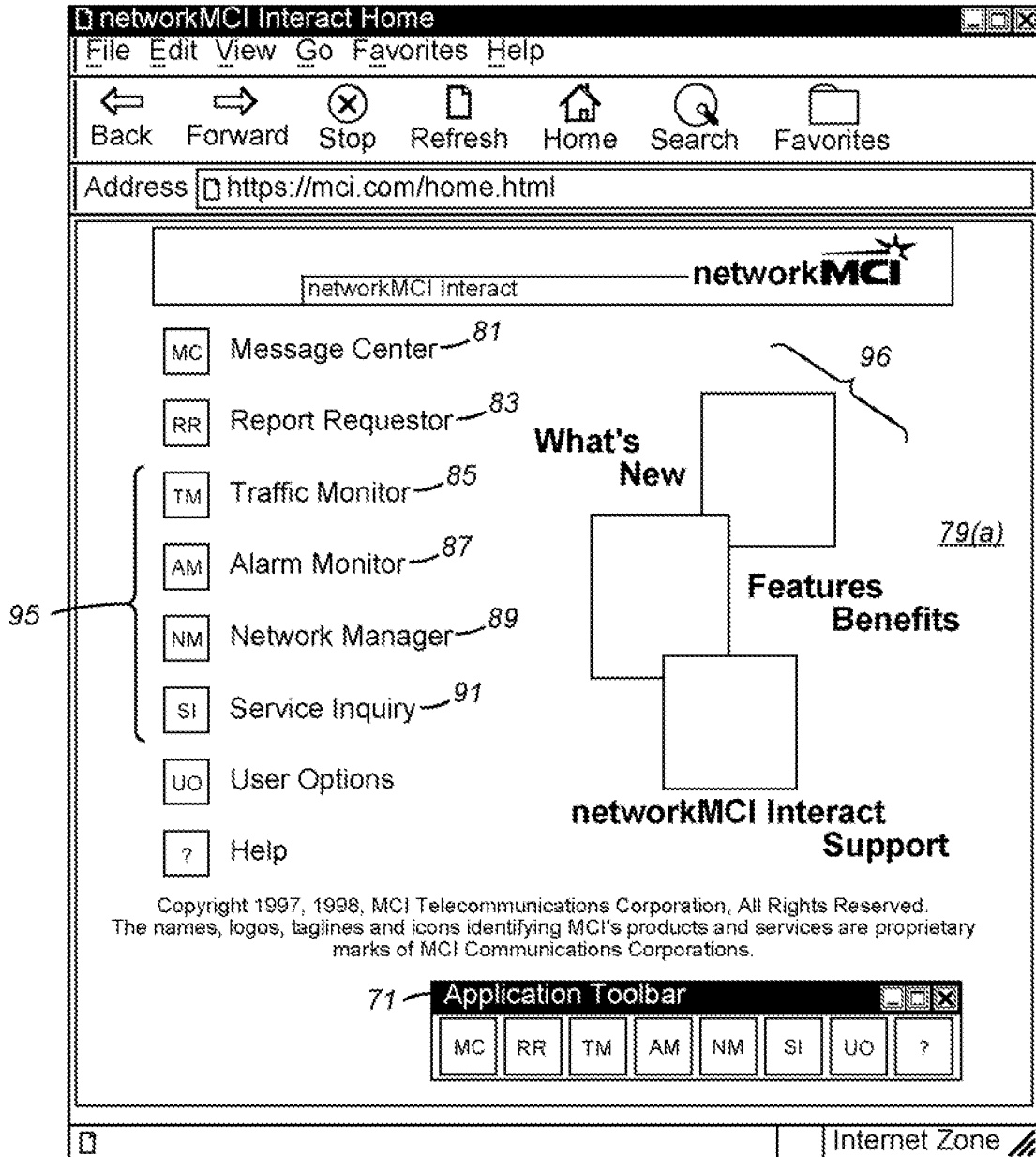


FIG. 5(a)

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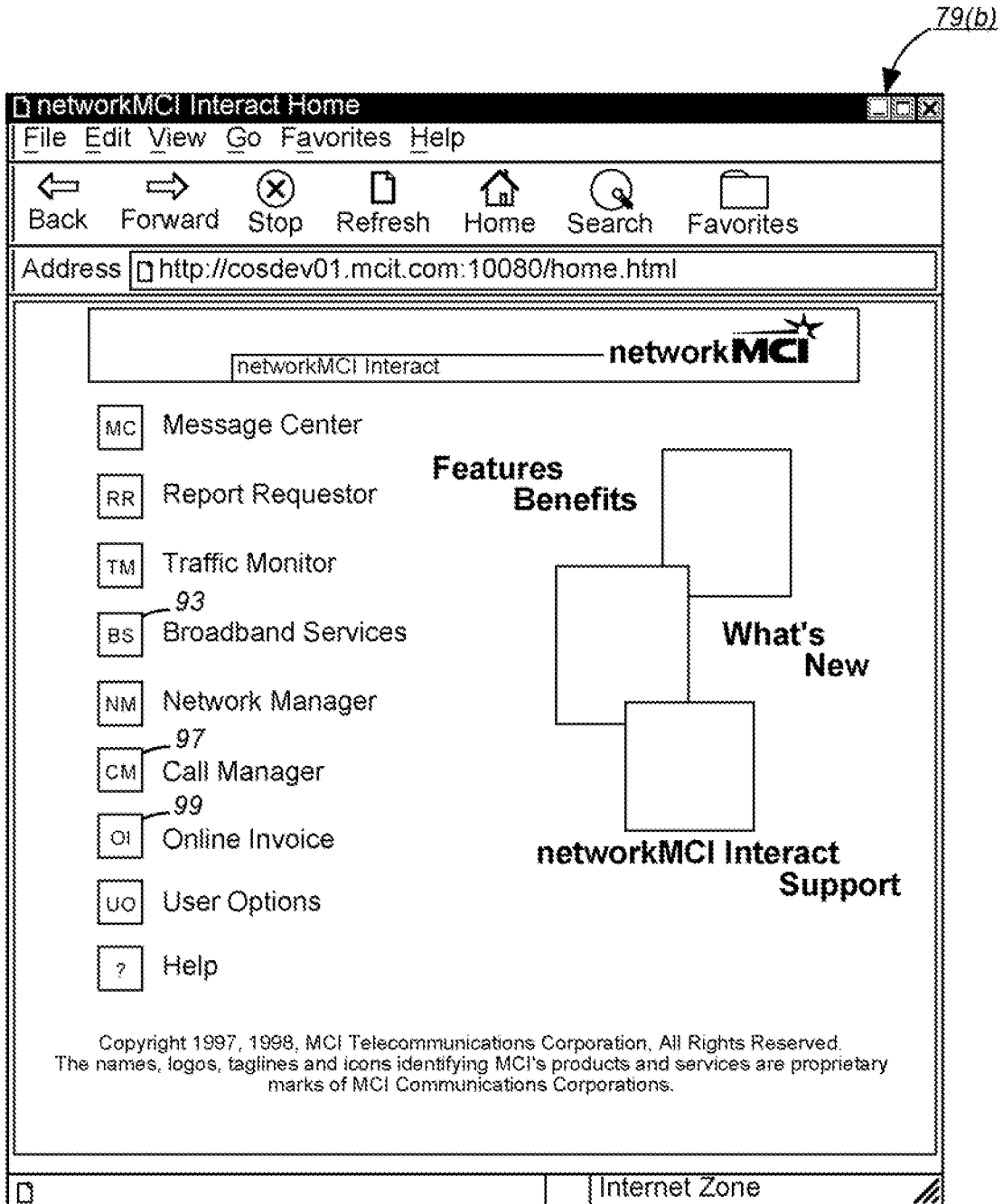


FIG. 5(b)

7/125

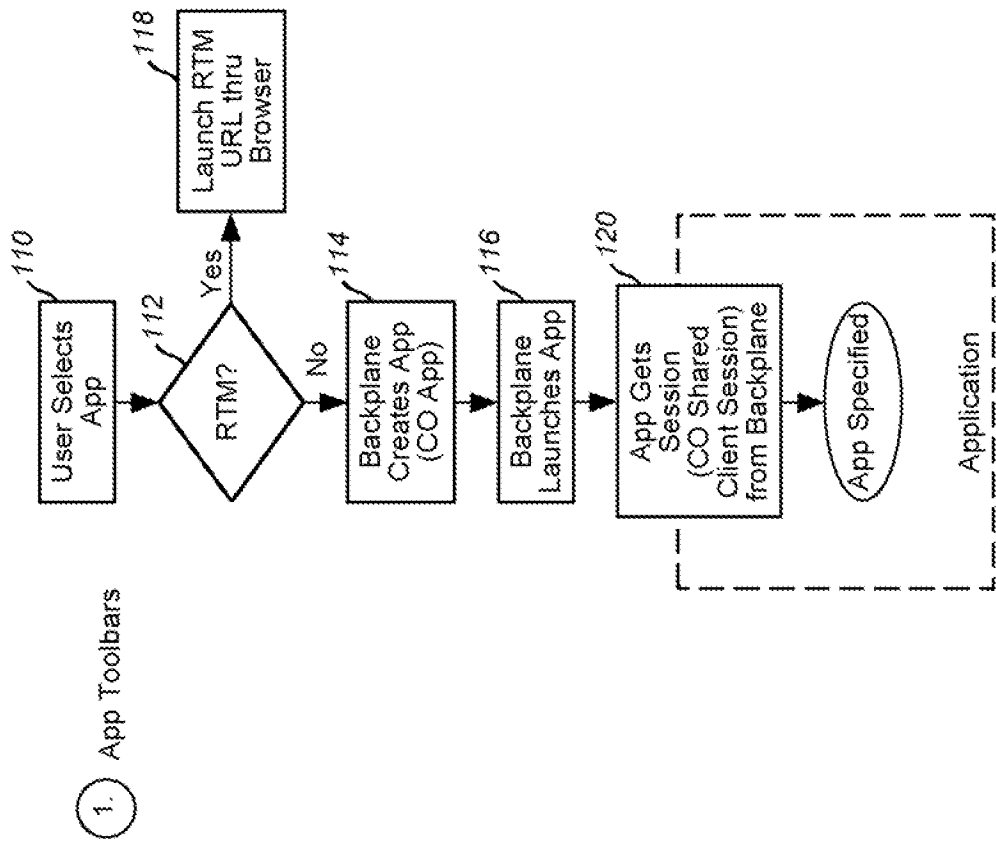
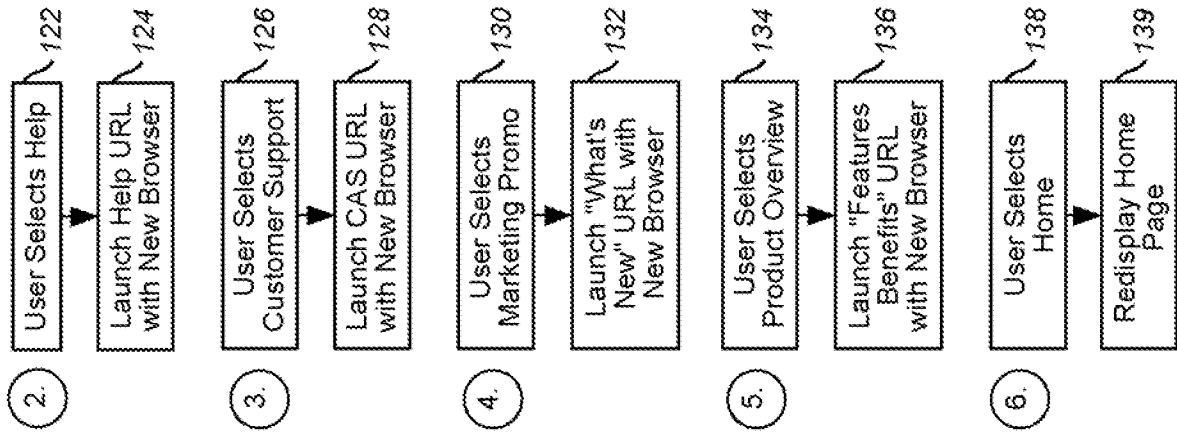


FIG. 6

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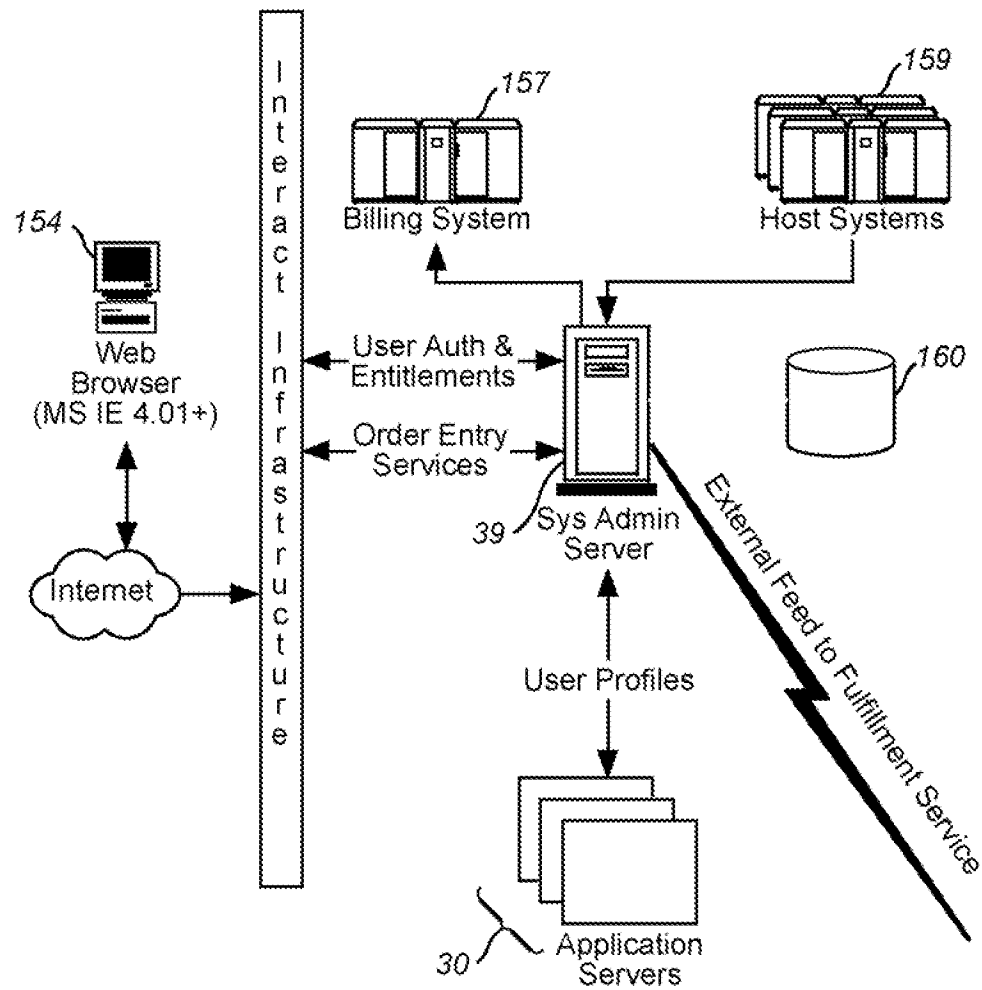


FIG. 7

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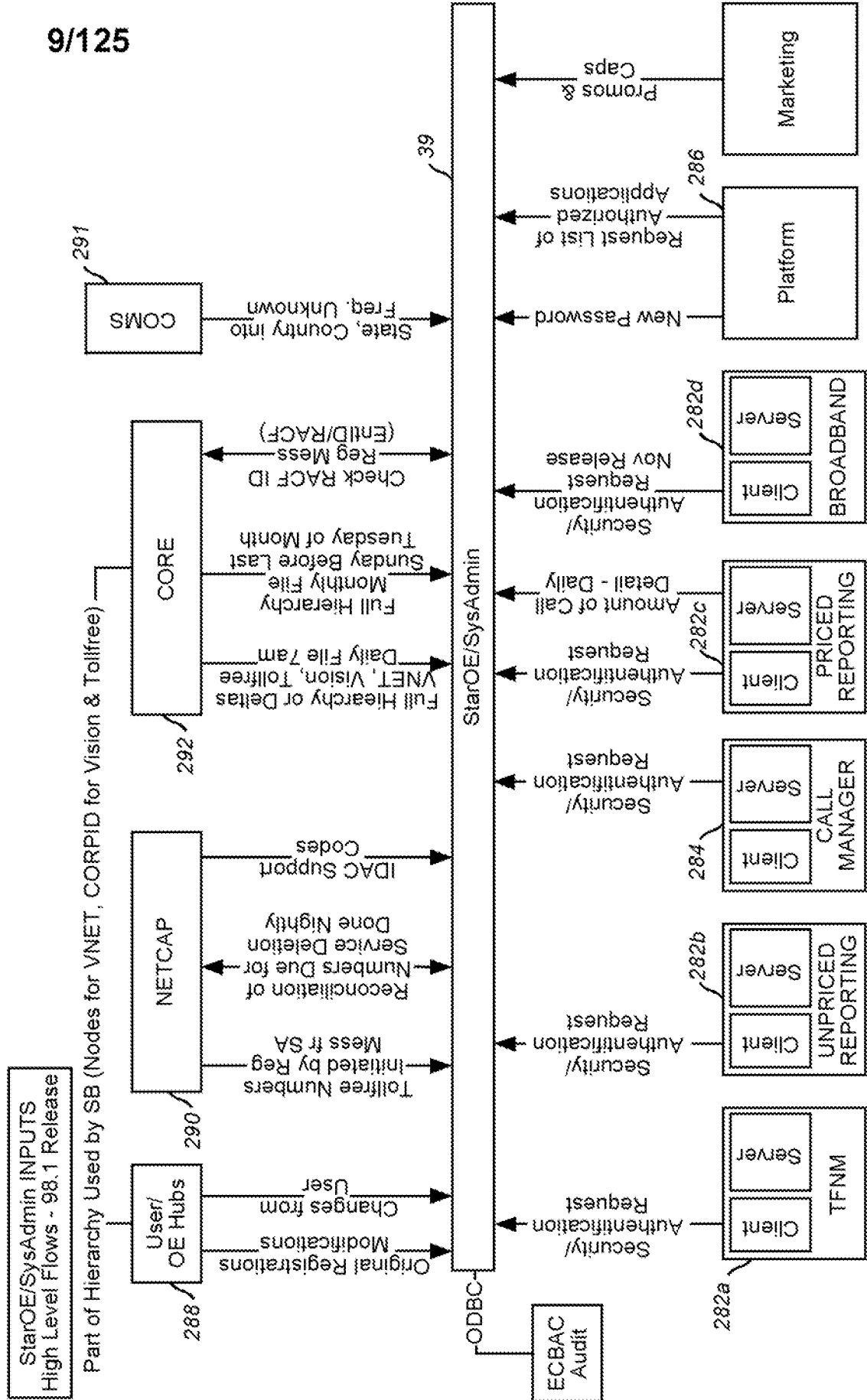


FIG. 8

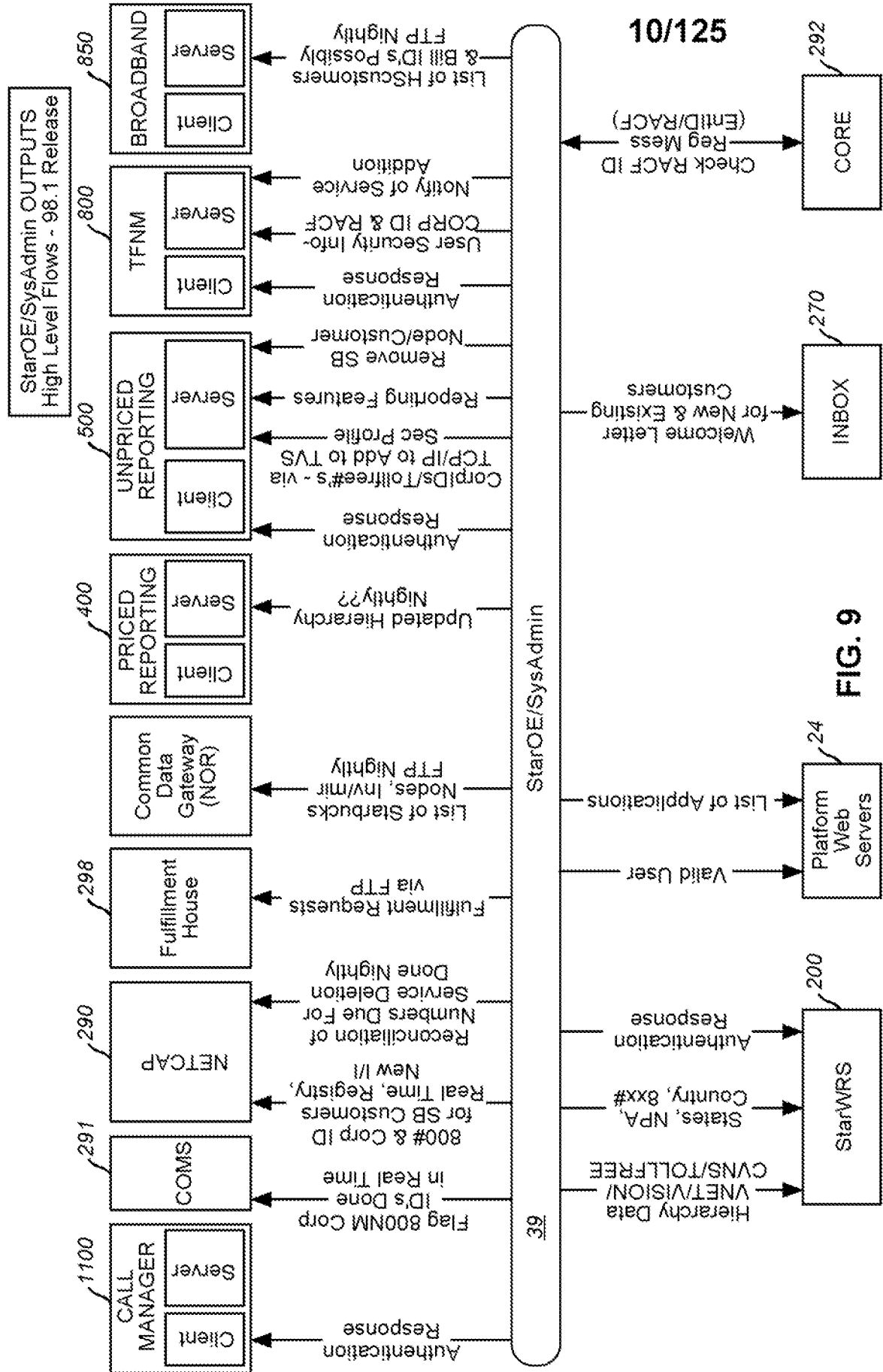


FIG. 9

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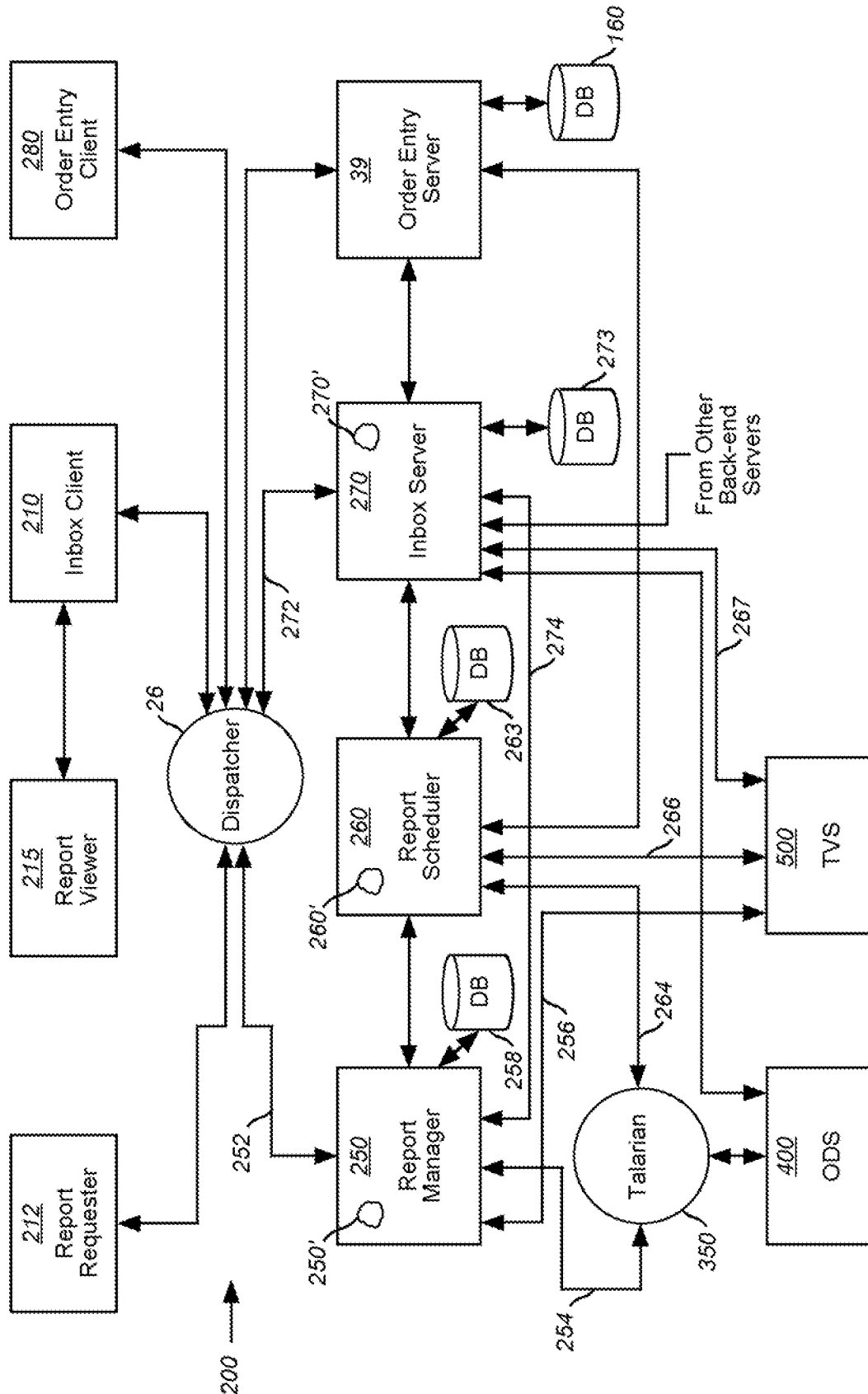


FIG. 10

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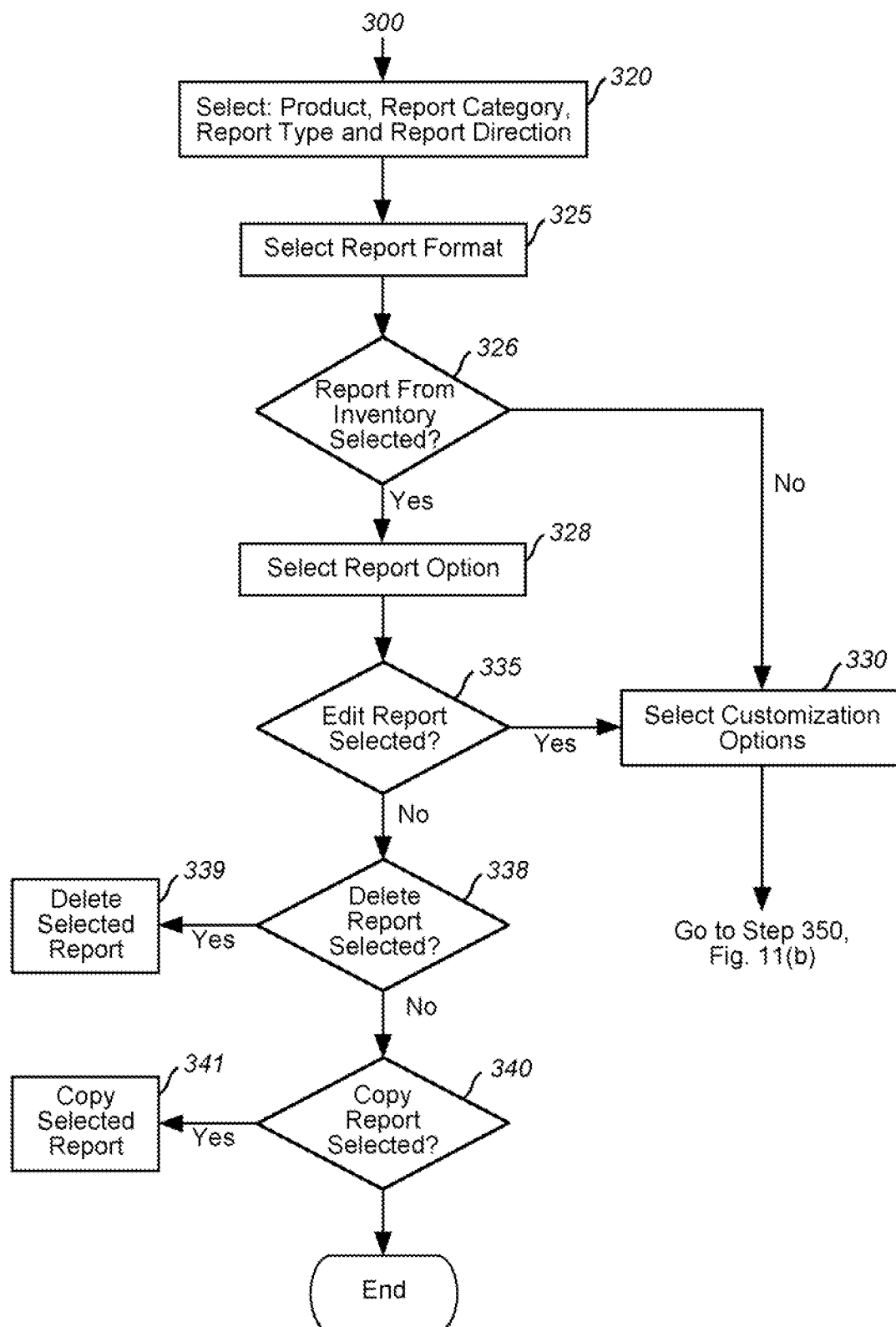
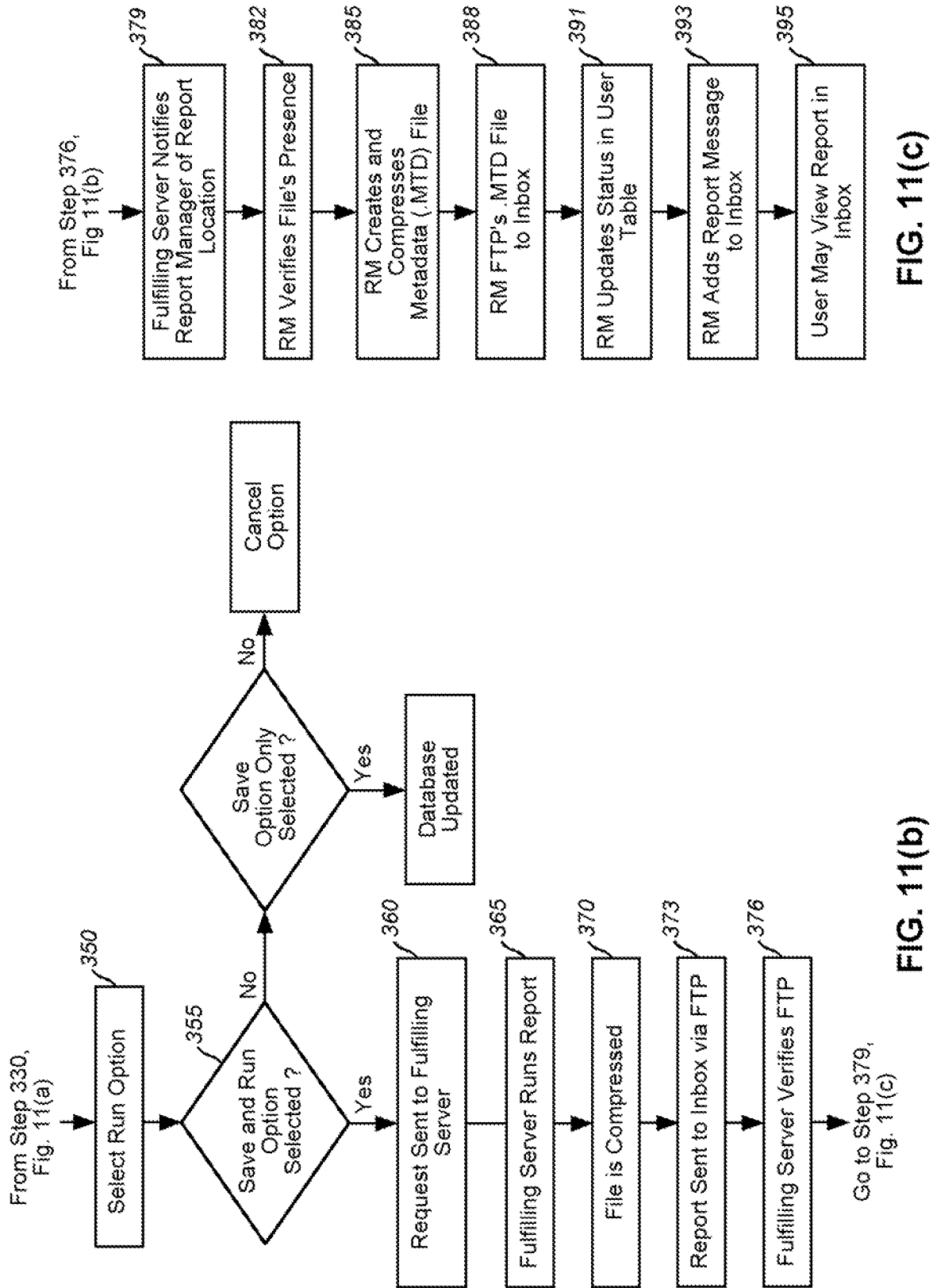


FIG. 11(a)

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14/125

1550

Report Requester

1553 File View Help

1551 New 1554 Edit 1555 Copy 1556 Delete 1559 Cust. Service 1560 Help

Product Report Category Report Type

1558 Toll Free Analyze Traffic Priced

☒ Inbound
☐ Outbound

1563

1565

Formats

- Area Code Summary
- Country Code Summary
- Frequent Numbers
- Payphone Report
- Review Calls
- State Summary

Inventory

Last Action	Created/Modified	Title
1568		

FIG. 12(a)

15/125

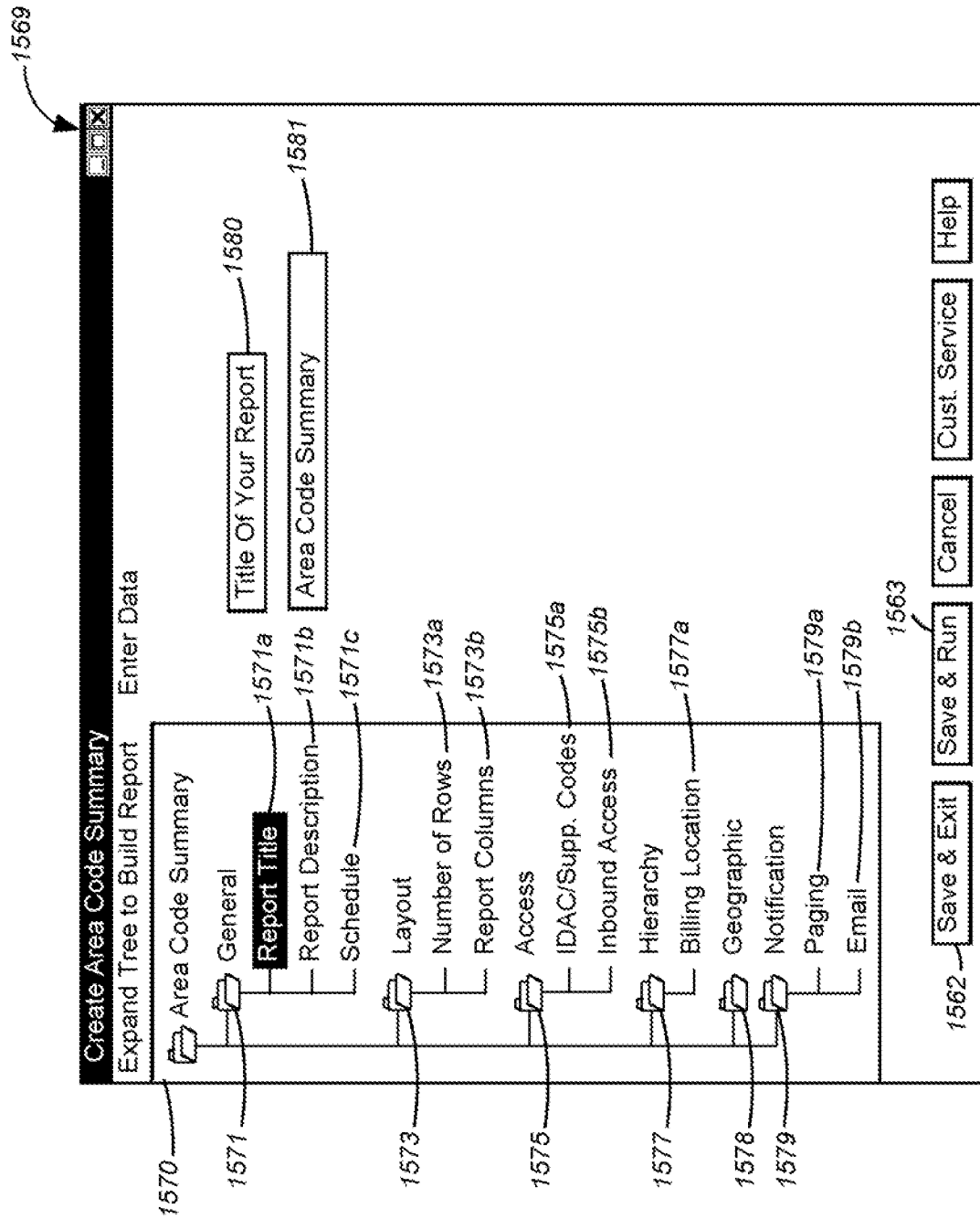


FIG. 12(b)

16/125

1597

1571c

Create Area Code Summary

Expand Tree to Build Report Enter Data

Area Code Summary

- General
- Report Title
- Report Description
- Schedule**
- Layout
- Number of Rows
- Report Columns
- Access
- IDAC/Supp. Codes
- Inbound Access
- Hierarchy
- Billing Location
- Geographic
- Notification
- Paging
- Email

Schedule Type

Time Zone US Mountain Time 1582

☒ Recurring 1586
☐ One Time 1583

☐ Hourly
☒ Daily
☐ Weekly
☐ Monthly

☐ Range
☐ Discrete

Start Time 12:00 AM 1584

End Time 12:00 AM 1585

Clear Add>>

Start Date 00/00/0000

End Date 00/00/0000

Remove Selection

Save & Exit Save & Run Cancel Cust. Service Help

FIG. 12(c)

17/125

1598

1590

1587

Columns

Sorts

1588

1573b

Create Area Code Summary

Expand Tree to Build Report

Enter Data

Area Code Summary

General

Report Title

Report Description

Schedule

Layout

Number of Rows

Report Columns

Access

IDAC/Supp. Codes

Inbound Access

Hierarchy

Billing Location

Geographic

Notification

Paging

Email

Selecting Report Columns

Available Columns

Selected Columns

Orig Area Cd

Orig State

Calls

% Calls

Minutes

% Min

Amount

%Amt

Avg Min/Call

Avg Amt/Call

Avg Amt/Min

Add>

<Remove

Up

Down

Orig Area Cd	Orig State	Calls	%Calls	Minutes	%Min	Amount	%Amt	A
one	two	three	four	five				

Save & Exit

Save & Run

Cancel

Cust. Service

Help

FIG. 12(d)

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1599

Create Area Code Summary
 Expand Tree to Build Report Enter Data

Area Code Summary

- General
 - Report Title
 - Report Description
 - Schedule
- Layout
- Number of Rows
- Report Columns**
- Access
- IDAC/Supp. Codes
- Inbound Access
- Hierarchy
- Billing Location
- Geographic
- Notification
- Paging
- Email

Columns Sorts 1588

Selecting Sort Fields

Primary Sort

Orig Area Cd

Available Sorts

1591

- Orig State
- Calls
- % Calls
- Minutes
- % Min
- Amount
- %Amt
- Avg Min/Call
- Avg Amt/Call
- Avg Amt/Min

Add> <Remove

Selected Sorts

(D) Orig Area Cd

Up Down Asc Desc 1592

☐ Break on Primary Sort, Subtotal on Calls, Minutes and Amount

☐ Totals

1573b

Save & Exit Save & Run Cancel Cust. Service Help

FIG. 12(e)

19/125

1601

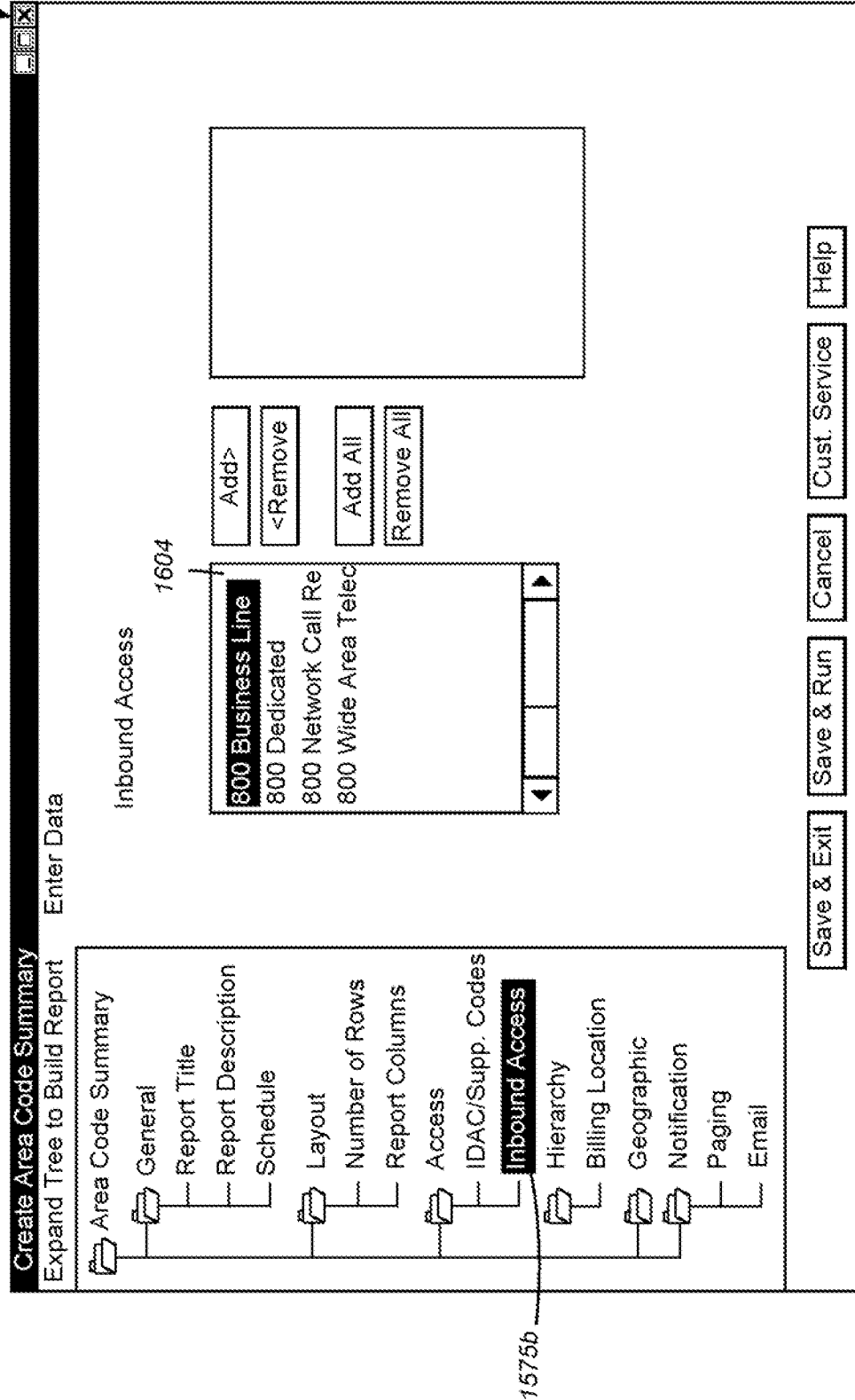


FIG. 12(f)

20/125

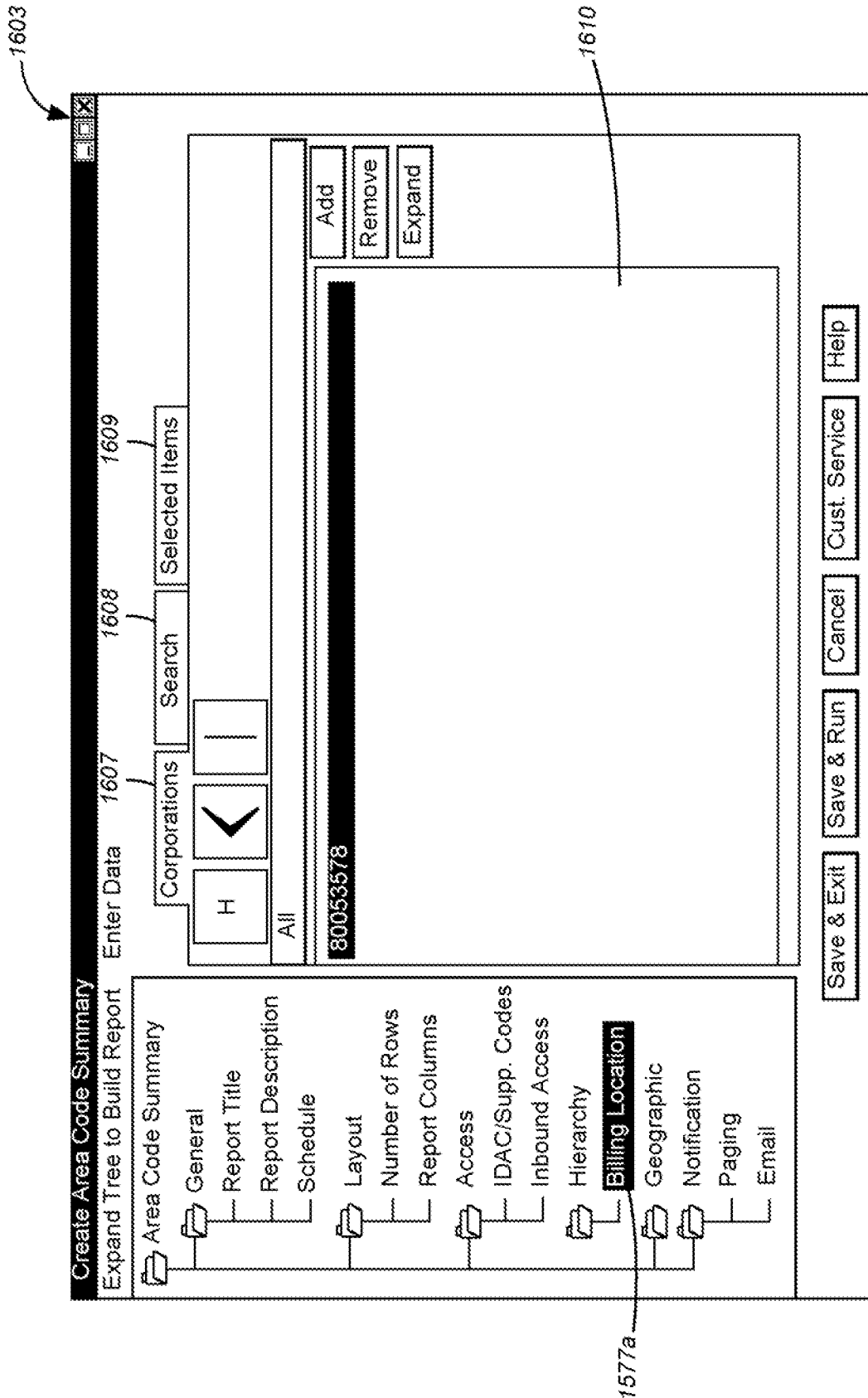


FIG. 12(g)

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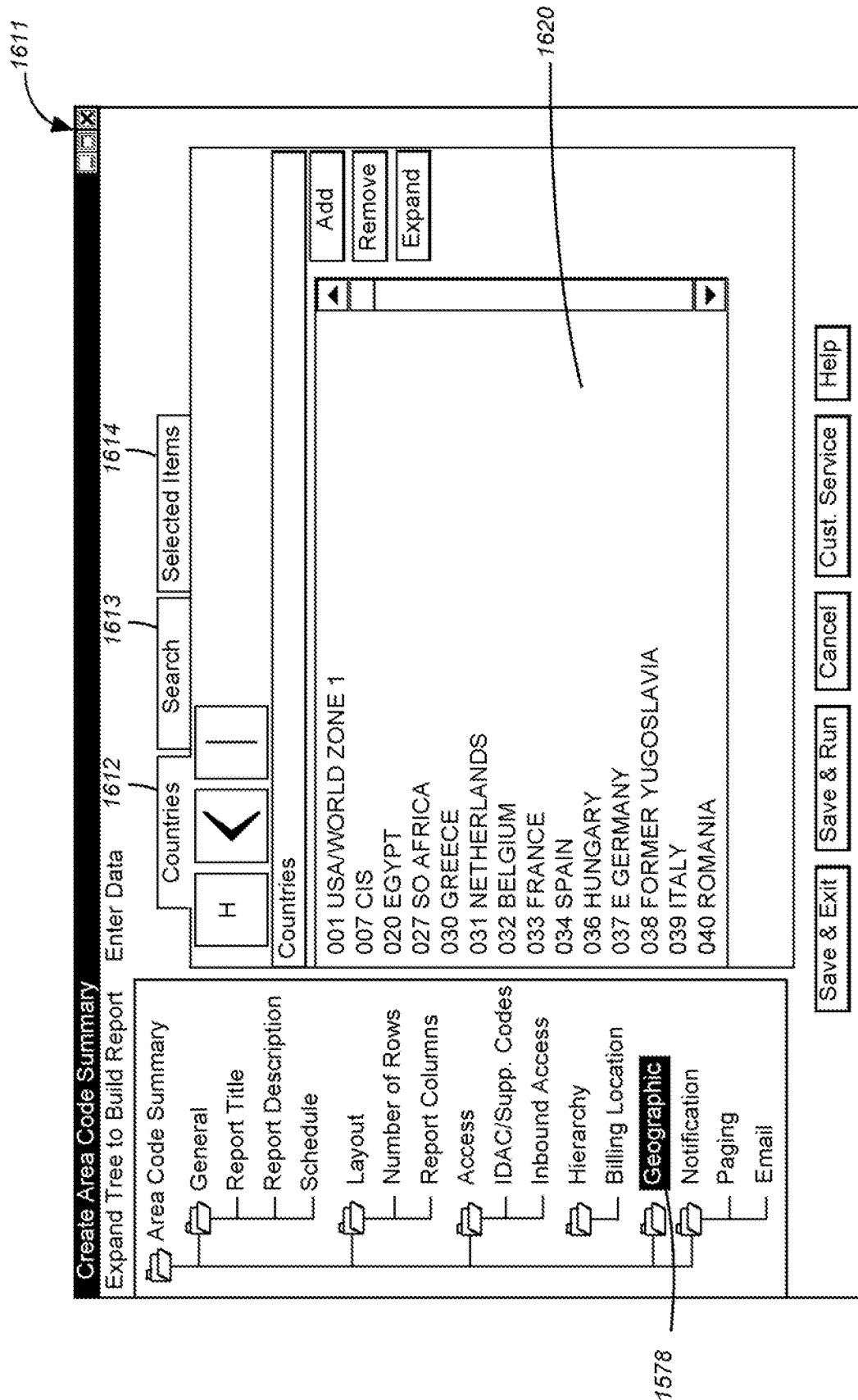


FIG. 12(h)

22/125

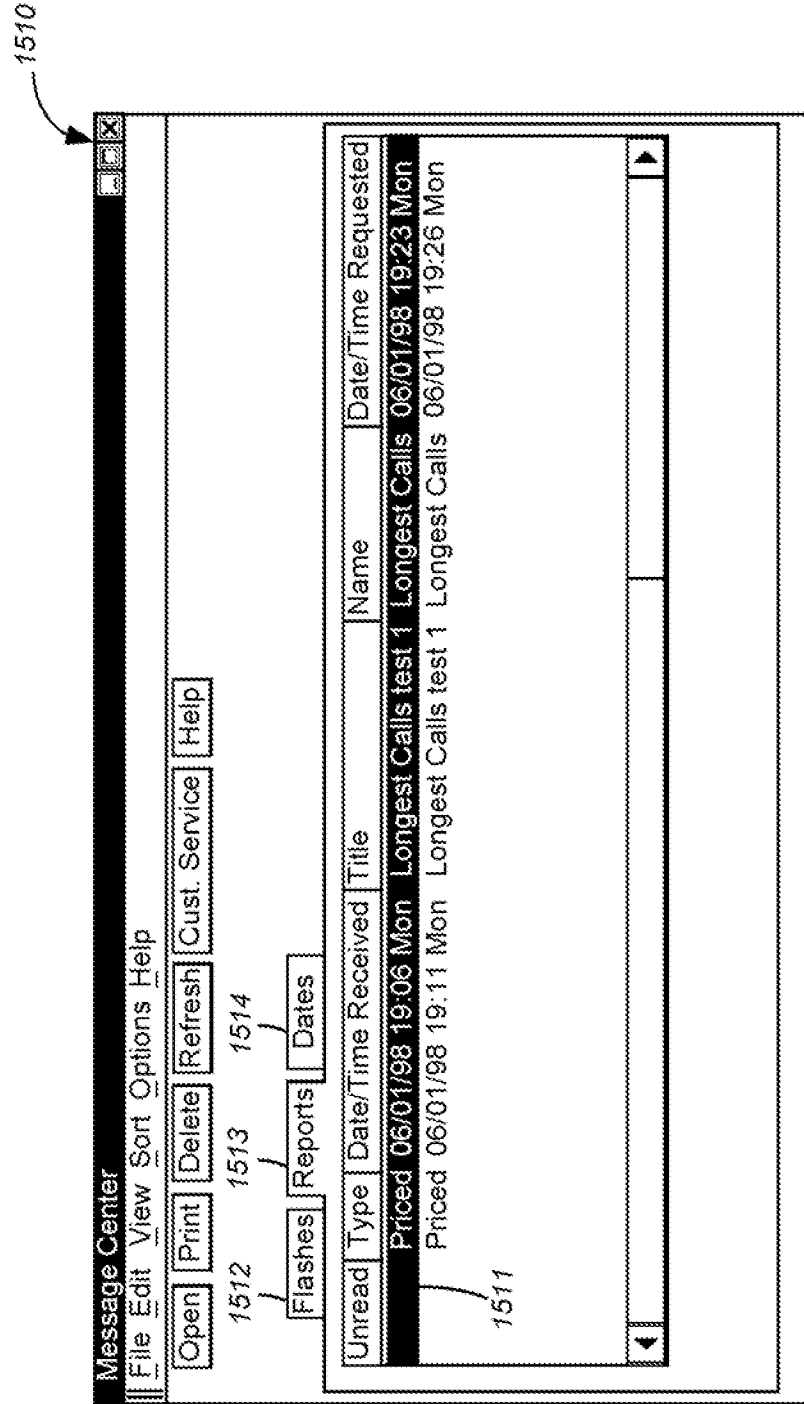


FIG. 13(a)

23/125

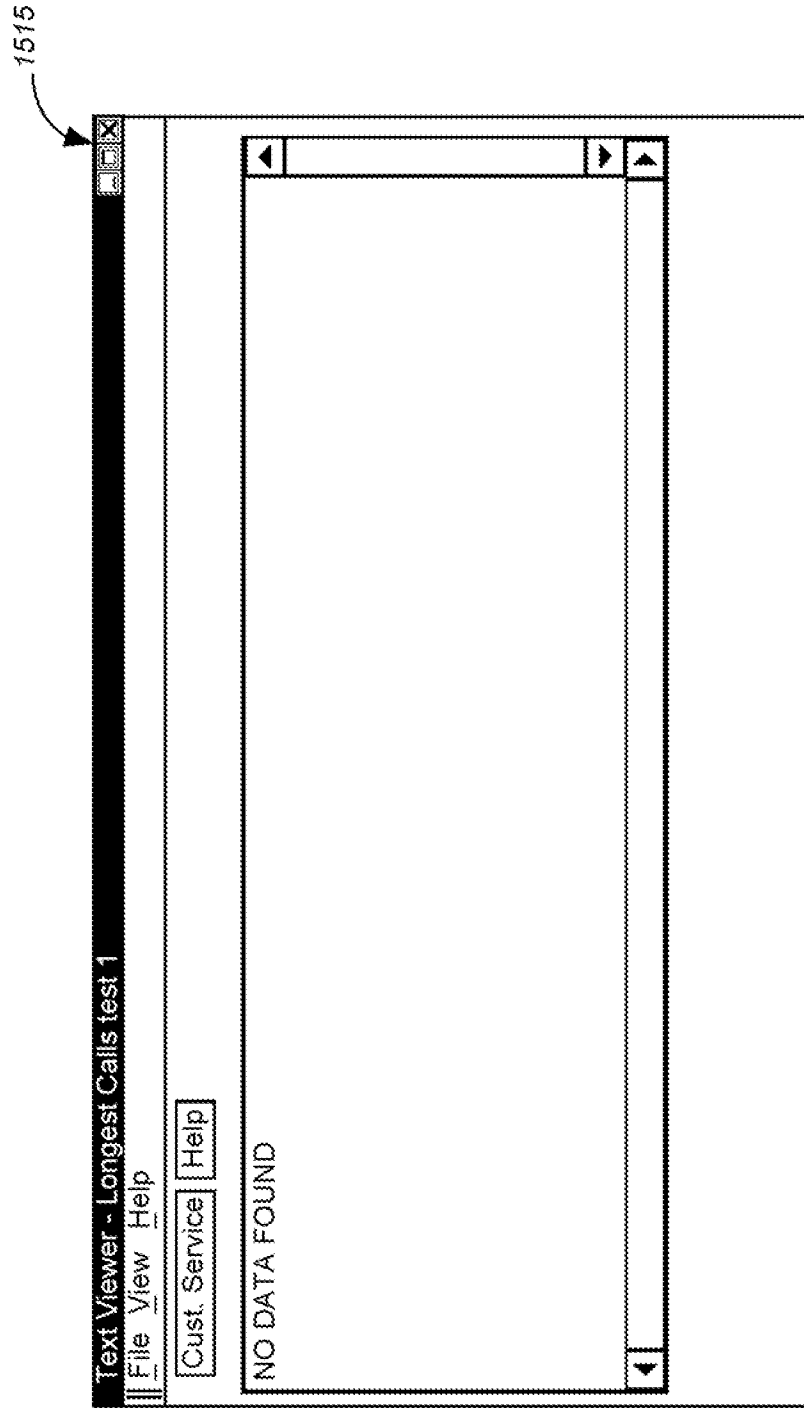


FIG. 13(b)

24/125

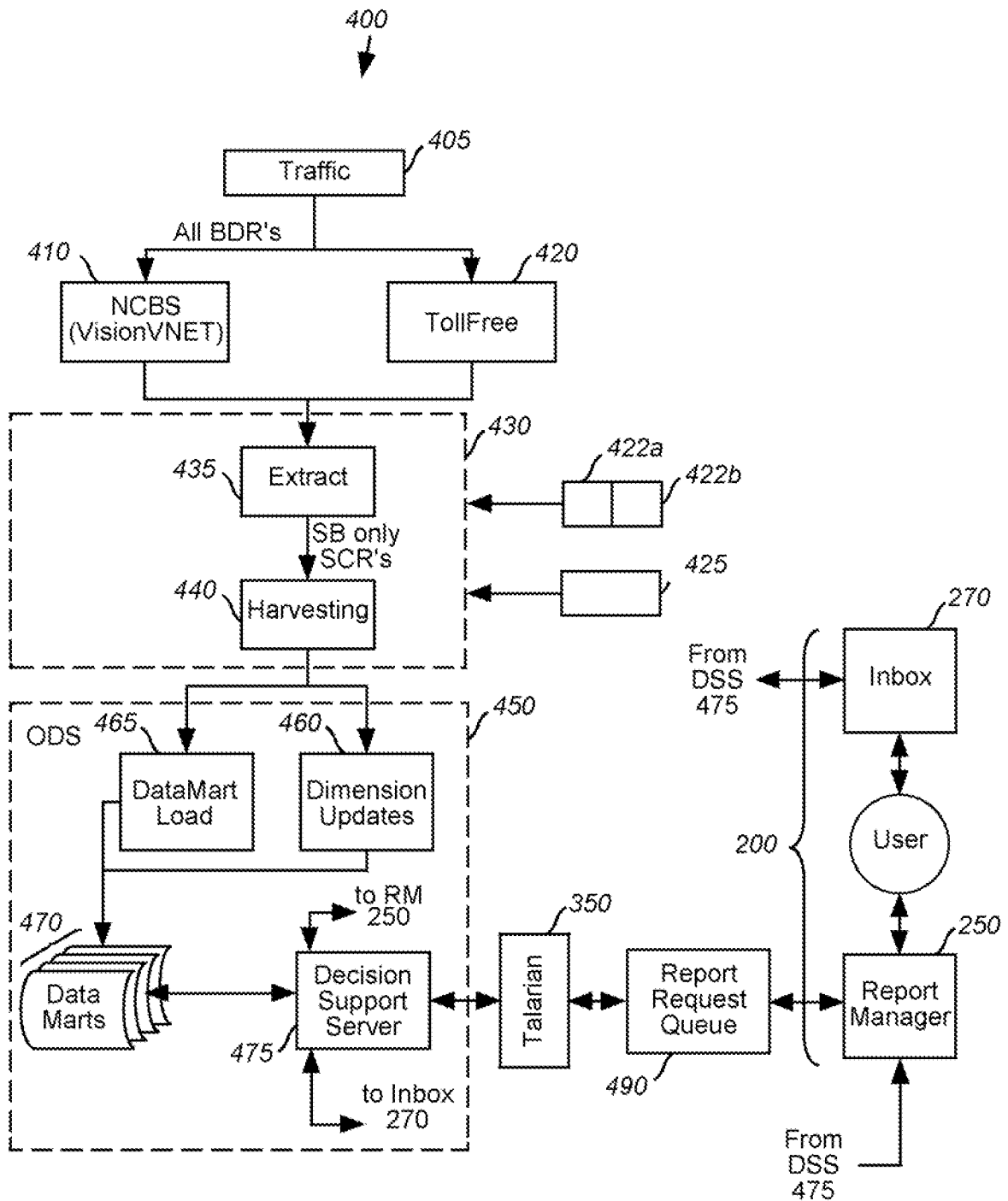


FIG. 14(a)

25/125

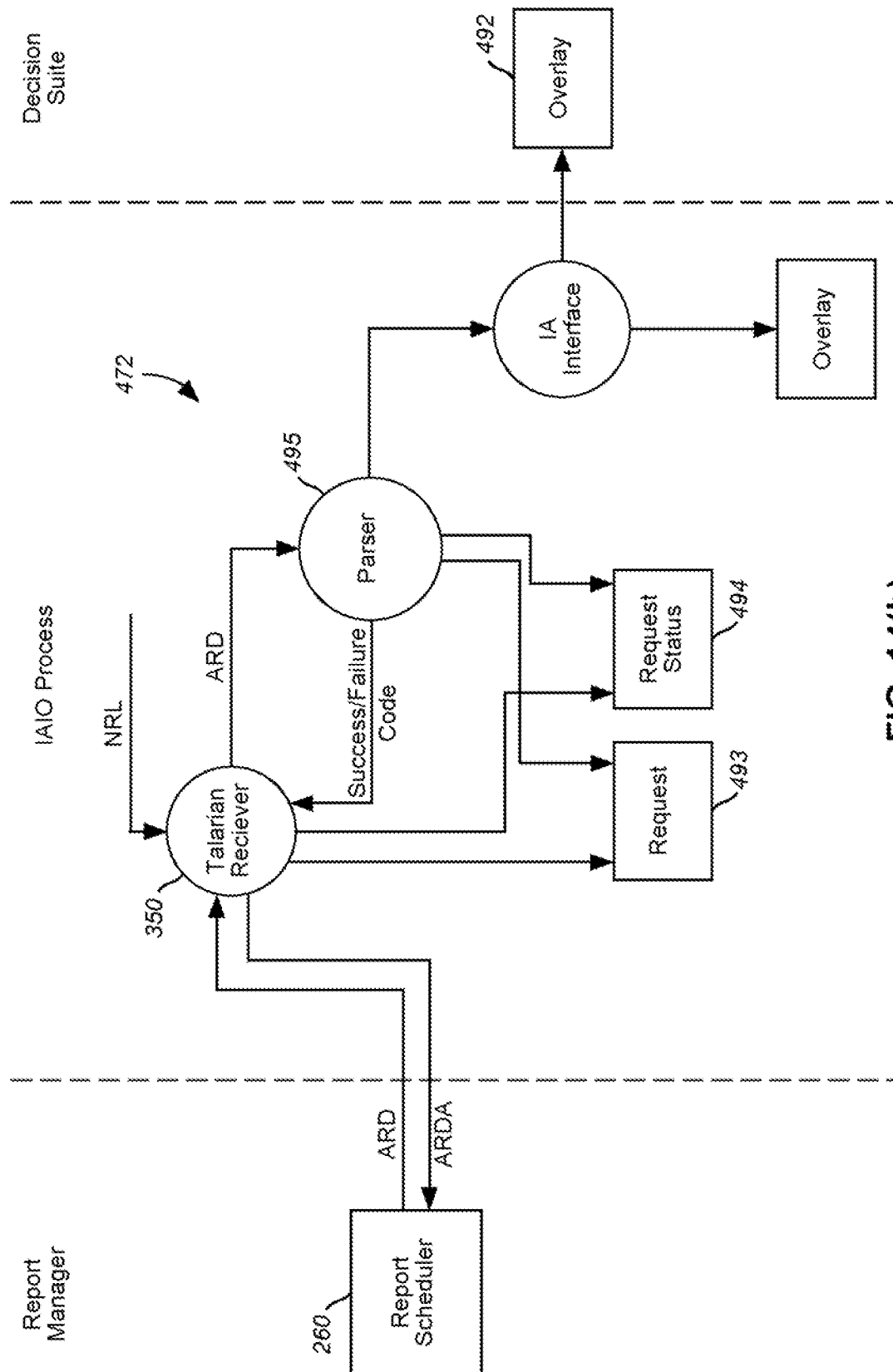


FIG. 14(b)

26/125

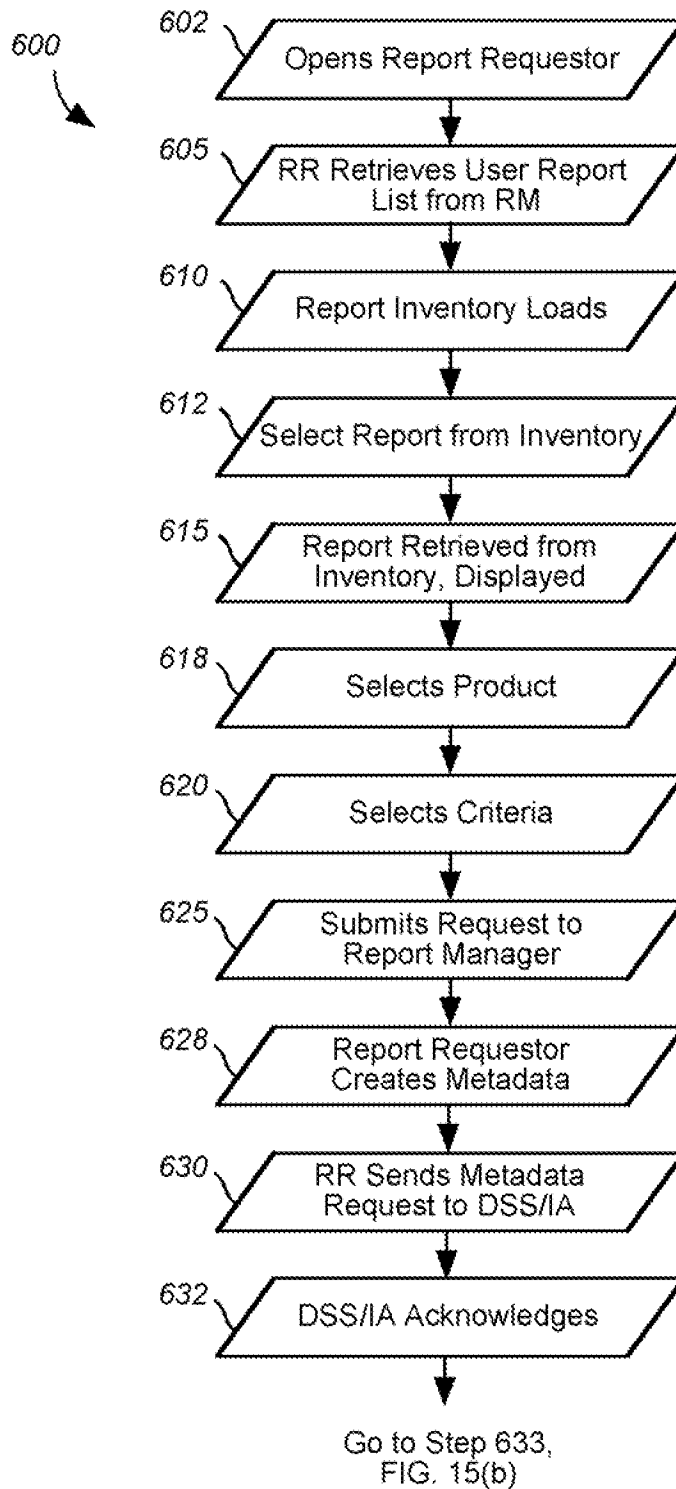


FIG. 15(a)

27/125

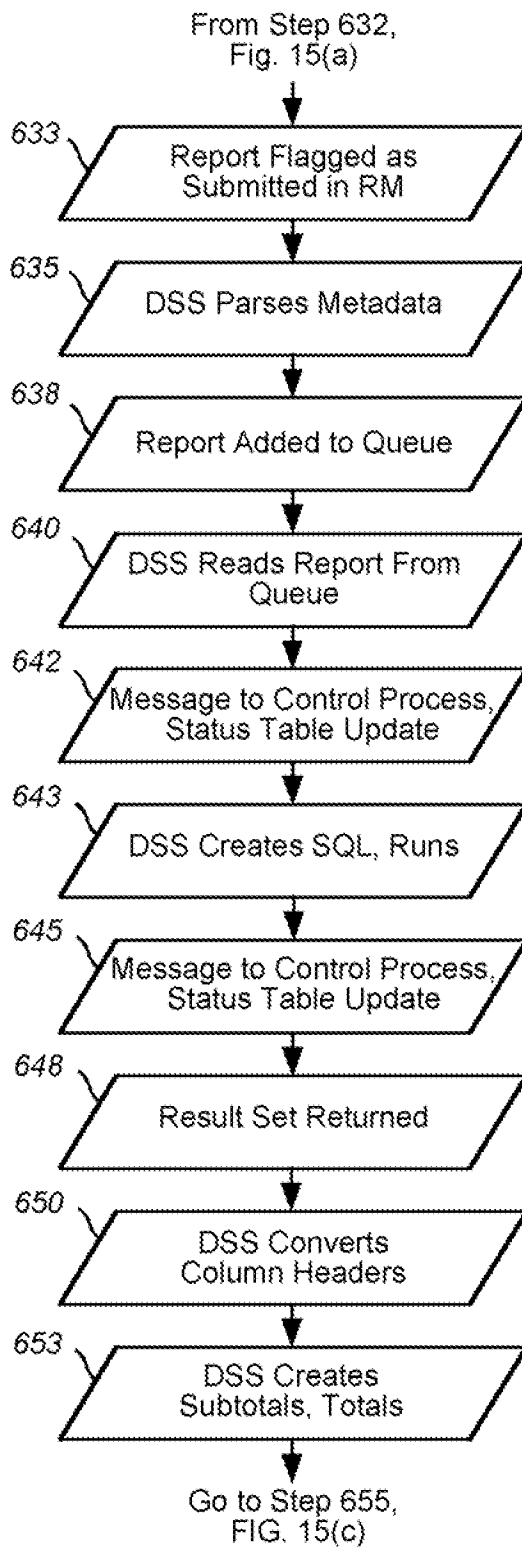


FIG. 15(b)

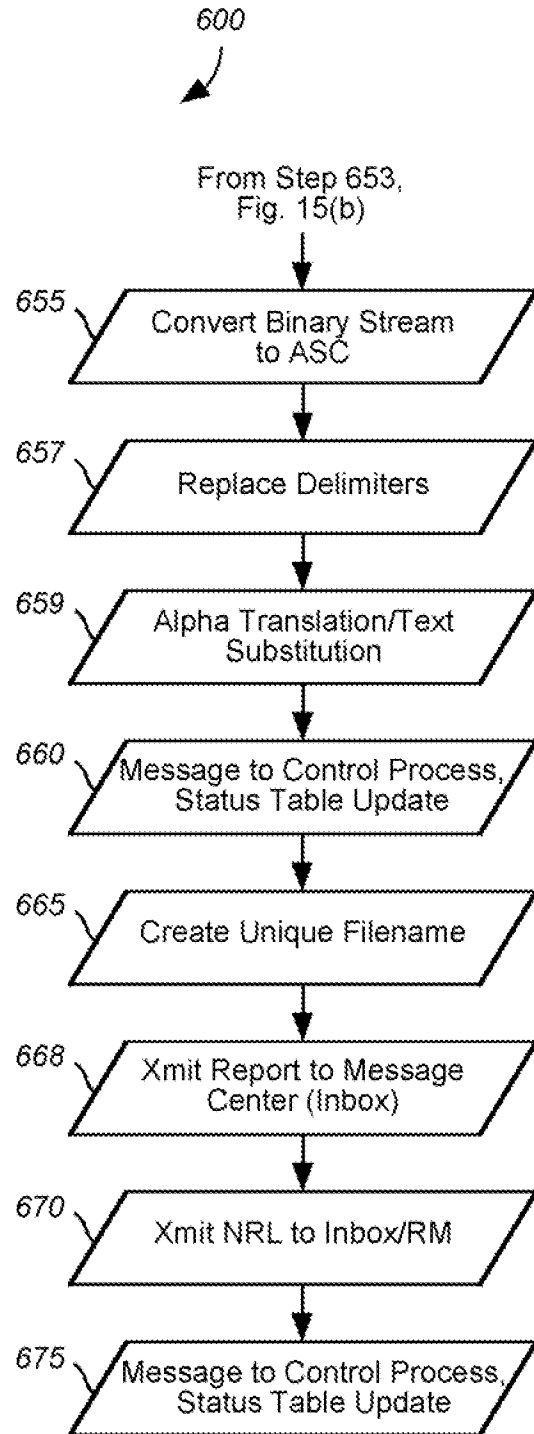


FIG. 15(c)

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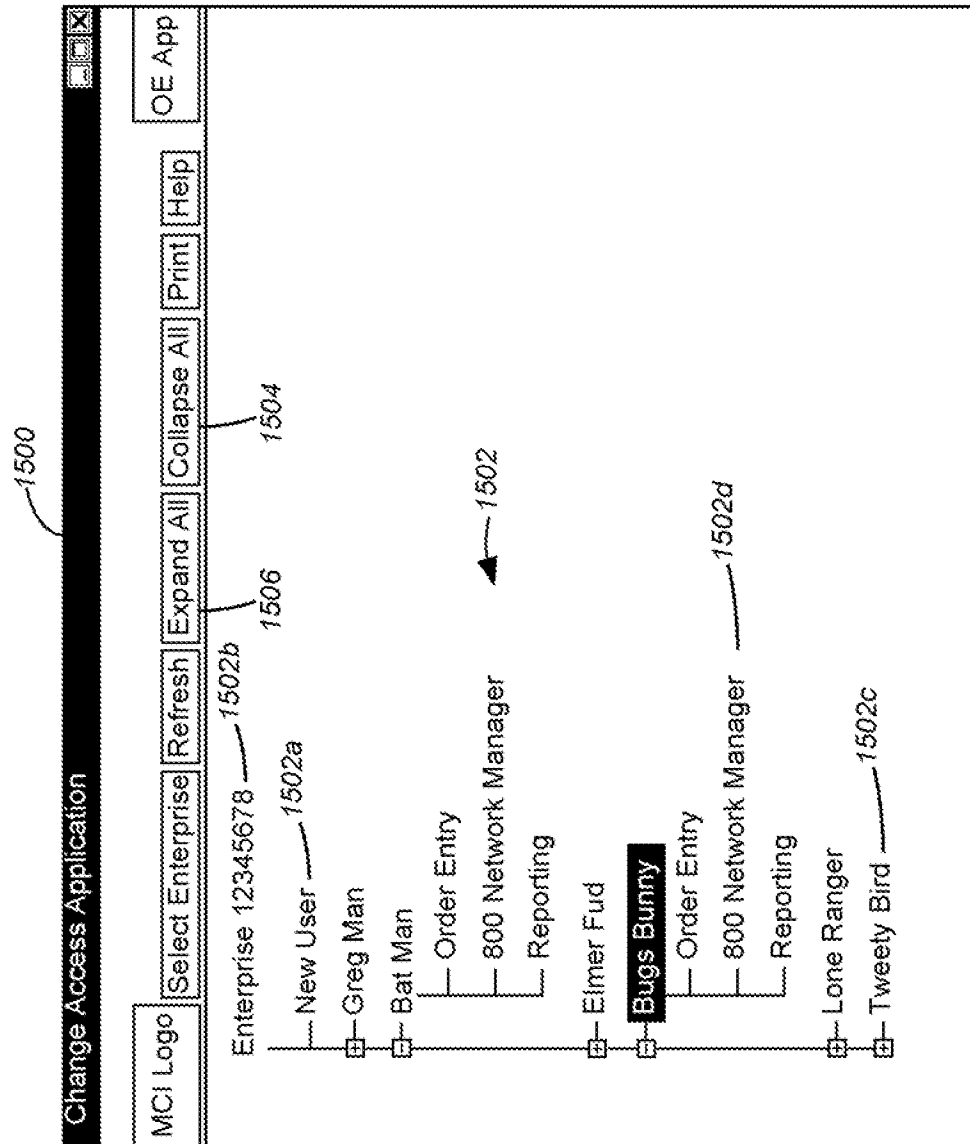


FIG. 16

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1540

Toll Free Report Access

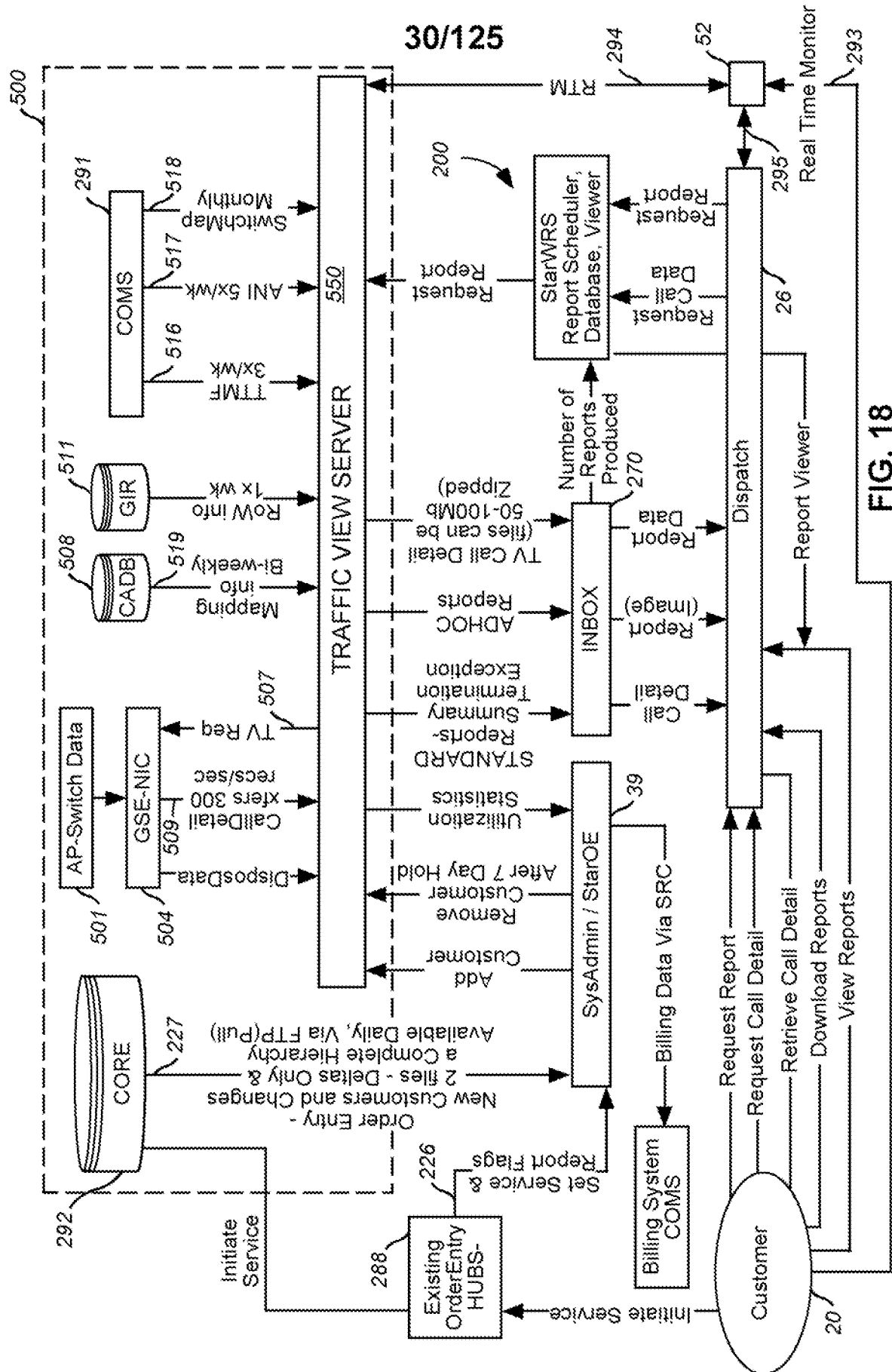
- Enterprise 12345678 Allyn Test Enterprise
 - 43215678
 - 99998888
 - 36475873
 - 96871627
 - 98761234 — 1542
 - 800 454-7384 <UR, UCD> — 1544
 - 800 678-8294
 - 800 878-1207 =UR=** — 1544
 - 800 576-9487
 - 800 574-1243 <UR, UCD> — 1546
 - 800 985-4683 <UR, UCD> <inactive> — 1548

Toll Free Report Options

☐ Unpriced Reports
☐ Unpriced Call Detail

1541

FIG. 17



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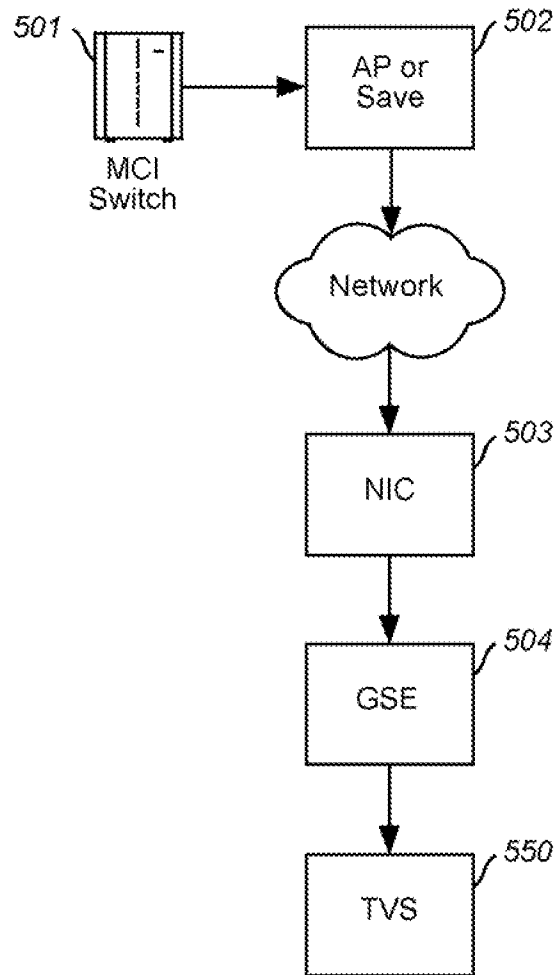


FIG. 19

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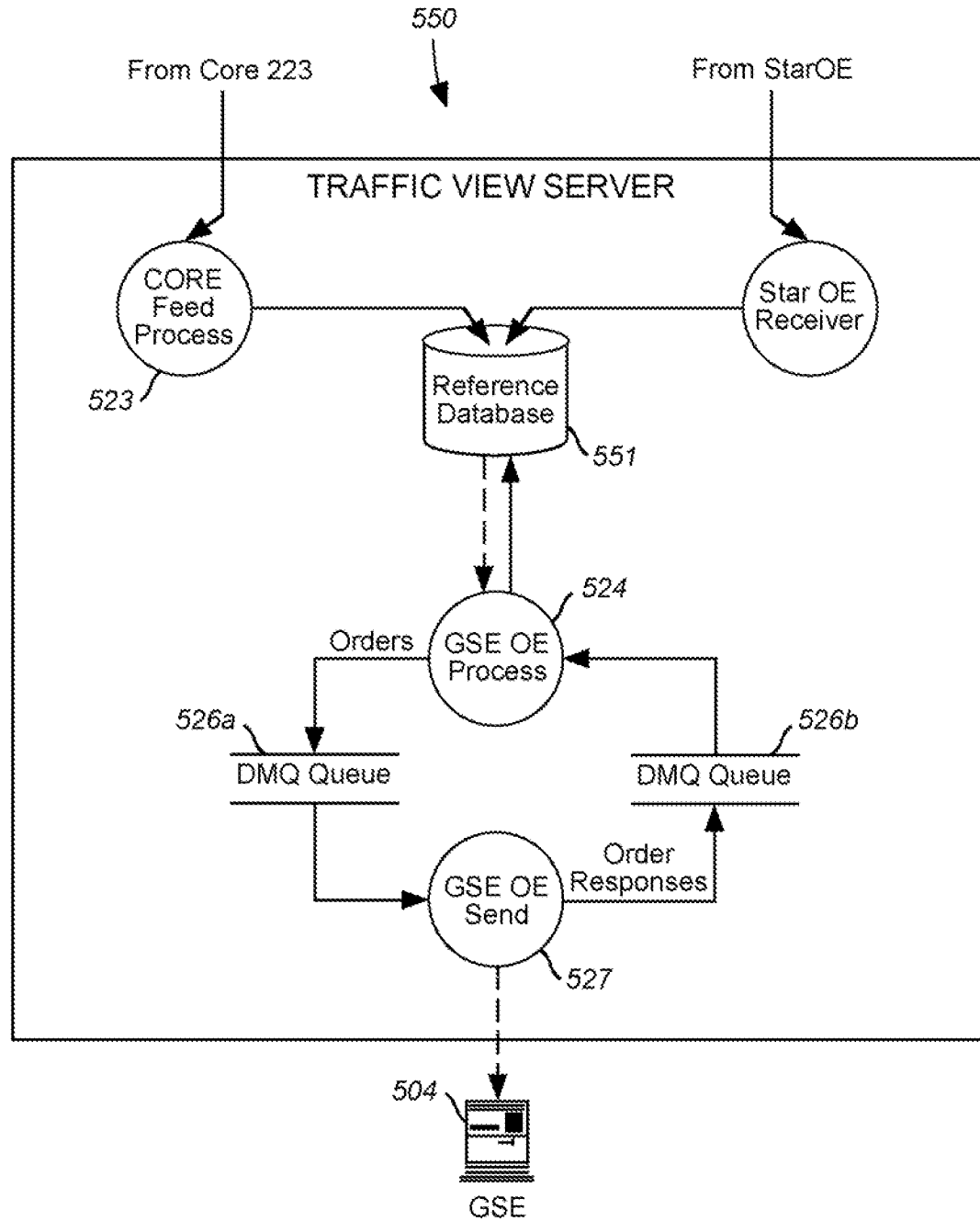


FIG. 20

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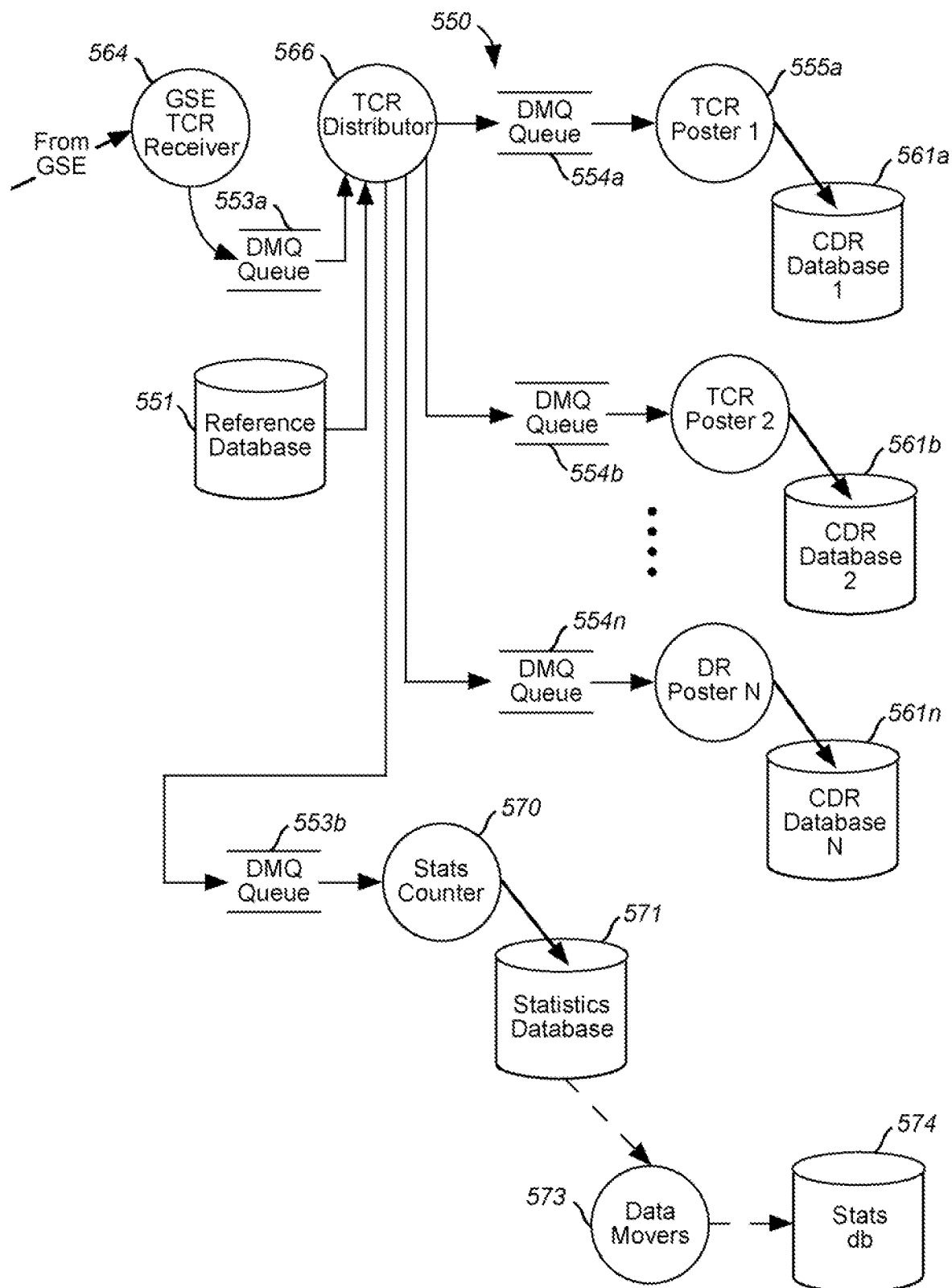


FIG. 21

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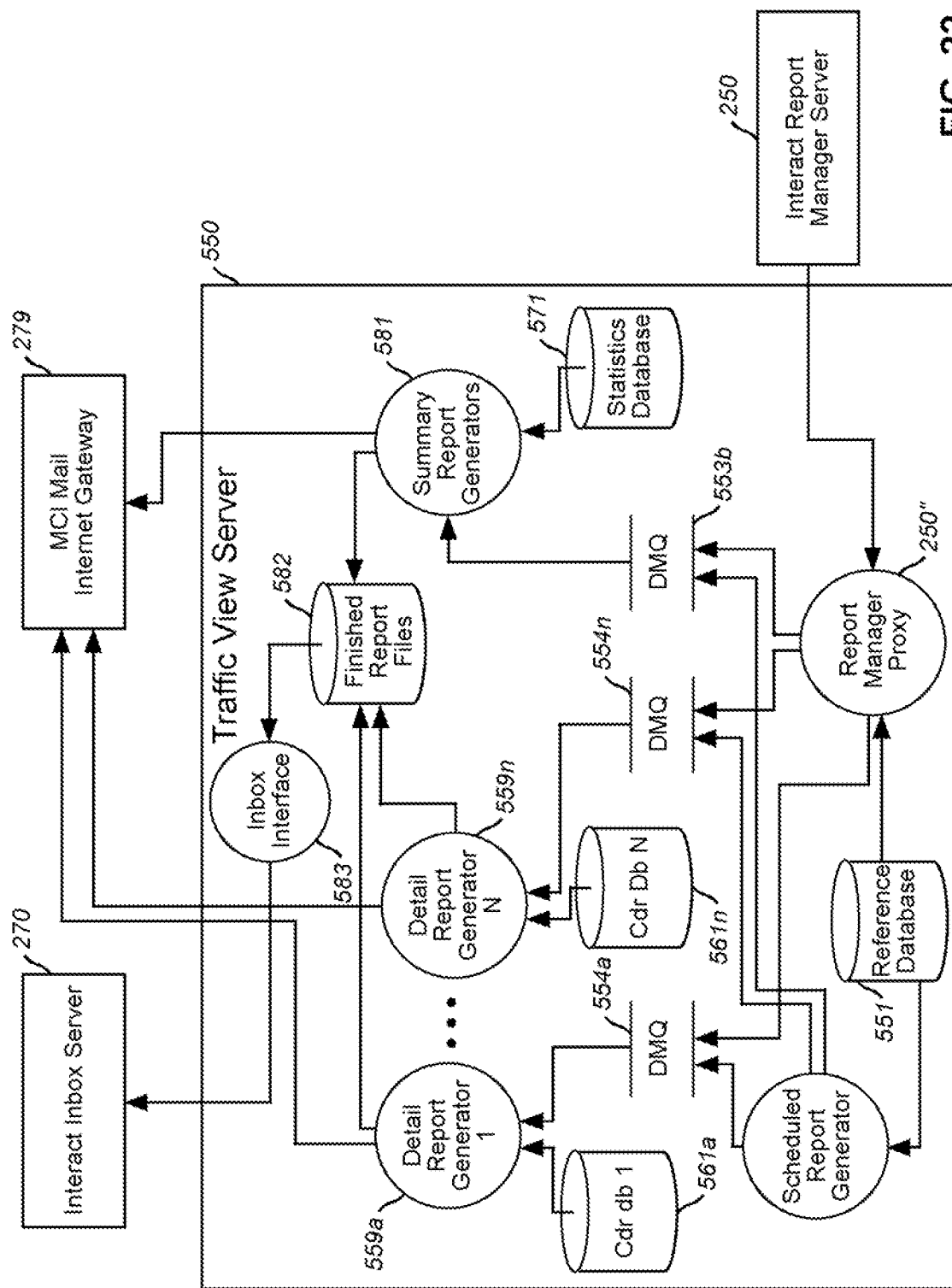
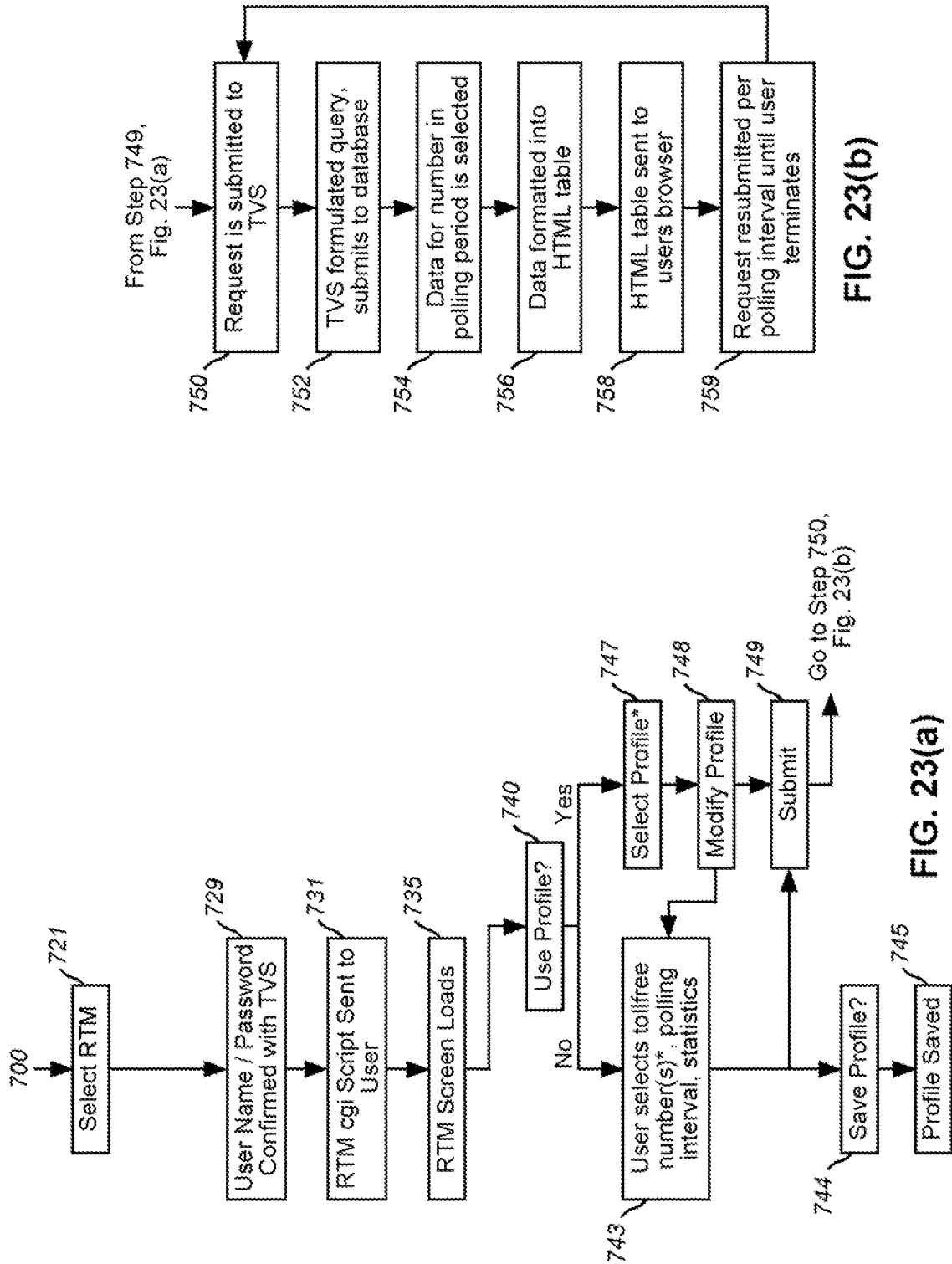


FIG. 22

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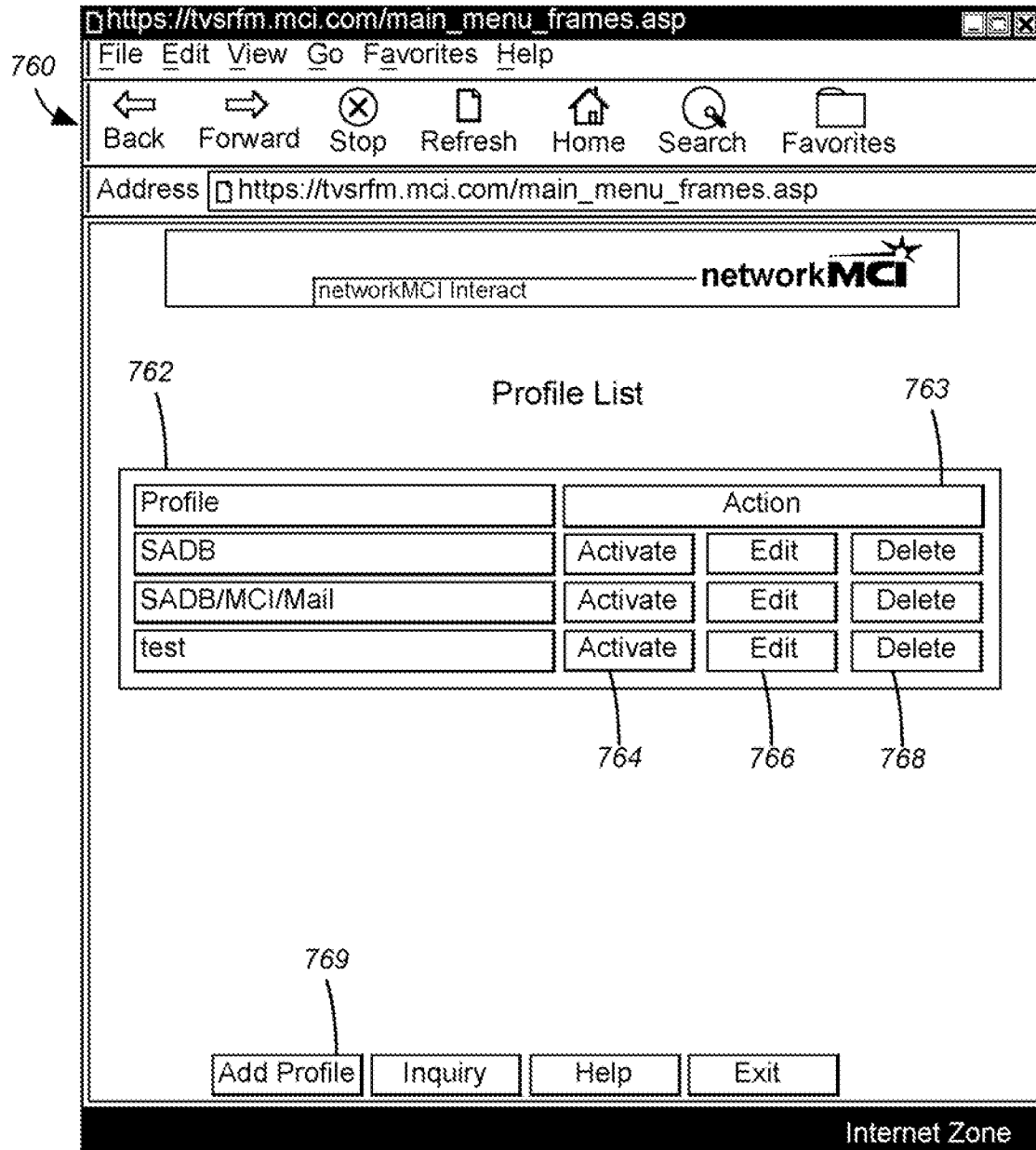


FIG. 23(c)

37/125

770

https://tvsrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tvsrfm.mci.com/main_menu_frames.asp

networkMCI Interact networkMCI

Add Profile

772 — Profile Name: Test Profile

774 — Time Zone: (GMT-07:00) Mountain Time (US & CANADA)

776 — Polling Intervals: 1

Inbound Numbers

Available Numbers		Selected Numbers
800 123-4567	→	775b
800 234-5689	←	
800 345-6789	Add All	
775a 800 456-7890	Reset	

Save Profile Cancel

Add Profile Inquiry Help Exit

Done Internet Zone

FIG. 23(d)

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https://lvsrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://lvsrfm.mci.com/main_menu_frames.asp

networkMCI Interact

Set Start Time

792

Start Date 21-Sep-1998 Start Time 34 : 34 (hh:mm) (MST)

OK Cancel

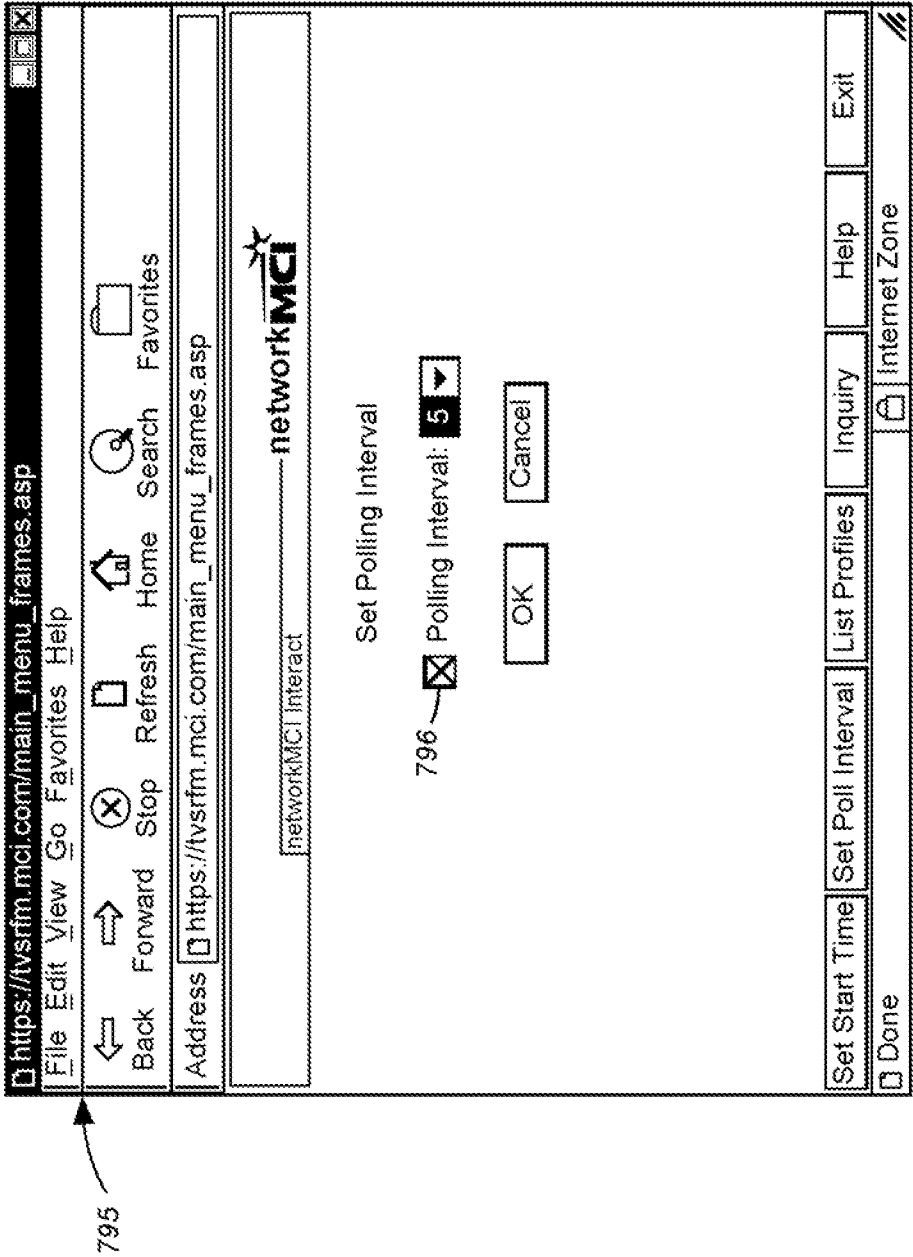
794

Done Set Start Time Set Poll Interval List Profiles Inquiry Help Exit


Internet Zone

FIG. 23(f)

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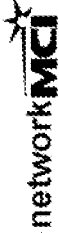
41/125

797  https://tvsrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tvsrfm.mci.com/main_menu_frames.asp

networkMCI Interact  networkMCI

762 Profile: SADB/MC/MAIL

RTM Inquiry

☒ Inbound Number: 800-456-7891 ☒ Time Zone: (GMT-07:00) Mountain Time (US & Canada)

☒ Start Date: 20-Sep-1998 ☒ Start Time: 15 : 37


☒ End Date: 21-Sep-1998 ☒ End Time: 15 : 37

☒ Report Size Limit: 100 rows

☒ Call Disposition:

☐ Select All
☐ Answered
☐ Supp Code Blocked
☐ Switch Control Blocked
☐ Dialed Number Failure
☐ Ring No Answer
☐ Out of Band Blocked
☐ Network Blocked
☐ Range Privilege Failure
☐ Didn't Wait
☐ NCS Reject
☐ Busy
☐ Payphone Blocked
☐ Didn't Answer
☐ NCS Blocked
☐ All Trunks Busy

777

778 

Internet Zone

FIG. 23(h)

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798

https://tvsrfm.mci.com/main_menu_frames.asp

File Edit View Go Favorites Help

Back Forward Stop Refresh Home Search Favorites

Address https://tvsrfm.mci.com/main_menu_frames.asp

networkMCI

networkMCI Interact

21-Sep-1998

Inbound Number: 8004566245

Time Range: 20-Sep-1998 15:30 (EST) -> 21-Sep-1998 15:37 (EST)

Real-Time Inquiry

799

CALLING NUMBER	COUNTRY/ STATE	CALL CONNECT DATE	TIME	DURATION	LOCATION	CALL DISP.	DNIS DIGITS	OFLW	CDR DETAIL	EVS DETAIL
2112737670	WA	20-SEP-1998	15:30	01:05	N1524897	CORP		0	cdi	evs
2645678000	CA	20-SEP-1998	15:30	00:29	N1324897	CORP		0	cdi	evs
2345678000	GA	20-SEP-1998	15:30	00:28	N0324897	CORP		0	cdi	evs
2358442111	VA	20-SEP-1998	15:30	00:38	N0326897	CORP		0	cdi	evs
4358542111	WY	20-SEP-1998	15:30	00:48	N0387897	CORP		0	cdi	evs
2385599950	NE	20-SEP-1998	15:30	00:45	N0257897	CORP		0	cdi	evs
2368559950	FL	20-SEP-1998	15:30	00:15	N1257897	CORP		0	cdi	evs
4368389950	IL	20-SEP-1998	15:30	00:35	N0565797	CORP		0	cdi	evs
7195986634	CO	20-SEP-1998	15:30	00:37	N1215897	CORP		0	cdi	evs
7095932249	HI	20-SEP-1998	15:30	00:26	N0215897	CORP		0	cdi	evs
7607310233	NC	20-SEP-1998	15:30	00:38	N0589797	CORP		0	cdi	evs
7207310603	MA	20-SEP-1998	15:30	00:46	N0155897	CORP		0	cdi	evs
7048478312	OR	20-SEP-1998	15:30	00:43	N0459797	CORP		0	cdi	evs
4095944595	PA	20-SEP-1998	15:30	00:58	N1528797	CORP		0	cdi	evs
4195986634	TX	20-SEP-1998	15:30	00:23	N0528797	CORP		0	cdi	evs

795

Back to Polling List Profiles Help Exit

Done Internet Zone

FIG. 23(i)

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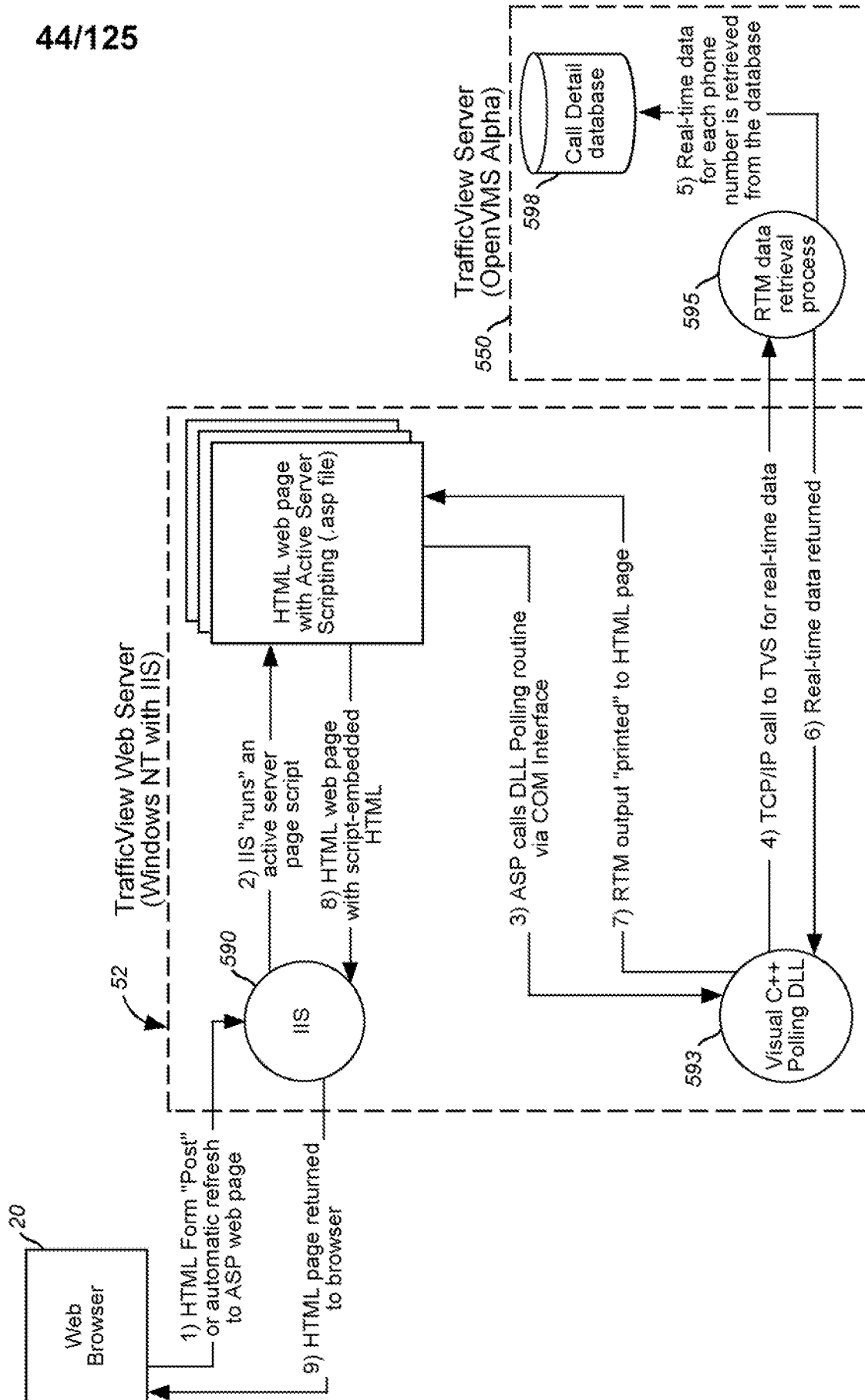


FIG. 24

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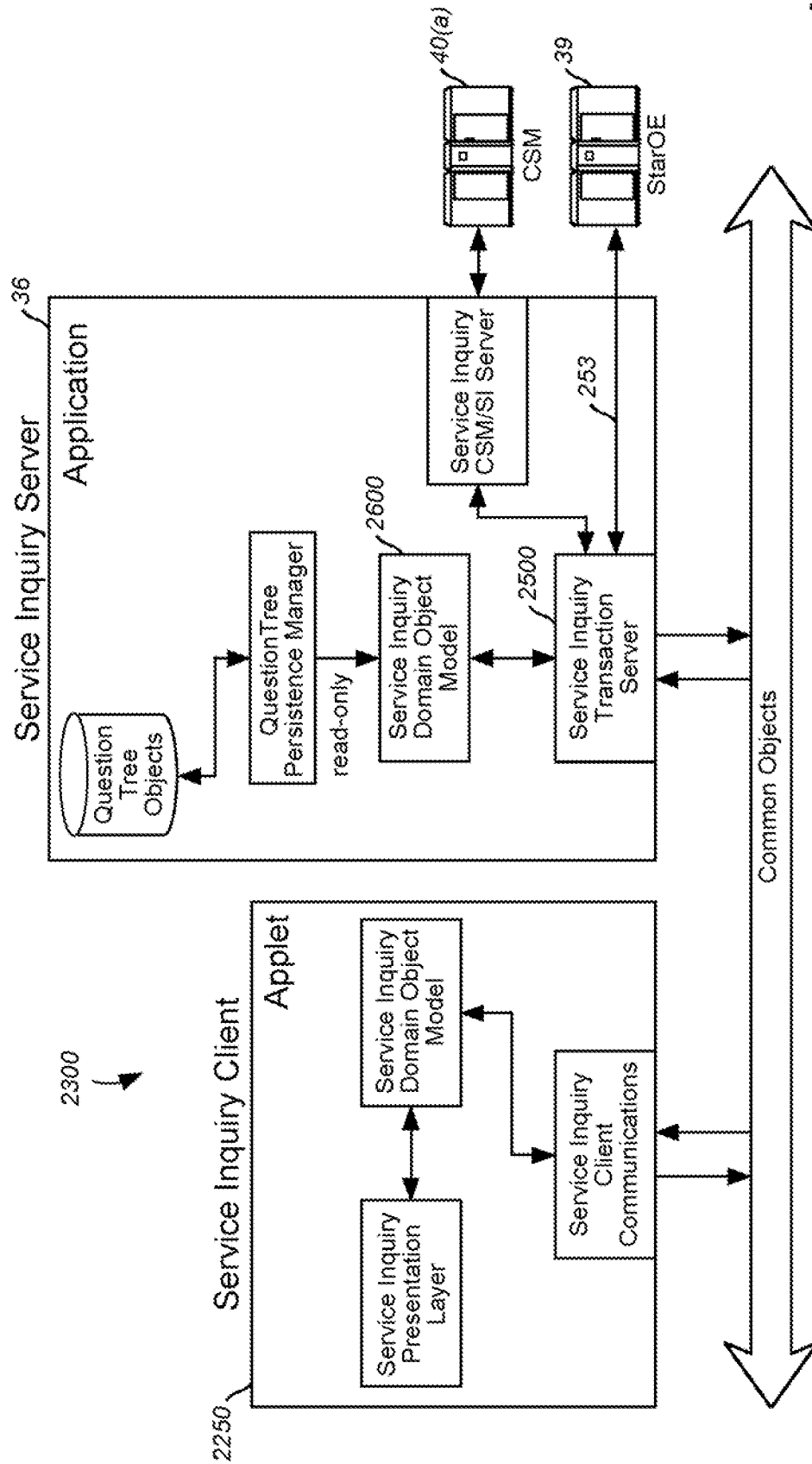
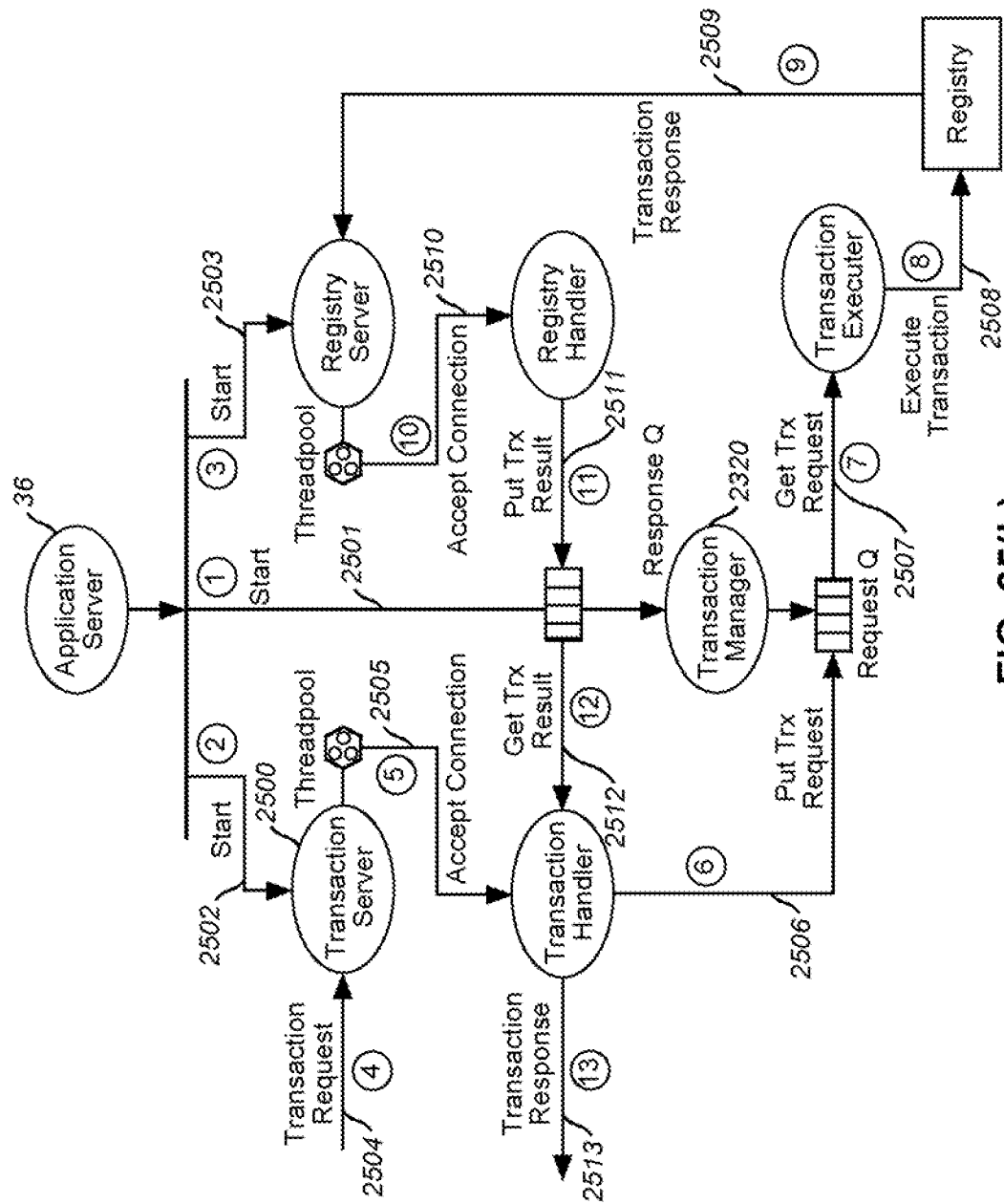


FIG. 25(a)



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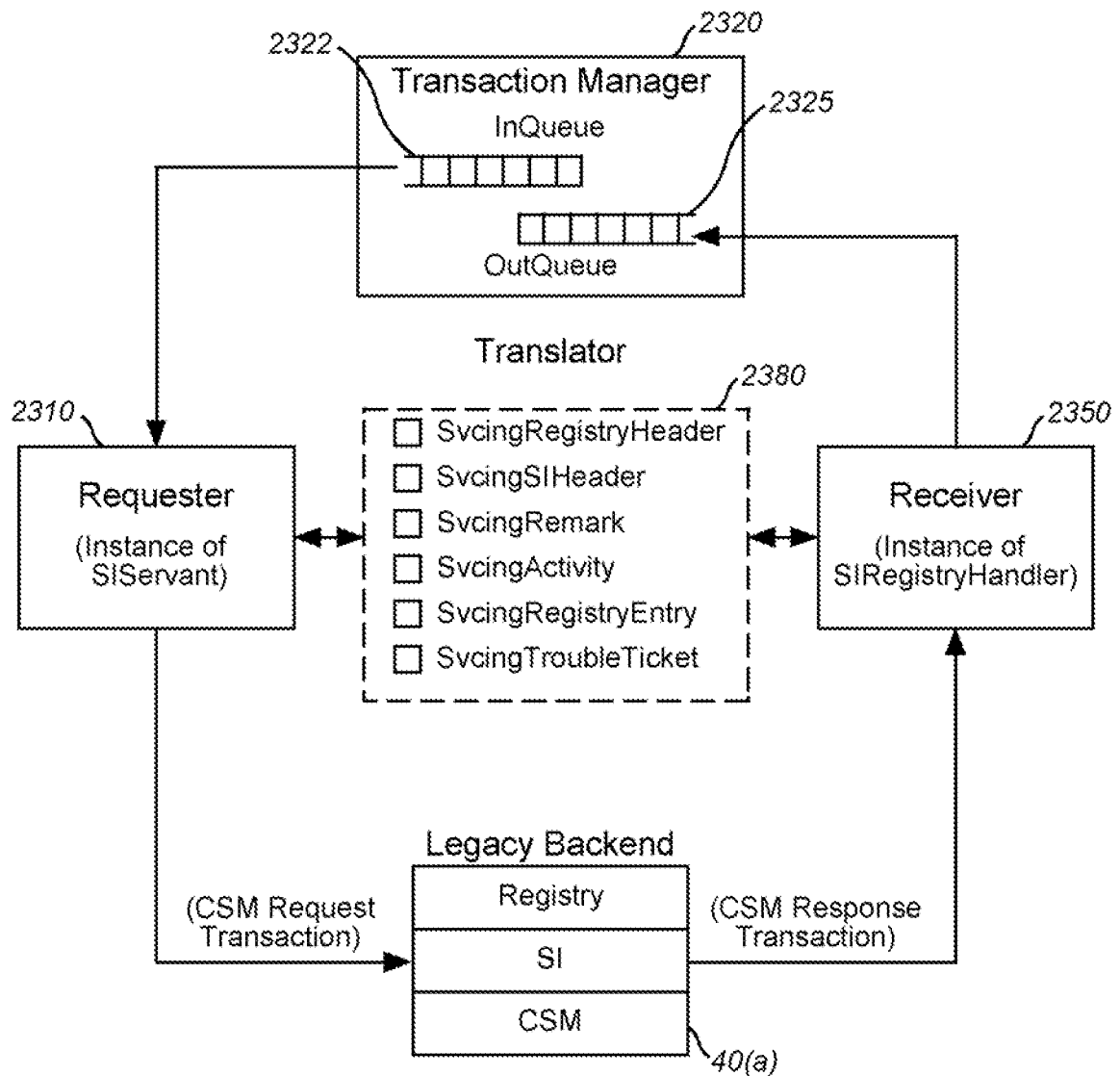


FIG. 25(c)

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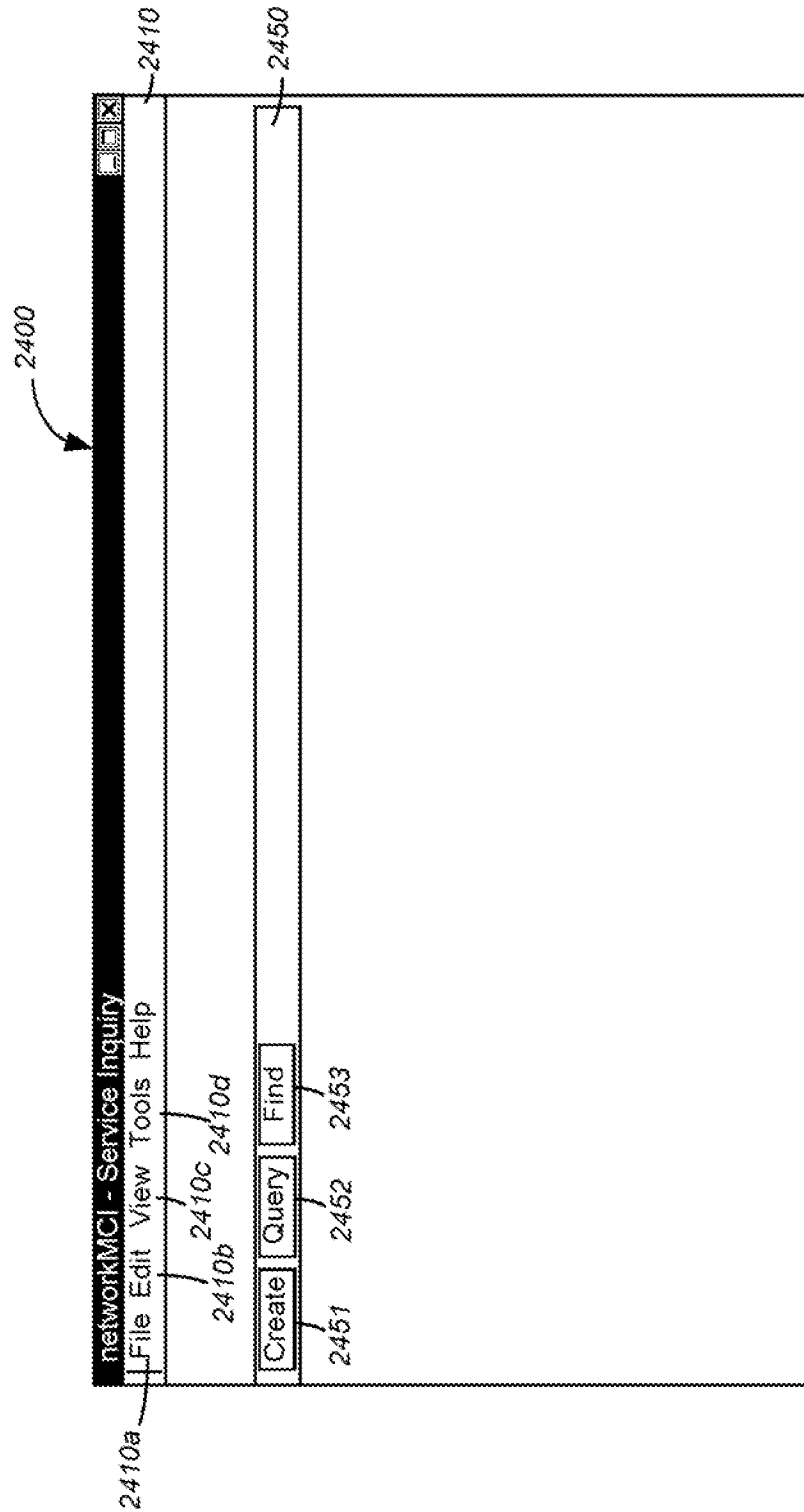


FIG. 25(d)

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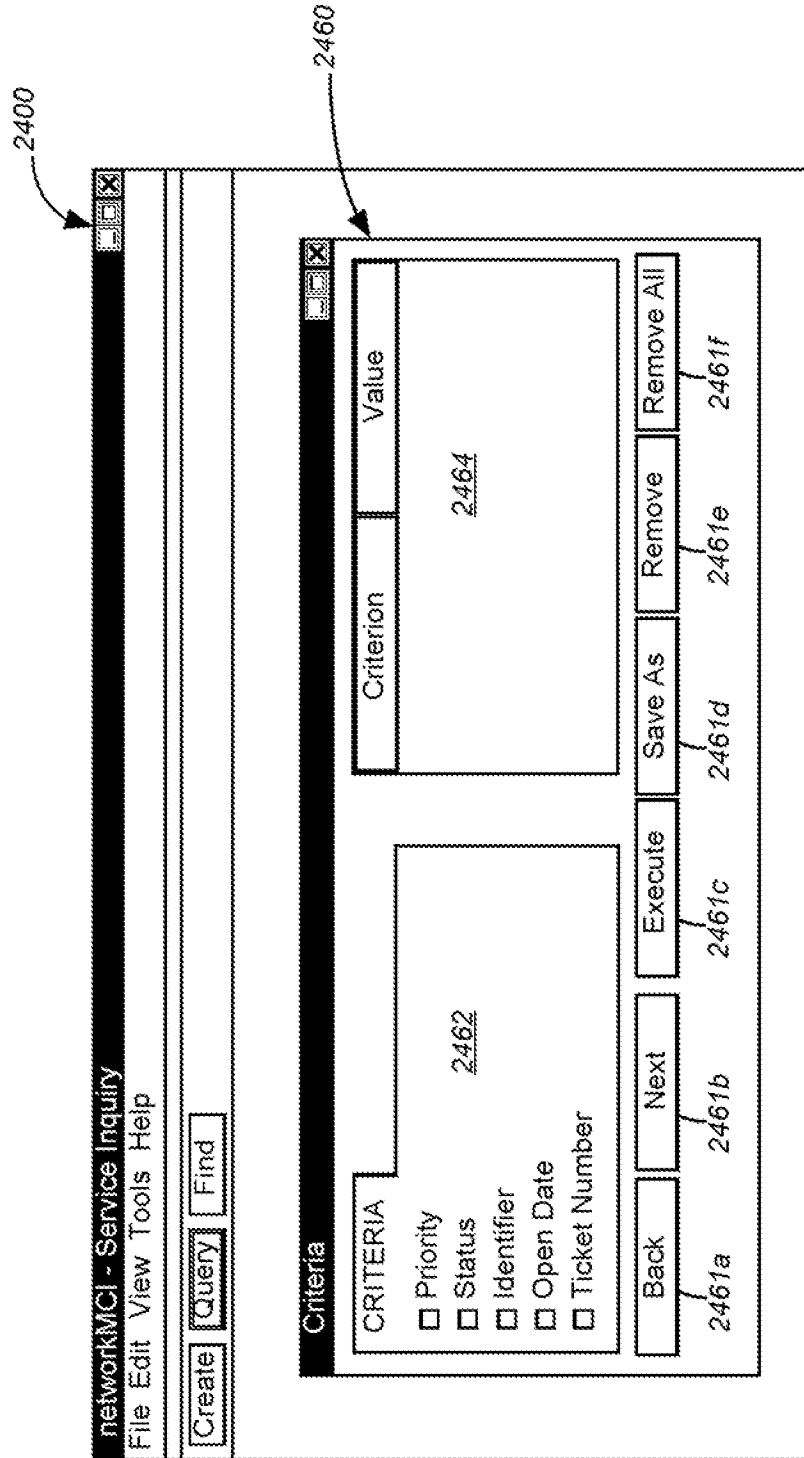


FIG. 25(e)

50/125

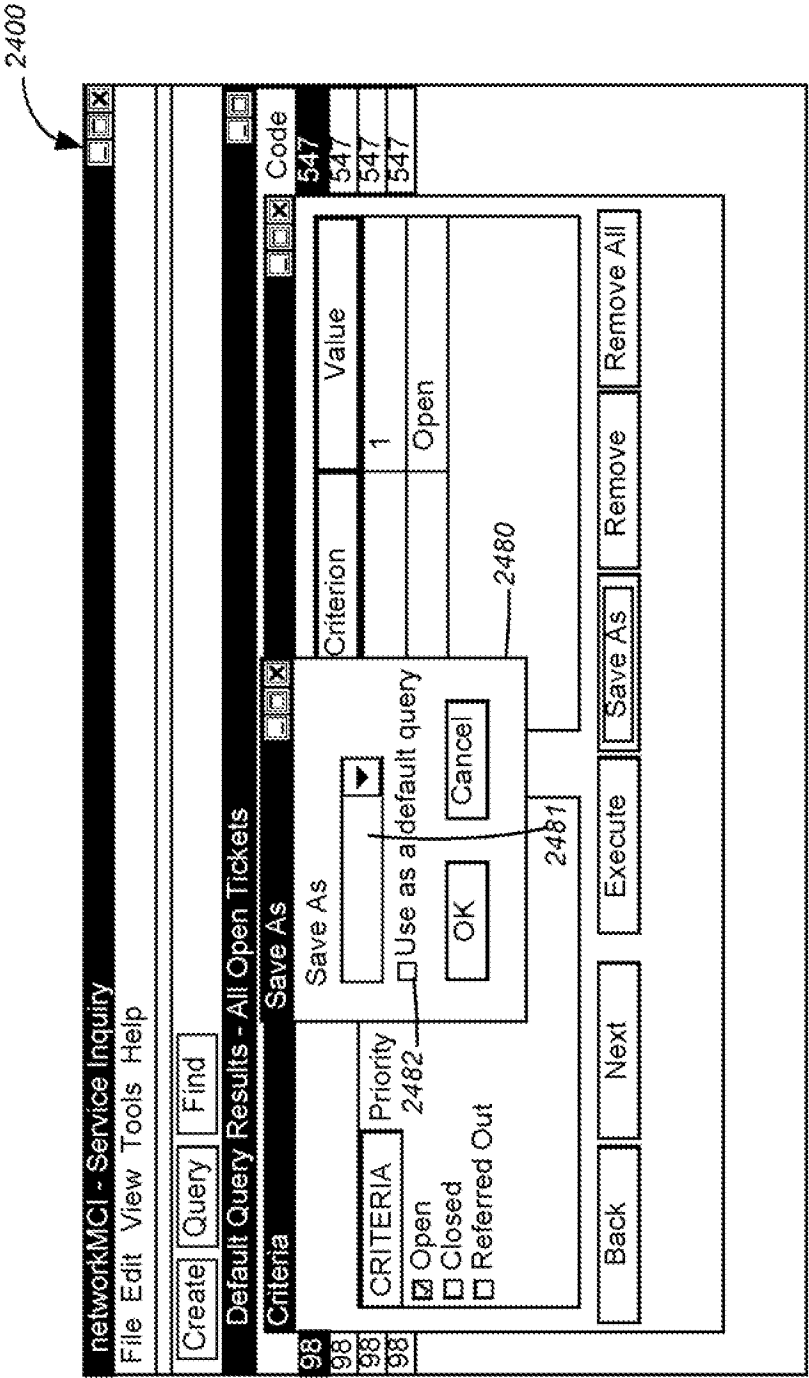


FIG. 25(f)

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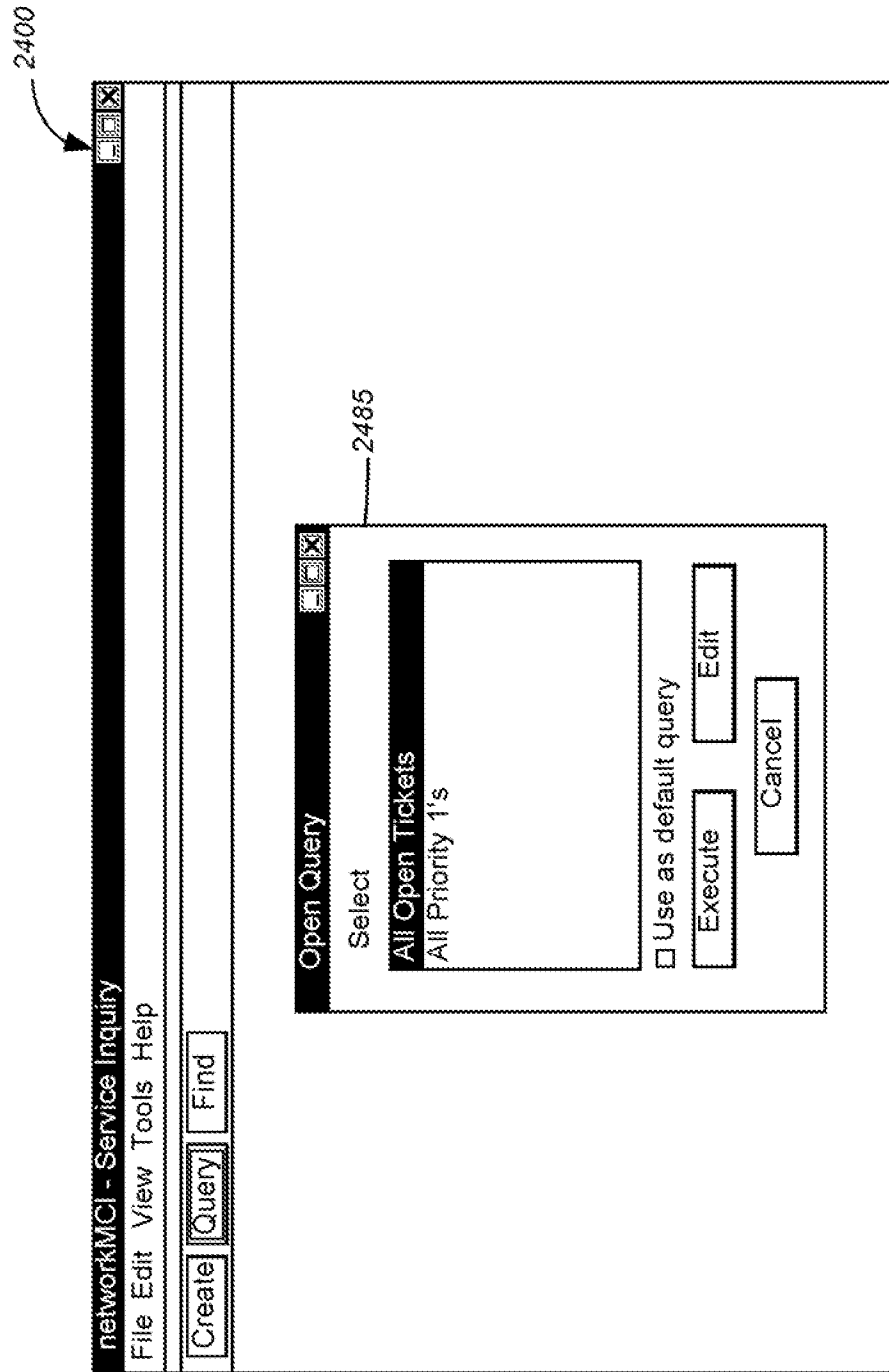


FIG. 25(g)

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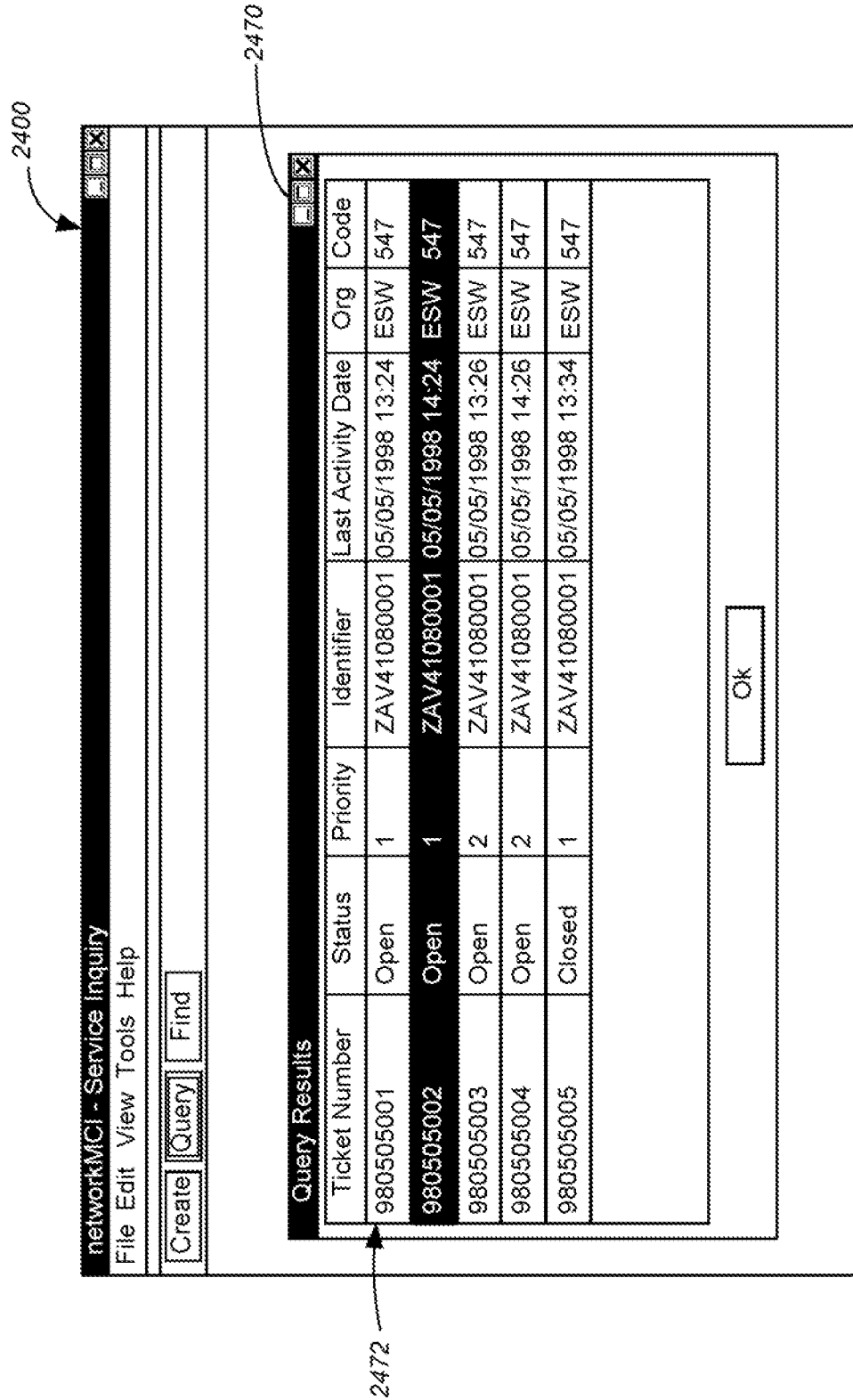


FIG. 25(h)

53/125

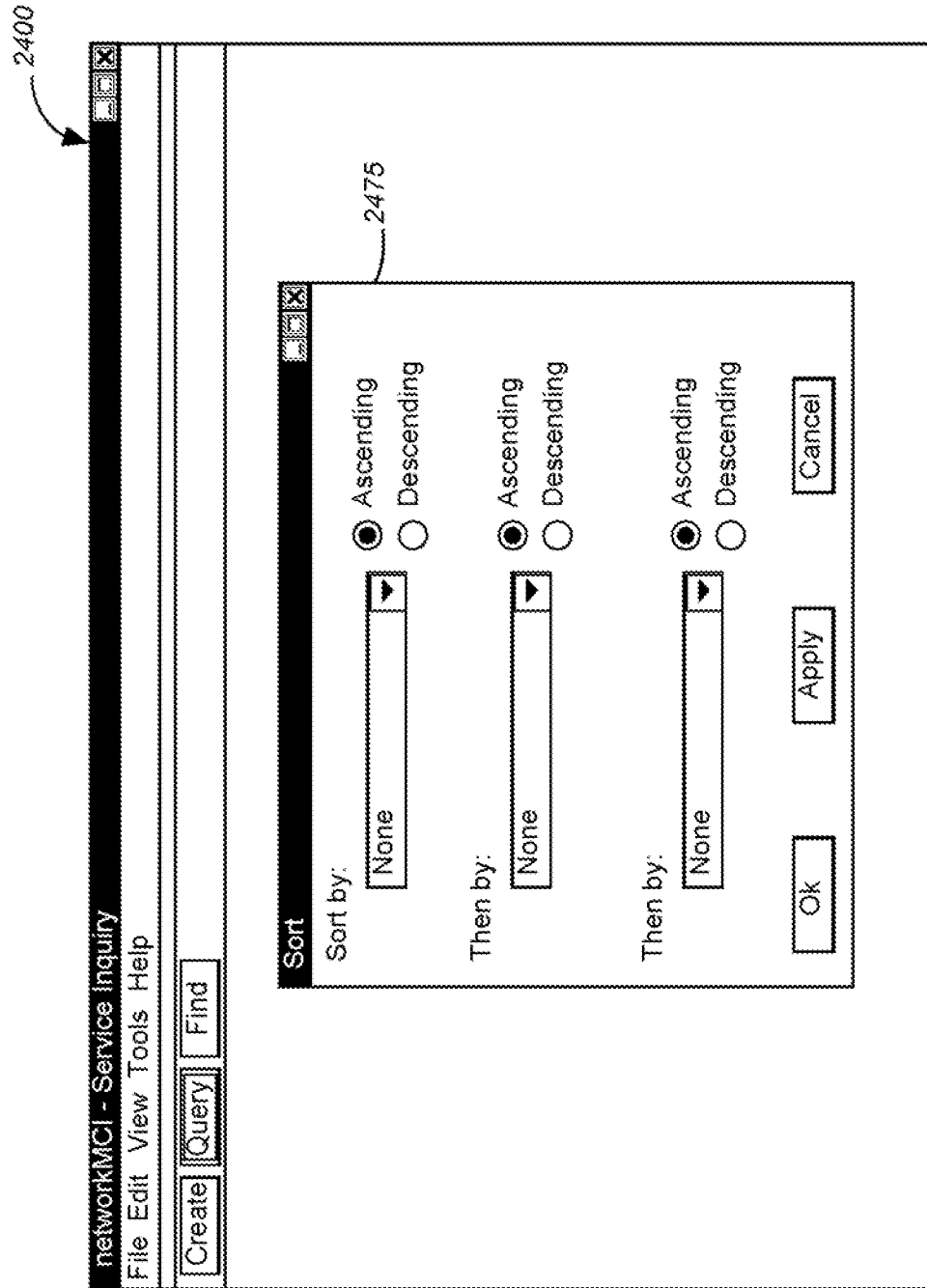


FIG. 25(i)

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networkMCI - Service Inquiry
File Edit View Tools Help

Create Query Find

2400

Details

2491 — Remarks... Activities... 2492

Ticket Number:	980405001	Service:	MCI VIEW
Priority:	1	Occurred Date:	05/07/1998
Status:	Open	Trouble Desc:	Customer MCI
Identifier:	ZAV4108001	Organization:	Westinghouse
Product:	Private Line		

Ok

FIG. 25(j)

55/125

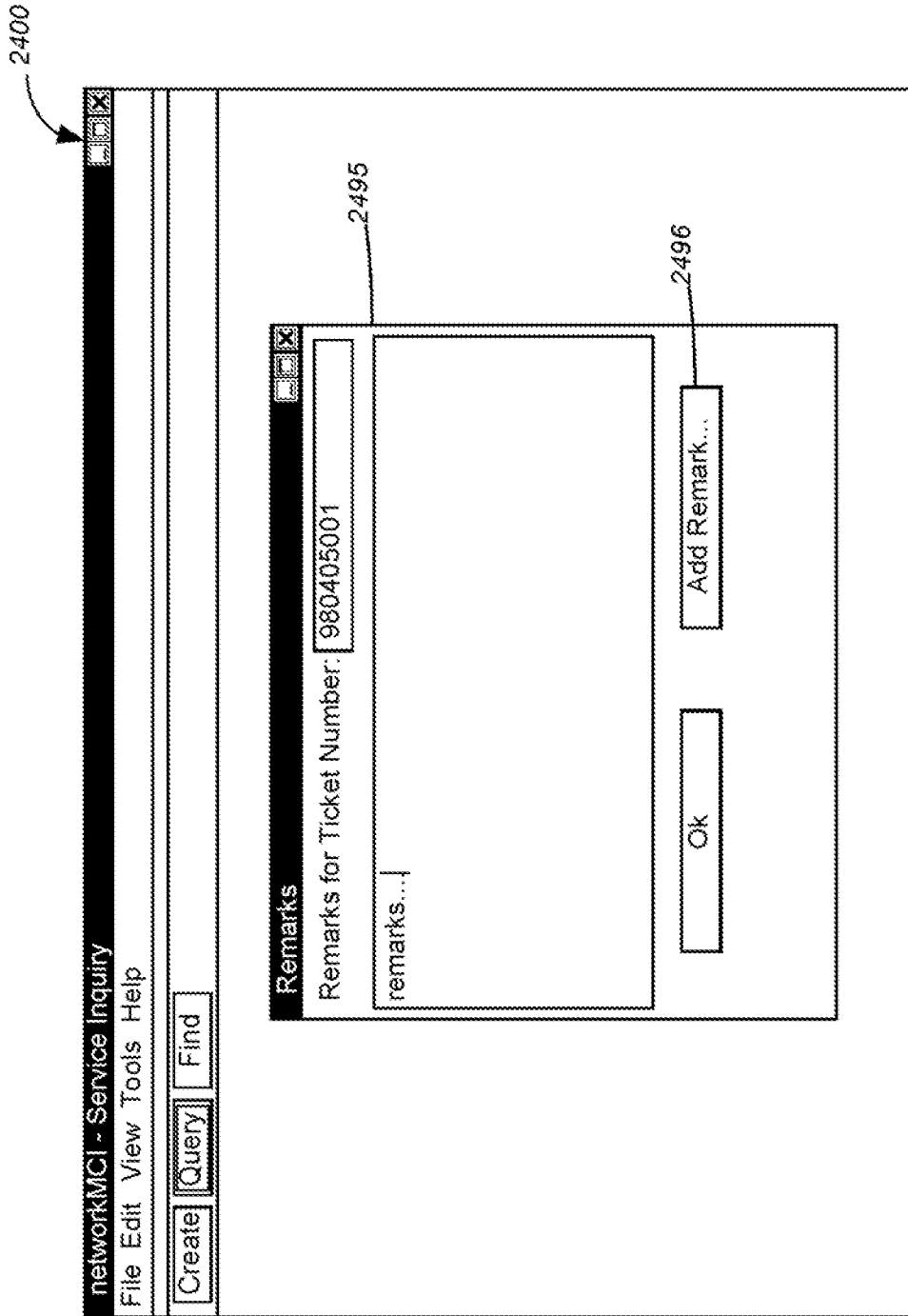


FIG. 25(k)

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2400

networkMCJ - Service Inquiry
 File Edit View Tools Help

Create Query Find

Activities

Activities for Ticket Number: 98045001

Action	From Org	To Org	Date-Time
Create	CUS	ESH	05/05/1998-13:24
Approve	CUS	ESH	05/05/1998-14:24
Open	ESH	ESH	05/05/1998-13:26

2498

Activity details placeholder....

Ok

FIG. 25(I)

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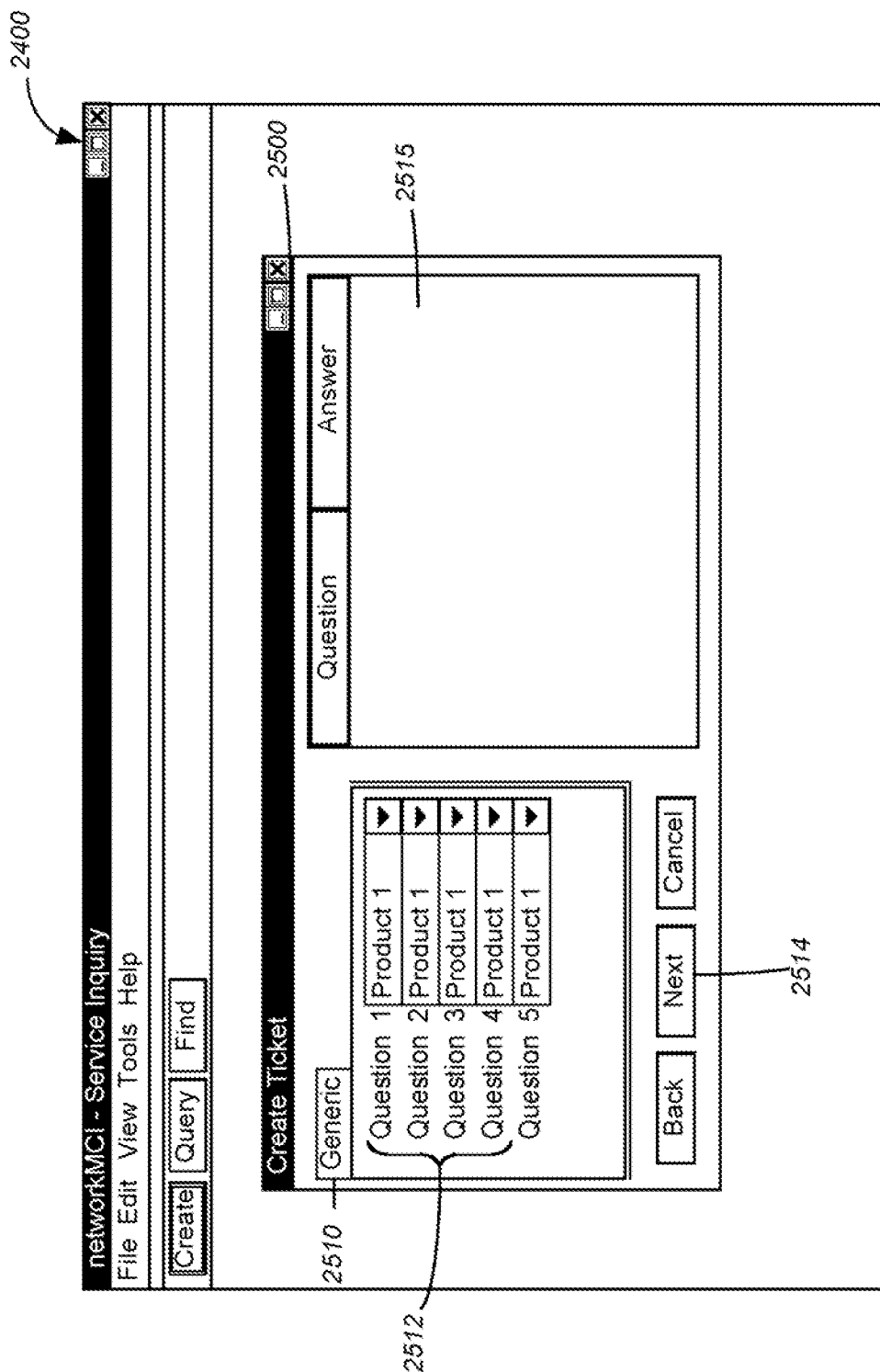


FIG. 25(m)

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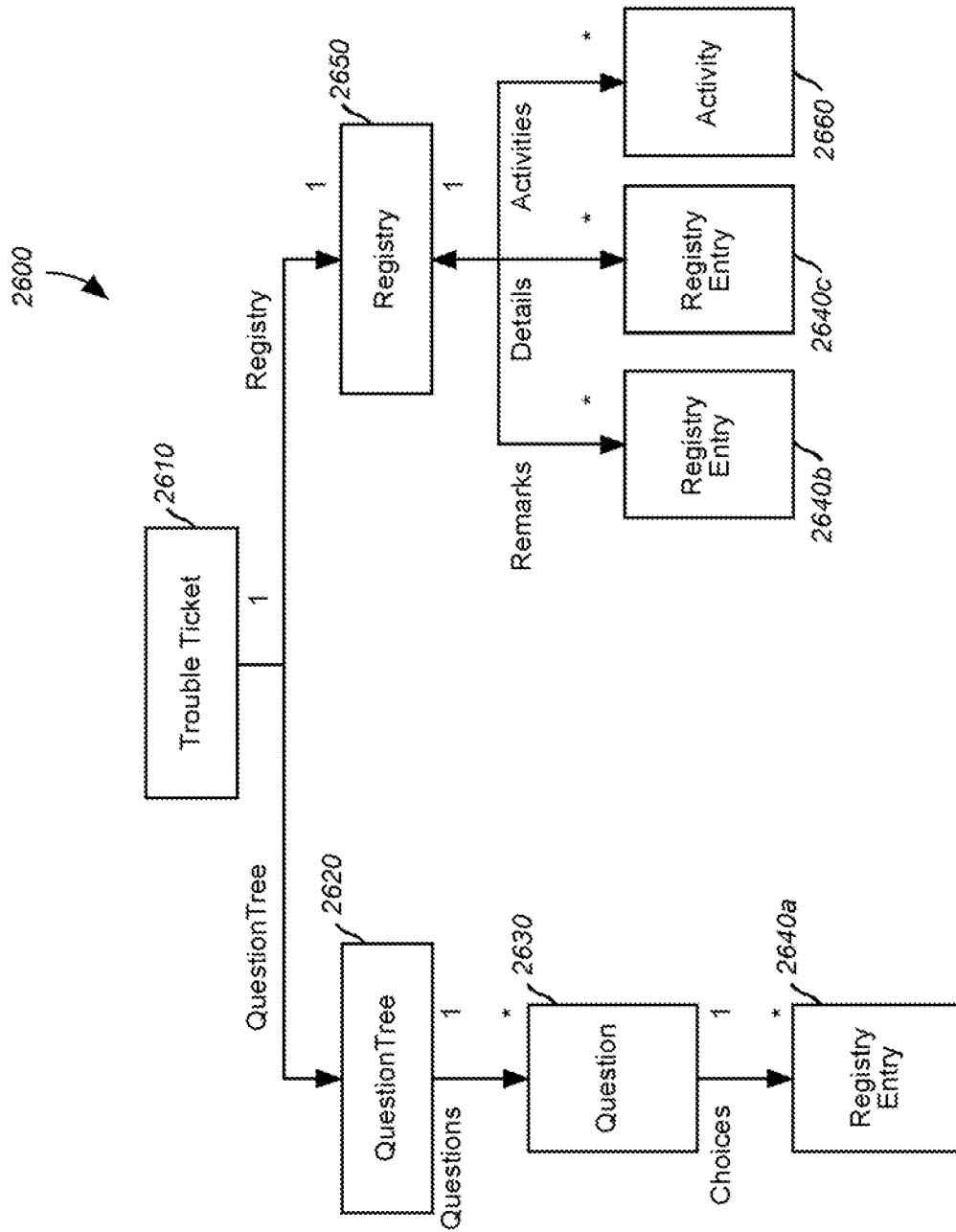


FIG. 25(n)

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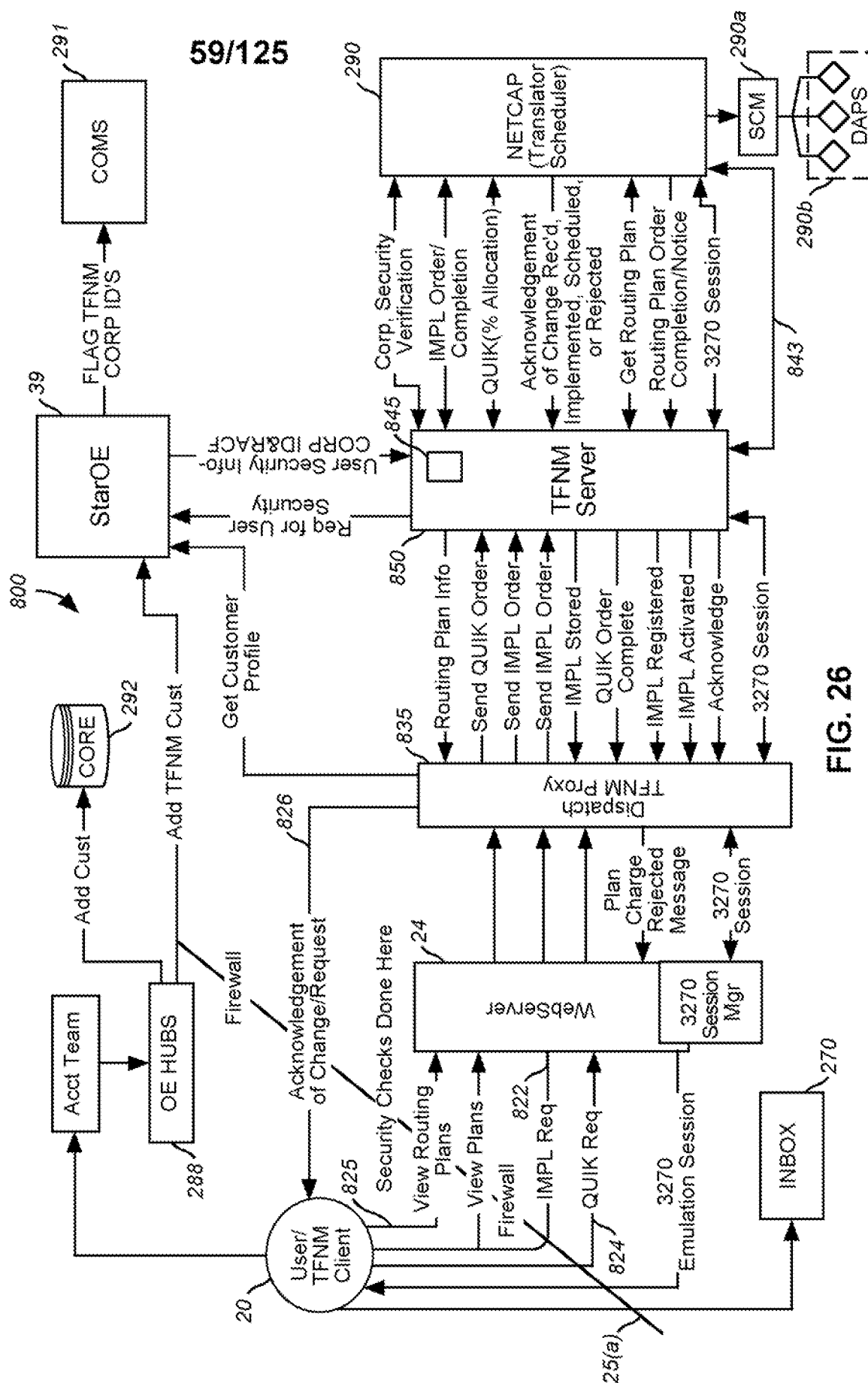


FIG. 26

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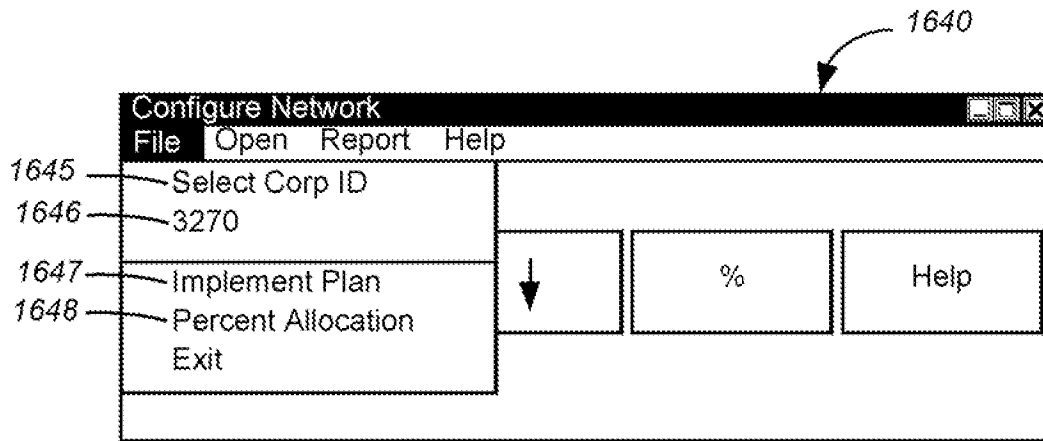


FIG. 27(a)

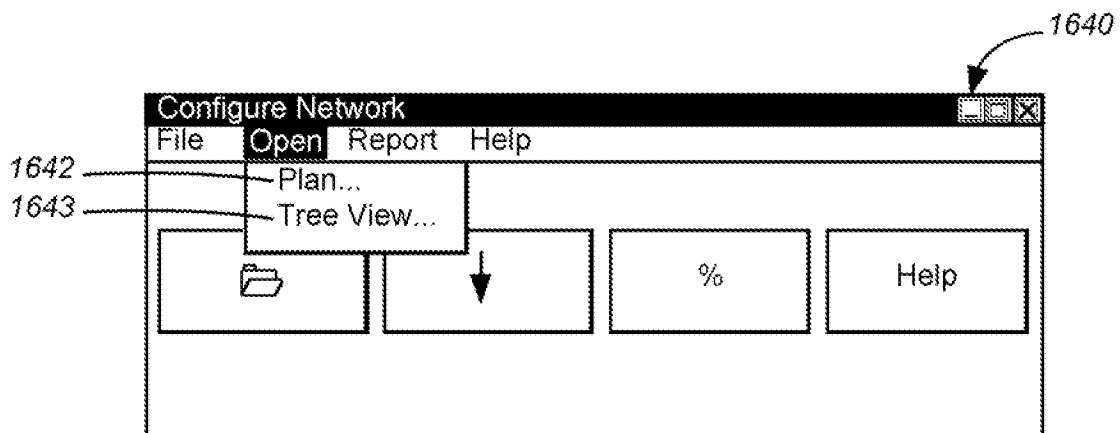


FIG. 27(b)

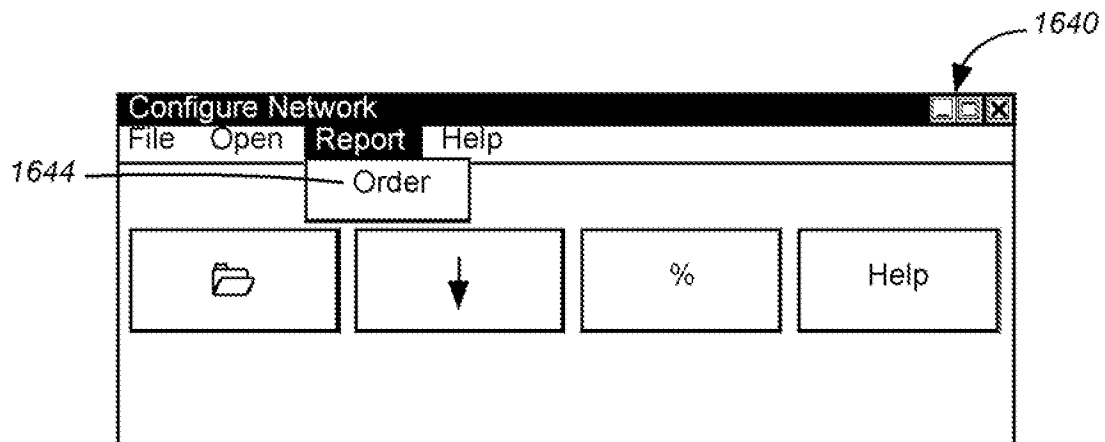


FIG. 27(c)

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1650

Select Corp and Set ID

☒ Number Level Plans
 ☐ EVS Plans
 ☐ Super Routing Plans

1655

CorpID	SetID	800 Number	Number Status	Plan In Use	Plan In Use Level	Plan In Use Description
1656	1657	8882006468	W	002	N	3ORGS 2DOW 1TOD
90008260	001	8882006504	W	001	S	BLOCKED
90008262	002	8882006724	W	002	N	SIMP PLAN
90008263	003	8882006950	W			
90008264	010					
90008265	011					
90008266	020					
90008267	021					

1653

1654

1658

1652

<<<Plan OK Tree View Cancel Help

Plan ID	Plan Description	Plan In Use	Last Modified
001	SIMPLE PLAN	false	19980115122913
002	3ORGS 2DOW 1TOD	true	19980115122913
003	BLOCK DEFAULT	false	19971208181121
004	TRY AGAIN	false	19971210132620
005	2ORGS 2TERM	false	19980115122430

1659

FIG. 27(d)

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View Only Routing Tree

1660

Nodic (900)0654000000000002

Routing Plan Elements	Description
<div style="border: 1px solid black; padding: 2px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>000001</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>2</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> </div> </div> </div> </div></div>	<p>Default Org TU,WE,TH,FR,SA,SU,MO</p> <p>Default Time of Day 20% 5 80% 4</p>
<div style="border: 1px solid black; padding: 2px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>000002</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> <div style="margin-top: 5px;"> <div style="display: flex; align-items: center;"> <div style="width: 20px; height: 20px; border: 1px solid black; margin-right: 5px;"></div> <div>1</div> </div> </div> </div> </div></div>	<p>COLORADO TU,WE,TH,FR,SA,SU,MO</p> <p>Default Time of Day 100% 3</p>

Plan Type

Alternate Routing

Main Plan

Advanced Routing

2 ORGS %ALLOCATION

000001

Description

Default Organization

Organization Features

Type of Org. Routing Features

☐ Extended Call Coverage

☒ Port of Call

☐ Tailored Call Coverage

☐ International Inbound

☐ International Outbound

☐ State

☒ Area Code

☐ Exchange

☐ %Allocation

☐ Holiday

Close

Help

FIG. 27(e)

63/125

1670

1671

Implement Plan (Corp=90005825/Set=888)

Number or Set

☒ 800 Number

☐ Set

☐ EVS

☐ Reserved

Plan Level

☒ NLP

☐ SRP

☐ EVS

☐ ULP

Effective Date and Time

☒ As Soon as Possible

Date Time ☐ AM ☐ PM MST

Rollback Date and Time

Date Time ☐ AM ☐ PM MST

1672

1673

1674

FIG. 27(f)

64/125

Percent Allocation

Quick Routing Number

☒ 800 Number ☐ SBP ☐ EVS

1682 1684 1686

Select

Issue 1695a

Add Term 1695b

Change Term 1695c

Delete Term 1695d

Error

Cancel

Help

Percentage 1690

0

Routing Branch Select

Select 1687

Org ID/Desc.

Select 1688

Day of Week ID/Desc.

Select 1689

Time Begin

Term ID Term Desc Percent Allocation Cross Corp ID

Rollback Date and Time

Date: 1696a

Time: 1696b

AM MDT

PM

FIG. 27(g)

1698

Order Select List									
NG Order No.	NC Order No.	Eff. Date	Last Modified	Type	Sub Type	Status	Parent	Child	
00000000000000000016	F0104658	98/06/09 13:35	98/06/09 13:34	IMPL		Complete			◀
00000000000000000022	F0105643	98/05/11 20:30	98/06/11 09:30	FETS		Complete			
00000000000000000026	F0105655	98/06/09 20:36	98/06/11 09:36	NBRS		Complete			
00000000000000000033	F0106118	98/06/06 17:32	98/06/12 17:31	IMPL		Complete			
00000000000000000037	F0105920	98/06/08 17:00	98/06/15 16:38	FEAT	QUICK	Marketing Approval			
00000000000000000002	F0101402	98/06/05 09:08	98/05/22 09:07	FEAT		Complete			
00000000000000000006	F0102435	98/07/09 09:51	98/06/09 13:33	IMPL		Complete			
00000000000000000013	F0104381	98/06/09 11:58	98/06/08 12:01	IMPL		Complete			
00000000000000000017	F0104781	98/10/09 18:28	98/06/09 18:29	FEAT		Complete			
00000000000000000021	F0105642	98/06/09 20:27	98/06/11 09:27	FETS		Complete			▶
<div> <div>1699</div> <div>Administration</div> <div>Order Detail</div> <div>Report</div> <div>Cancel</div> <div>Help</div> </div>									
Displaying query results. Please select an order from the list.									

FIG. 27(h)

65/125

66/125

1700

Order Administration			
CorpID: 9007210	Corp Name: (In progress)		
Order Type: FEA	Sub Order Type:		
NetCap Order No.: F0329504	NetCap Order Status: Complete		
Network Manager Order No.: 000000000007	Network Manager Order Status:		
Effective Date/Time Date: 5/21/98 Time: 2:08	<input type="radio"/> AM <input checked="" type="radio"/> PM MDT		

Order Data	Date/Time Approval	Remarks
Parent Order No.: NetCap Related Order: Routing Number: 8777782678 Set ID: 000 Plan ID: 001 Plan Level: Number Level Plan New Plan Indication: Net Cap Locking ID:		Child Order No.: Network Manager Notify User Plan ID Prev.: Plan Level Prev.: Disconnect DMR Type: Network Manager Locking ID:

1703
Disapprove
 1704
Zap
 Error
 Ok
 Close
 Help

FIG. 27(i)

68/125

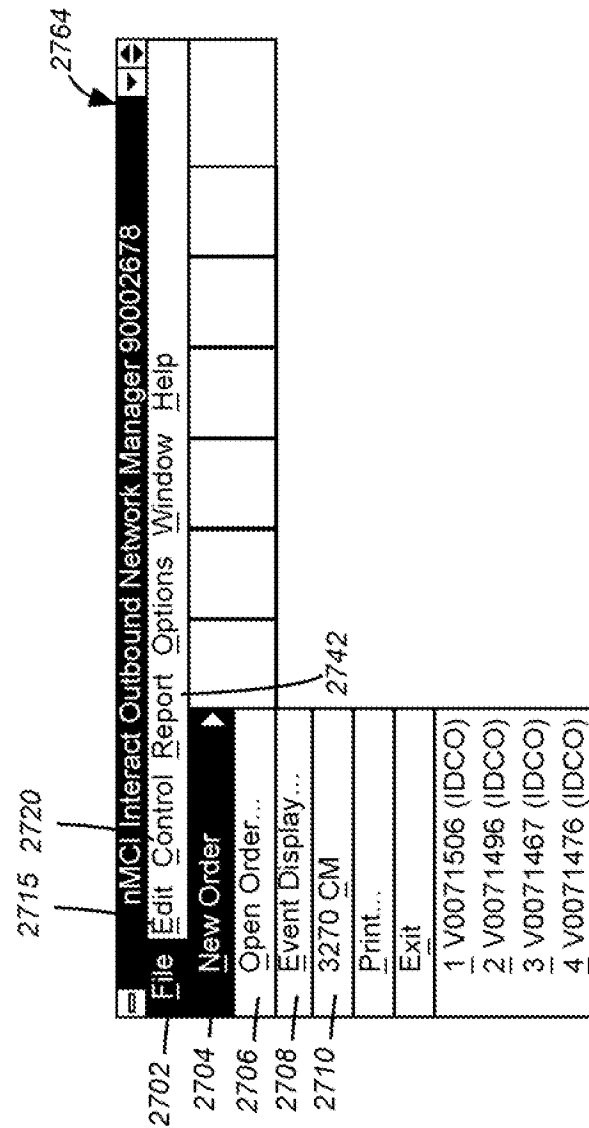


FIG. 29(a)

69/125

Request Order

Order Match:

Order Type: All

Starting Date: 07/16/19

User ID: +0000072

Order Status

☐ Not Approved

☐ Approved

☐ Complete

☐ Error/Rejected

OK Cancel

2725

2730

2732

2737

2739

2740

FIG. 29(b)

70/125

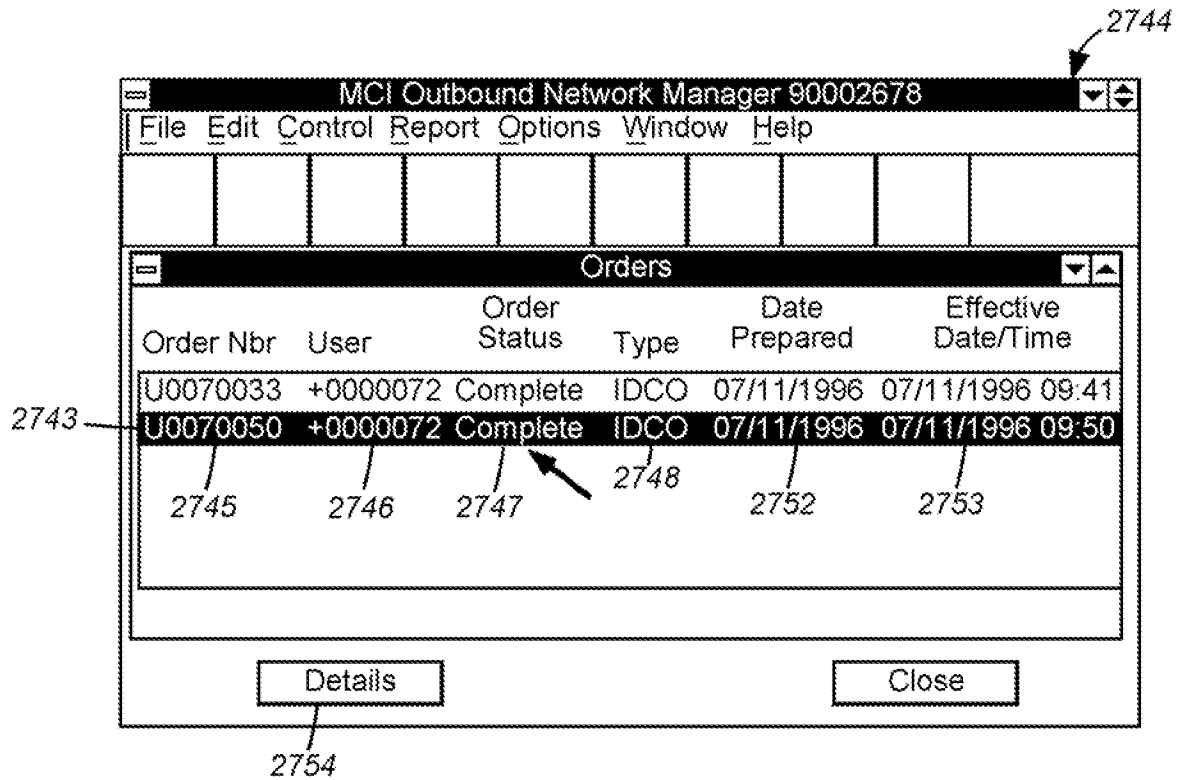


FIG. 29(c)

71/125

CPN Order V0074227

Order Administration
 Date/Time Required: 07/19/19 14:04
 Priority: 2
 Order Status: Not Approved
 Remarks: 2762 2767
 Approve: 2768

CPN's In Inventory
 Ctry CPN Beginning Description
 A 001 4163538000 Toronto Office
 Component Count: 0
 Retrieve

CPN Updates
 Ctry CPN Beginning Description
 A 001 4163538000 Toronto Office
 Component Count: 1
 Add Delete

Attributes
 Item Value
 Country 001
 Cust Acct No 00 2793
 Division ID Toronto Office
 Description No
 Cellular Ind

CPN Nbr: 0014163538000
 Country: 001
 Set Dfnt Use Dfnt Undo Expand
 Close

FIG. 29(d)

72/125

2802 — Prov Carrier: 0010888 STENTOR

2804 — CPN From: 4163538000 CPN To: 4163538009 2806

2808 — Description: Toronto Office

Carr	Ctry	CPN From	CPN To	Description
0888	001	4163538000	4163538009	Toronto Office

2800

FIG. 29(e)

73/125

2812

Retrieved CPNs from Inventory

Selected CPNs

Country: 001 WORLD ZONE 1 2814

CPN From: 2815

Quantity: 1 2817

Network ID: All 2818

Range Privilege: All 2819

ID Code Set: All 2820

Description: 2821

2823 Add 2825 Remove

Qty	Entry	CPN From	Net	RP	Set	Description

OK 2826 Cancel 2827

FIG. 29(f)

74/125

2830

Calling Party Number Attributes

2840 Country: 001 From: 7195359000 To: 7195359000 2843

2841 Customer Account: 6D193848 2845 Division ID: 60 2846

2850 Description: ASPEN RESORTS 2847 Cellular: No 2847

2852

2853 Network ID: 01 MAIN NETWORK 2857

2854 Range Privilege: U 003 2858

2855 ID Code Set: (None) 2859

2856 Supp Code Collection: 0 DO NOT COLLECT

2860 Data Indicator: 00 NOT USED

2860 Account Code Length: 00

Set Default Use Default OK Cancel

FIG. 29(g)

75/125

2870

Calling Card Order V0075442

2880 Order Administration

2882 Date/Time Required 07/23/19 16:14

Priority 2 84

Order Status Not Approved

2886

2888 Approve

Remarks A 89

2890 Cards In Inventory

2892 Card Nbr - PIN

2894 Description

2895 Retrieve

2896 Component Count 0

2898

2900

2904 Component Count 0

2902

2903

2901

2905

2910 Attributes

2911 Item

Value

2912

2913

Card Nbr 2914

2915 Set Diff

2916 Use Diff

2917 Undo

2918 Expand

2919 Close

FIG. 29(h)

76/125

2920

Retrieve Calling Cards from Inventory

Selected Calling Cards

Card Nbr 2921 PIN 2922 Quantity 2923 1

Network ID: 2924 All 2927 Add 2928 Remove

Range Privilege: 2925 All

Description: 2926

Qty	Card Nbr - PIN	Net	RP	Description

OK 2929 Cancel 2930

FIG. 29(i)

77/125

Calling Card Attributes

2935

2940

2936 Calling Card: 0605355413 2937 8747

2938 Customer Acct: 6D193848

2939

2941

2942 01 MAIN NETWORK

2943 U 001

2944 Corp Default

2946 0010222

2948 A

Set Default Use Default OK Cancel

FIG. 29(j)

78/125

2950

2960

Dialing Plan Order V0076321

Order Administration

2963

Order Status Not Approved

2965

Approve

2961

07/24/19

15:14

2962

Priority 2

2964

Remarks

2970

Dialing Plans In Inventory

2971

2972

2973

2976

2975

Component Count 0

Retrieve

2980

Dialing Plan Updates

2981

2982

2983

2984

2986

Add

Delete

Component Count 0

2985

2990

Attributes

Item

2992

Value

2994

Dial Nbr

2996

2997

Undo

Expand

2999

Close

FIG. 29(k)

79/125

3000

Retrieve Dialing Plans From Inventory

Selected Dialing Plans

3001 ☒ IDDD

3005 ☐ Private

Country: 001 WORLD ZONE 1 3002

Dialed Digits: 3003

Quantity: 1 3004

Network ID: 01 MAIN NETWORK 3006

Termination Location ID: All 3008

Add Remove

Qty	Type	Cntry	Dialed Digits Range	Net	Term

OK Cancel

FIG. 29(I)

80/125

Dialing Plan Attributes

☐ Dialed Digit Range: 3022

Type: 3025 ☒ Private ☐ IDDD

Country: 3026

Network ID: 3027 01 MAIN NETWORK

From: 3028

To: 3029

Carrier ID: 3023

Termination 3030

Location Name: 3031

Type: 3032 DAL

Location ID: 3033

Country: 3034

Prefix Digits: 3035

Reuse Digit Length: 3036 00

Nature of Subsequent Address: 3037

☐ Point of Origin Routing Indicator: 3038

OK Cancel

FIG. 29(m)

81/125

3051 Add / Change ID Code Set Order V0069761 3050

Order Administration
 Date/Time Required 07/10/1998 15:44 3052
 Priority 2 3053
 Order Status Not Approved 3054
 Remarks A 3055
☐ Approve 3056

ID Code Sets In Inventory 3060

Set	Type	Len	Description	Component Count
3061	3062	3063	3064	3065
Retrieve				
Component Count 0				

ID Code Set Updates 3070

Set	Type	Len	Description	Component Count
3068				
Add				
Component Count 0				

Attributes 3080

Item	Value
3082	3083
B	

Set 3084

Undo Code 3085 Del. Code 3086 Add Code 3087

Close 3088

FIG. 29(n)

82/125

3090

Retrieve ID Code Sets from Inventory

Selected Sets

3091 Set:

3092 Description:

3093 ID Code:

3094 Quantity: 1

3095 Add

3096 Remove

Qty	Set	ID Code	Description

3097 OK

3098 Cancel

FIG. 29(o)

83/125

3100

Add ID Codes to Set

Set: 700 Description: Los Angeles Office
 Length: 04 Type: L

Generate

☒ Single ☐ Sequential ☐ Random

ID code: 3112 Add 3118

Range Privilege: U000

Description:

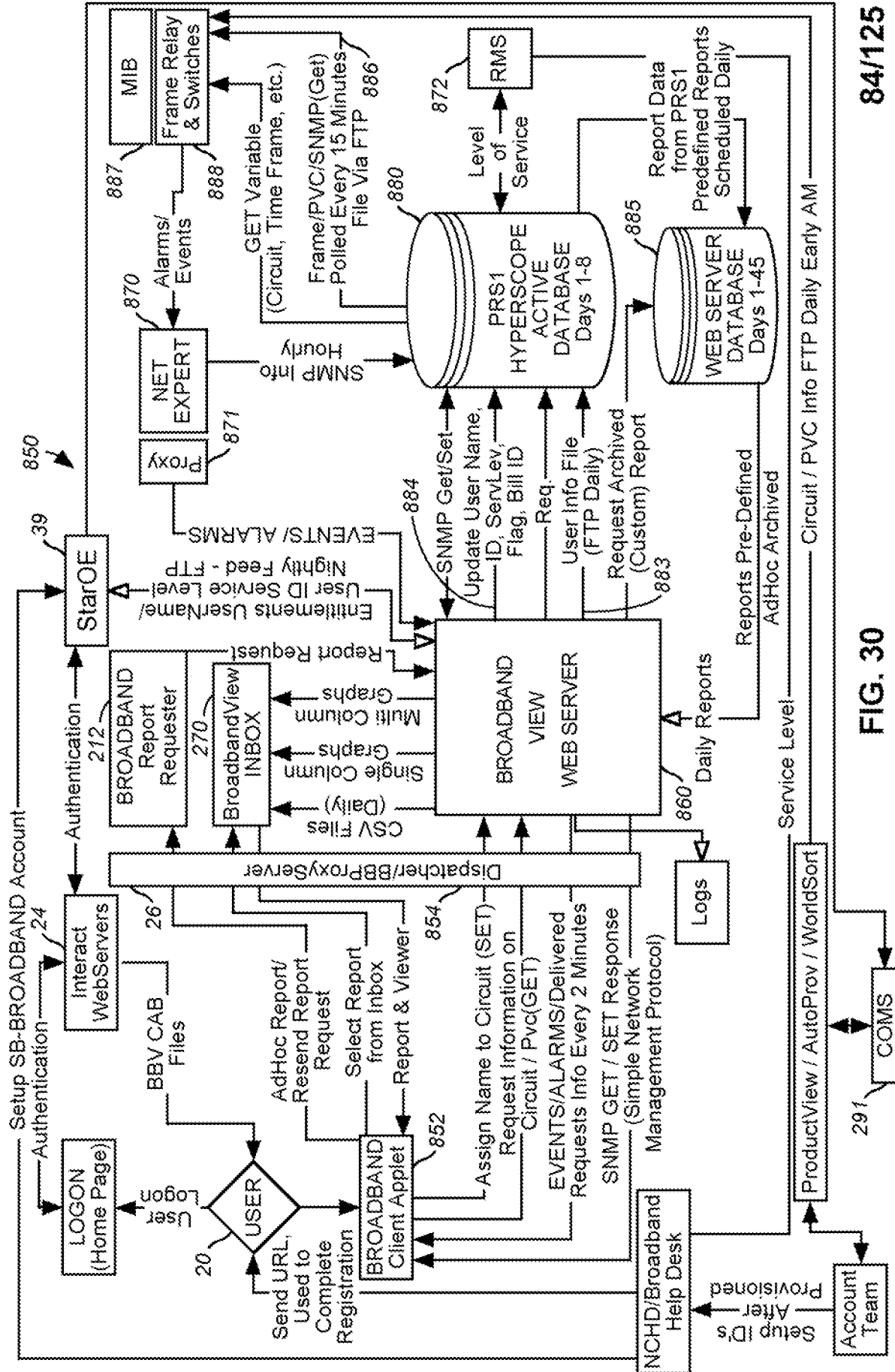
ID Codes in Set 700

ID Code	Len	Description
3125		

Find ID Code Delete

3126 OK Cancel

FIG. 29(p)



84/125

FIG. 30

85/125

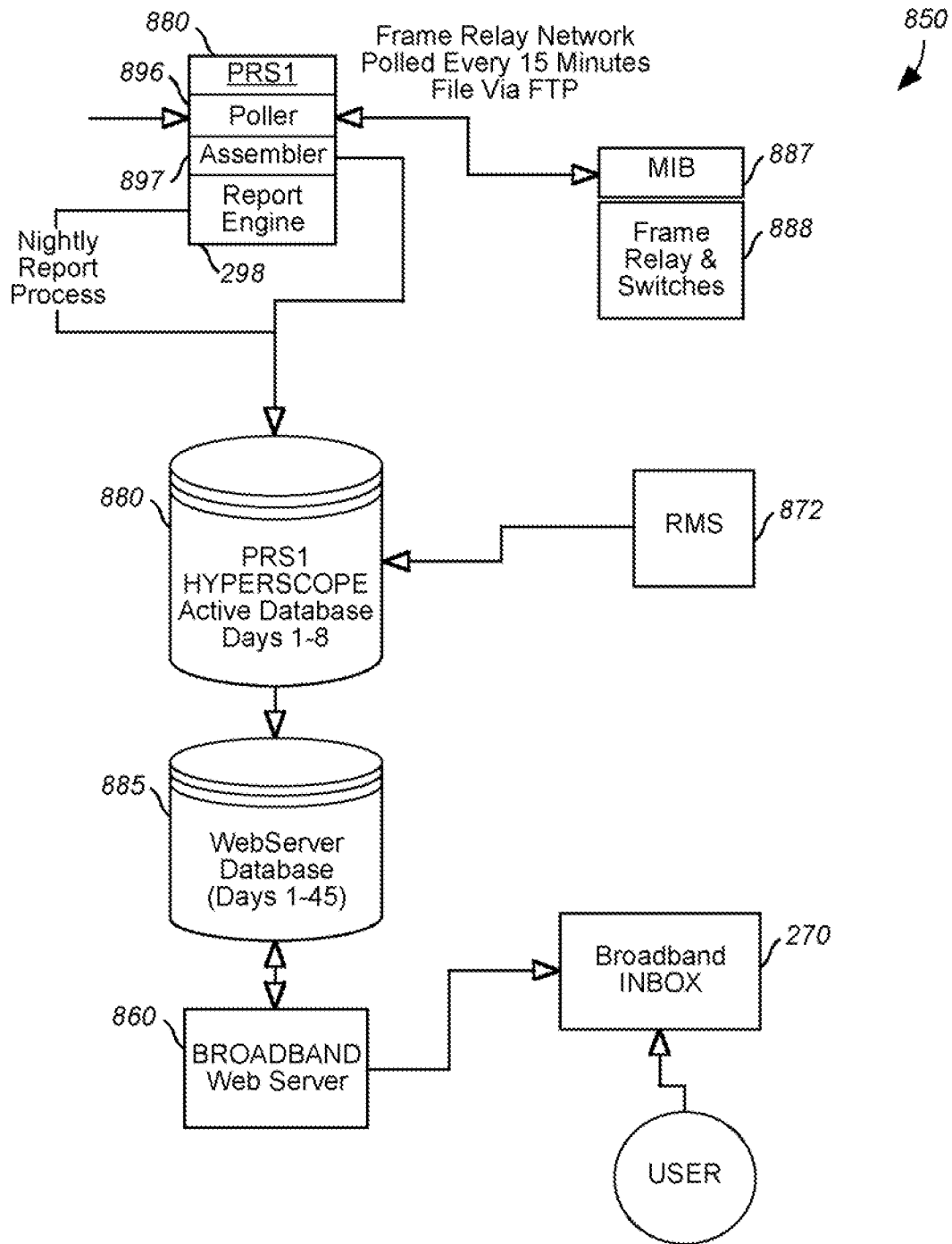


FIG. 31

86/125

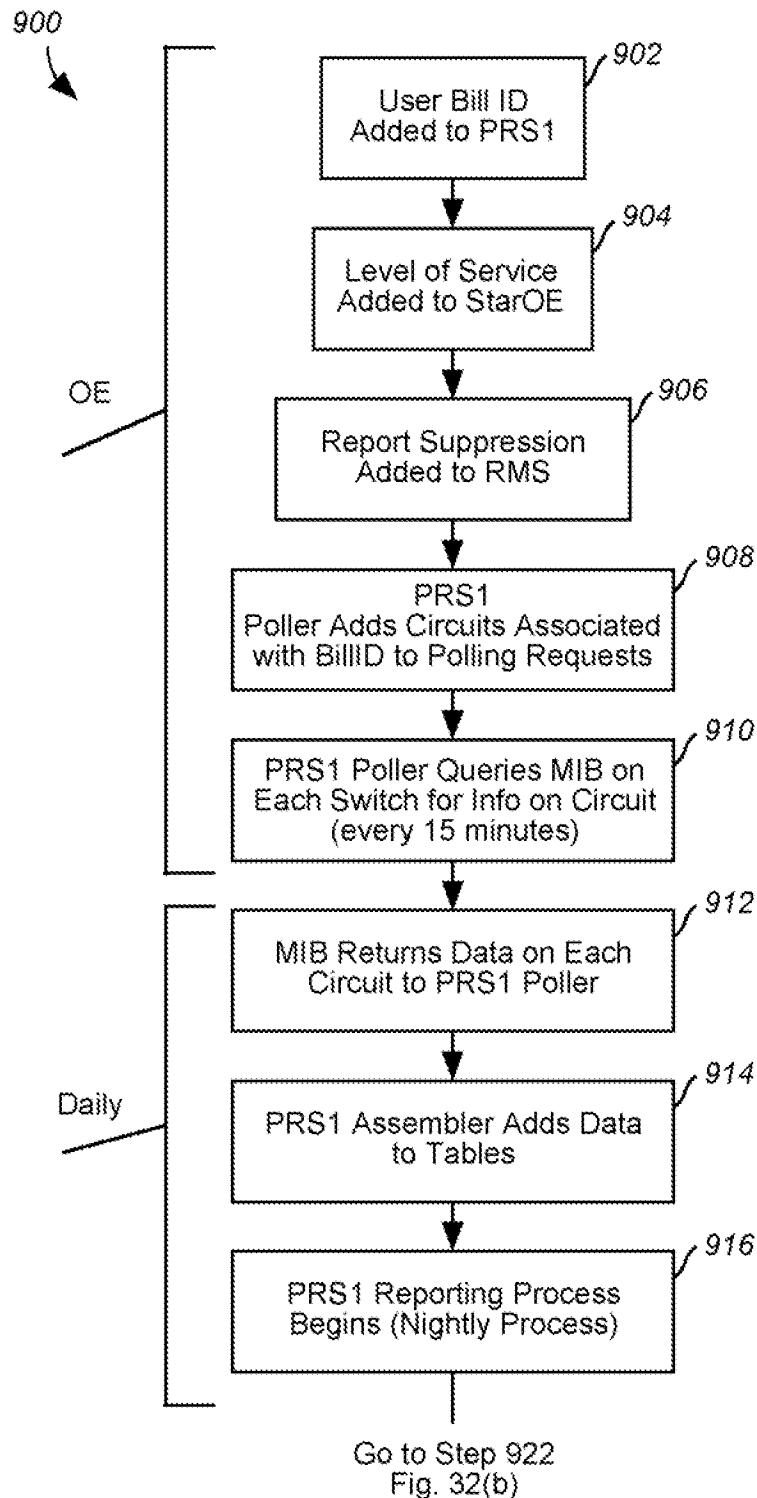


FIG. 32(a)

87/125

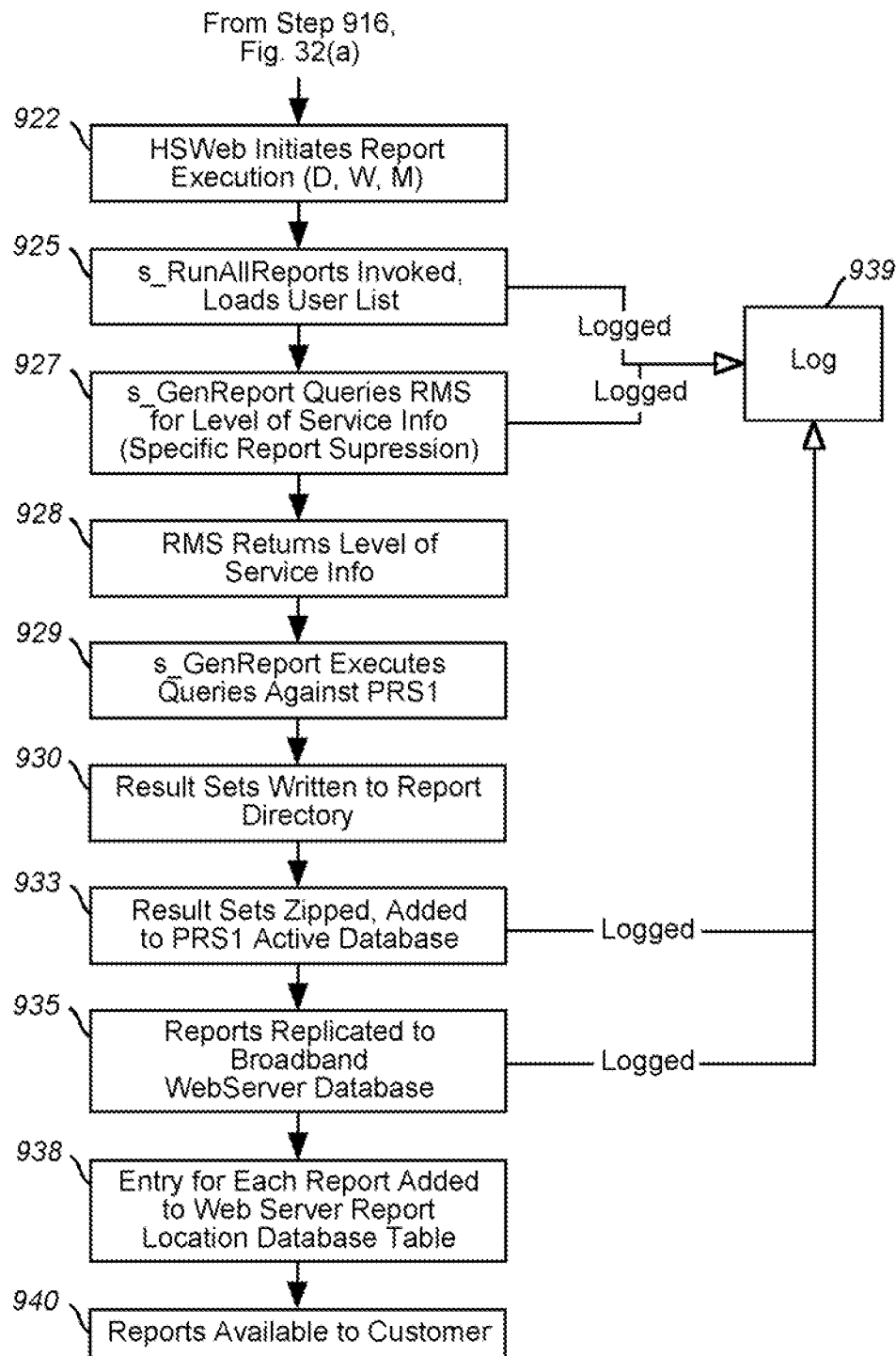


FIG. 32(b)

88/125

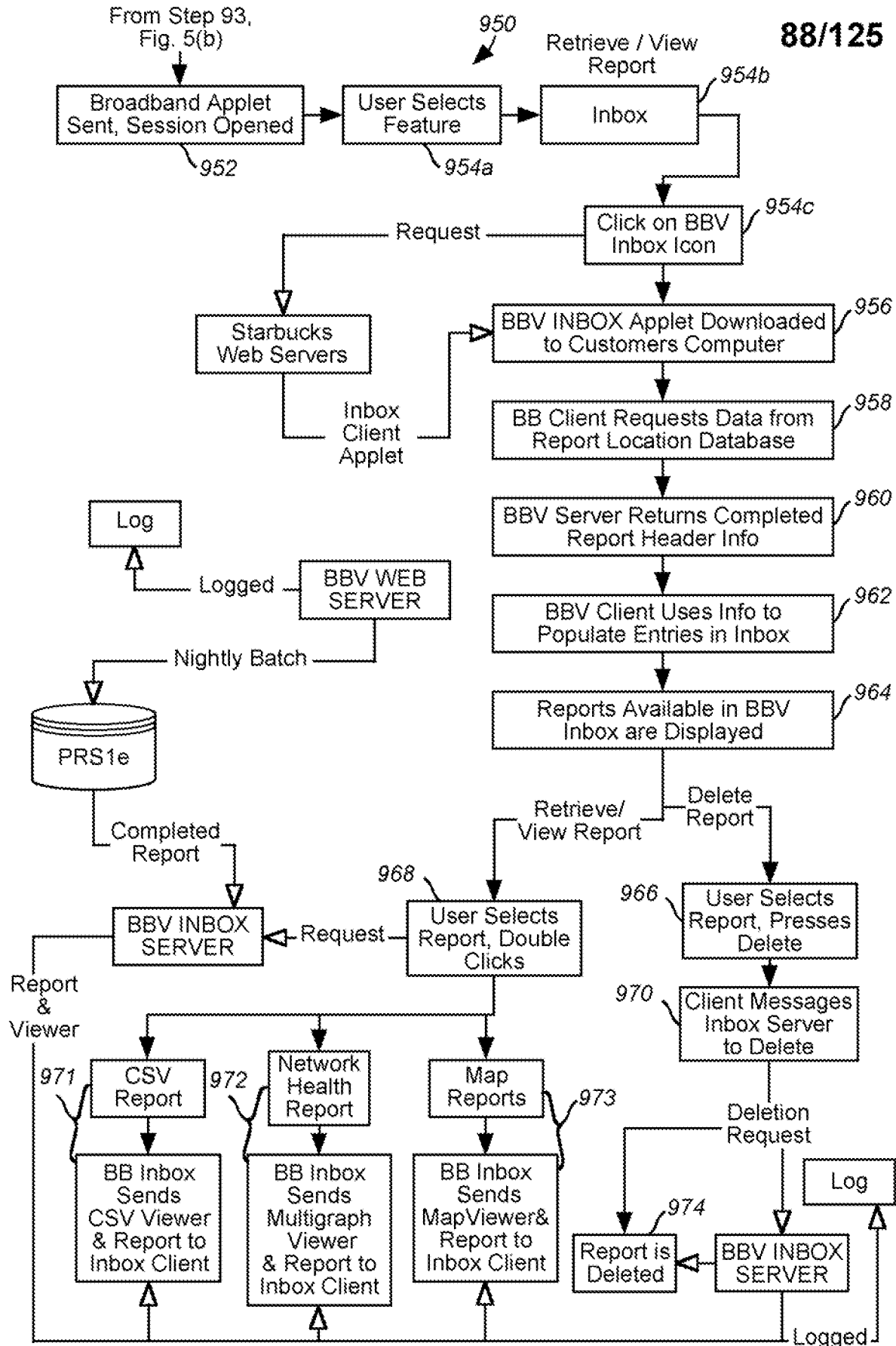


FIG. 33

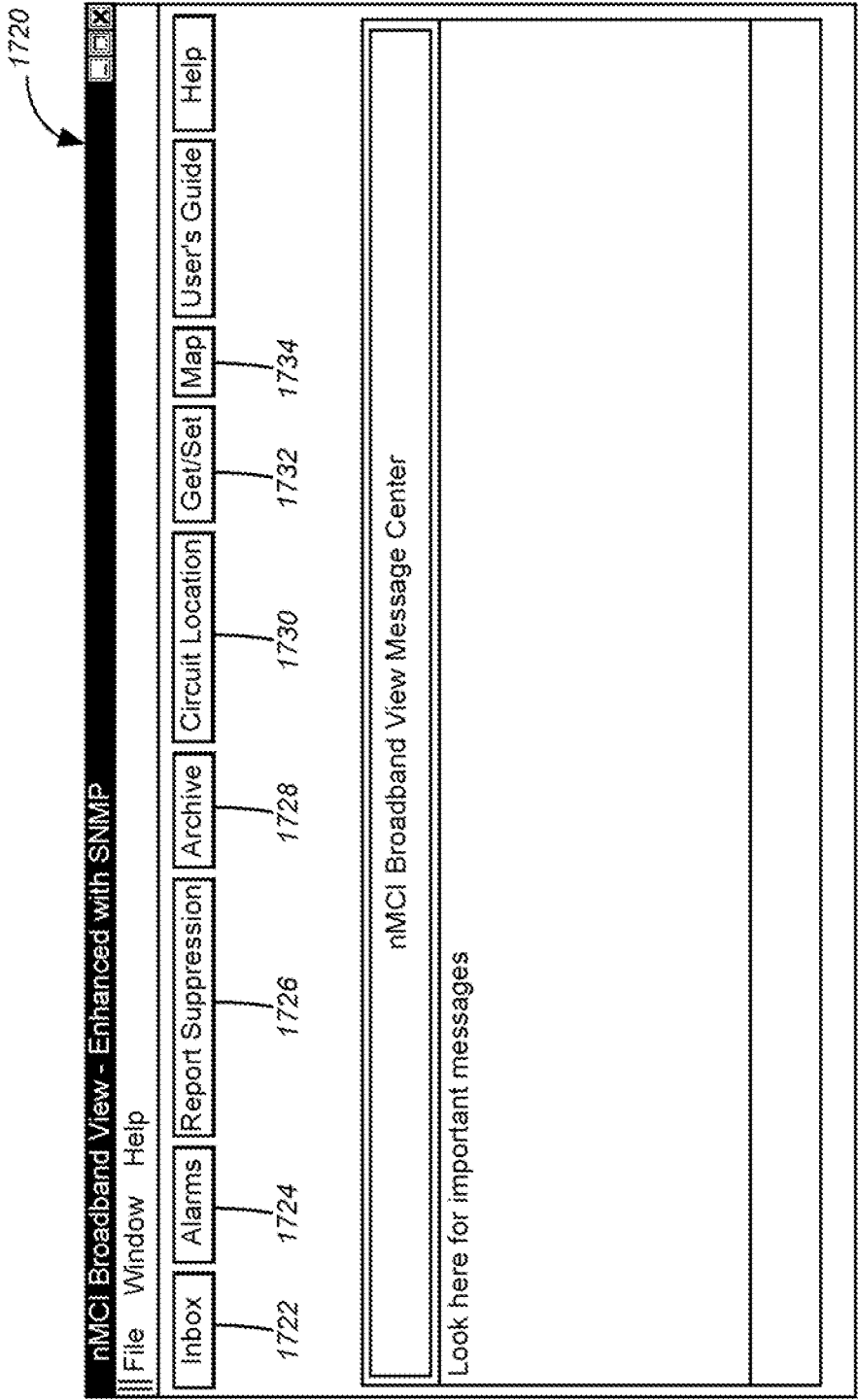


FIG. 34(a)

90/125

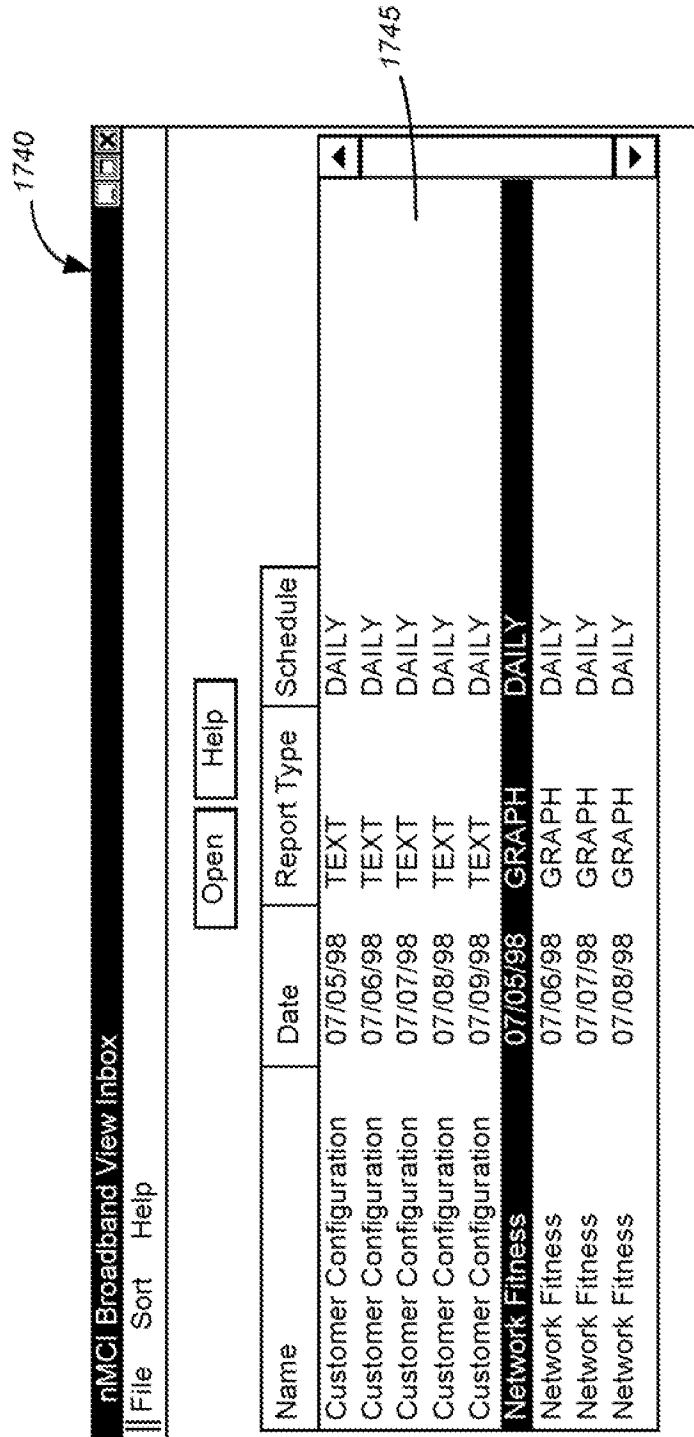


FIG. 34(b)

91/125

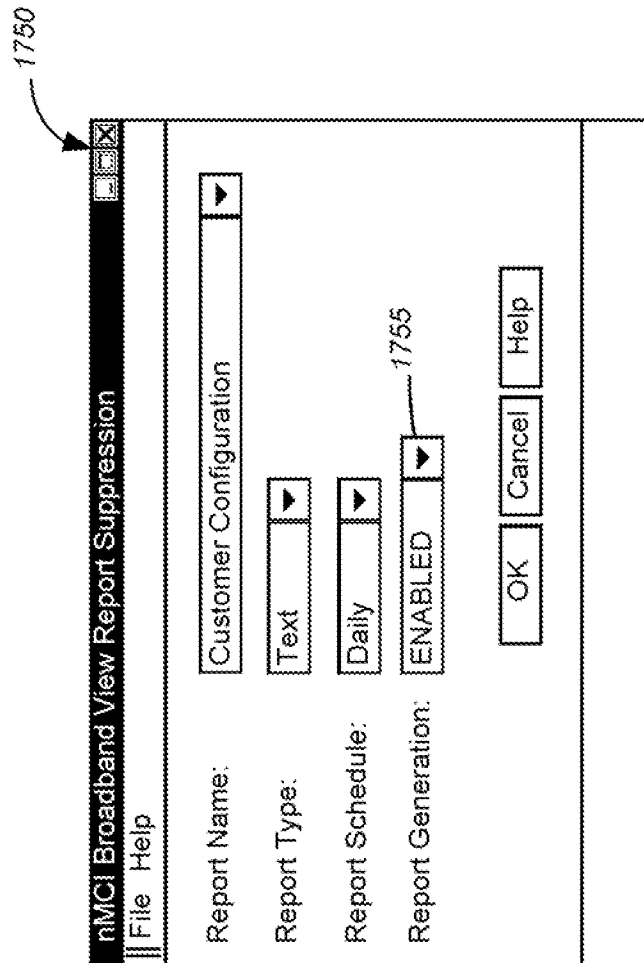


FIG. 34(c)

92/125

1760

1769

nMCI Broadband View Archive Reports

File Help

Report Name: Customer Configuration

Previous Days: 0 Tuesday, July 14, 1998

Report Type: Text

Report Schedule: Daily

Submit Close Help

FIG. 34(d)

93/125

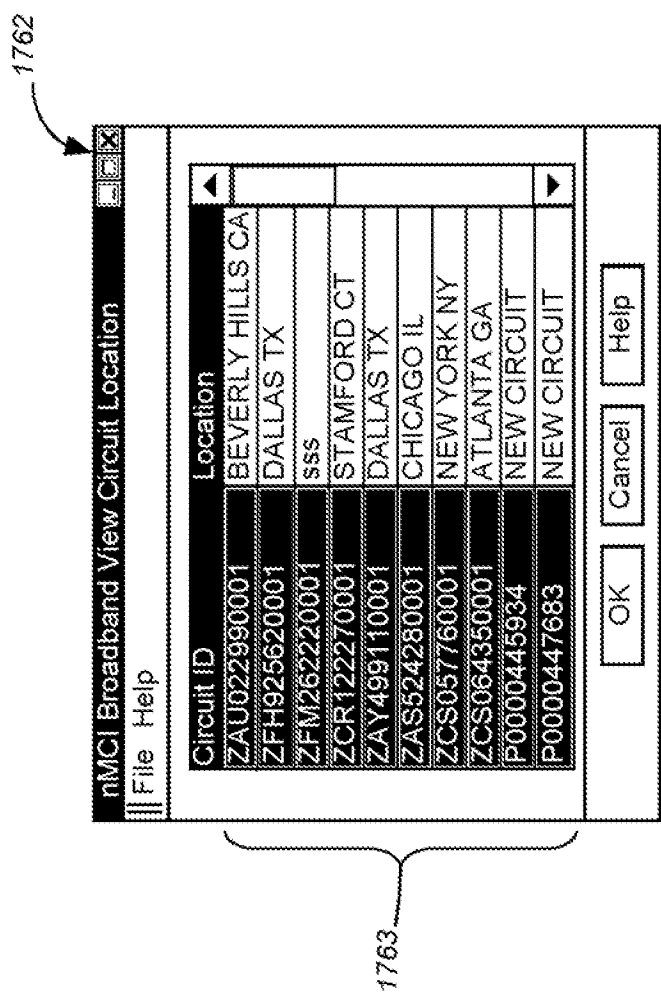


FIG. 34(e)

94/125

1765

nMCI Broadband View Alarm Panel

FileSortHelp

Type	ID	Alias	Severity Level	Trap Level	Alarm Description	Date
------	----	-------	----------------	------------	-------------------	------

FIG. 34(f)

95/125

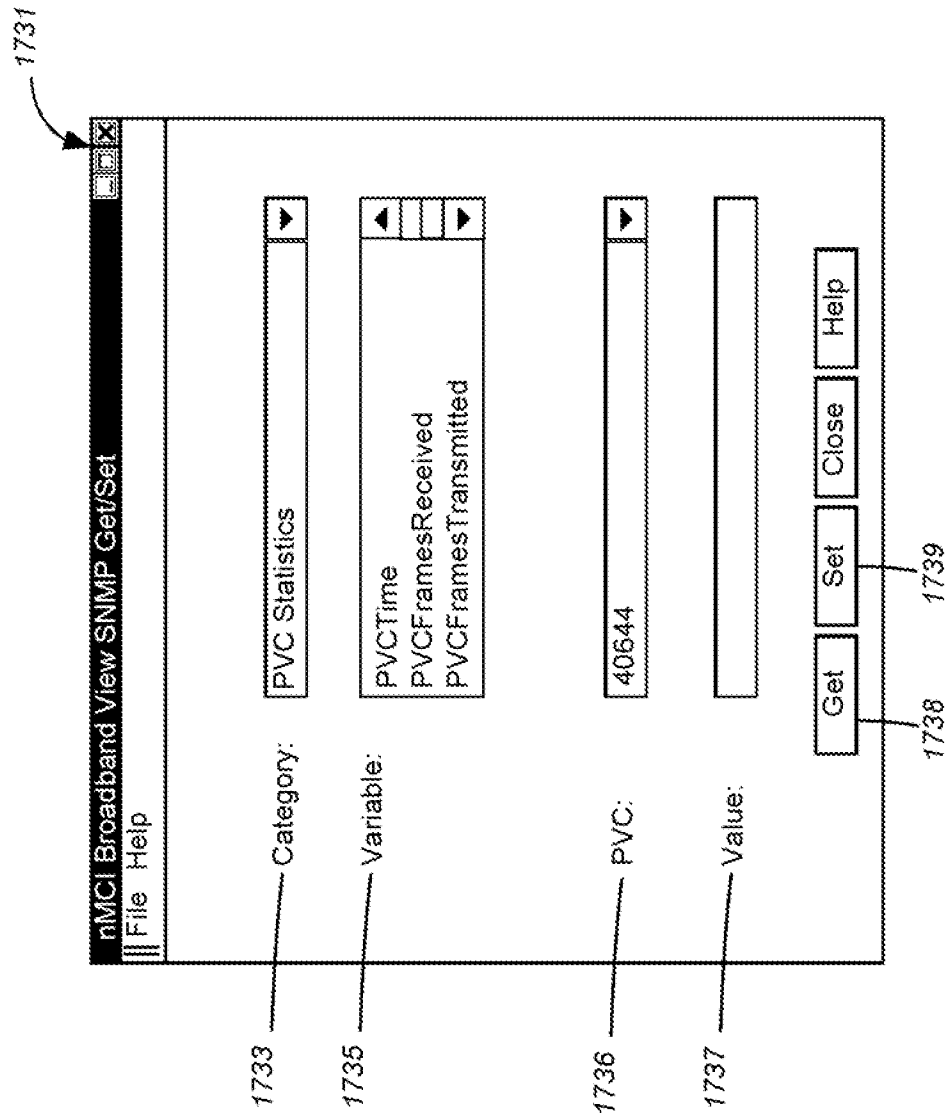


FIG. 34(g)

96/125

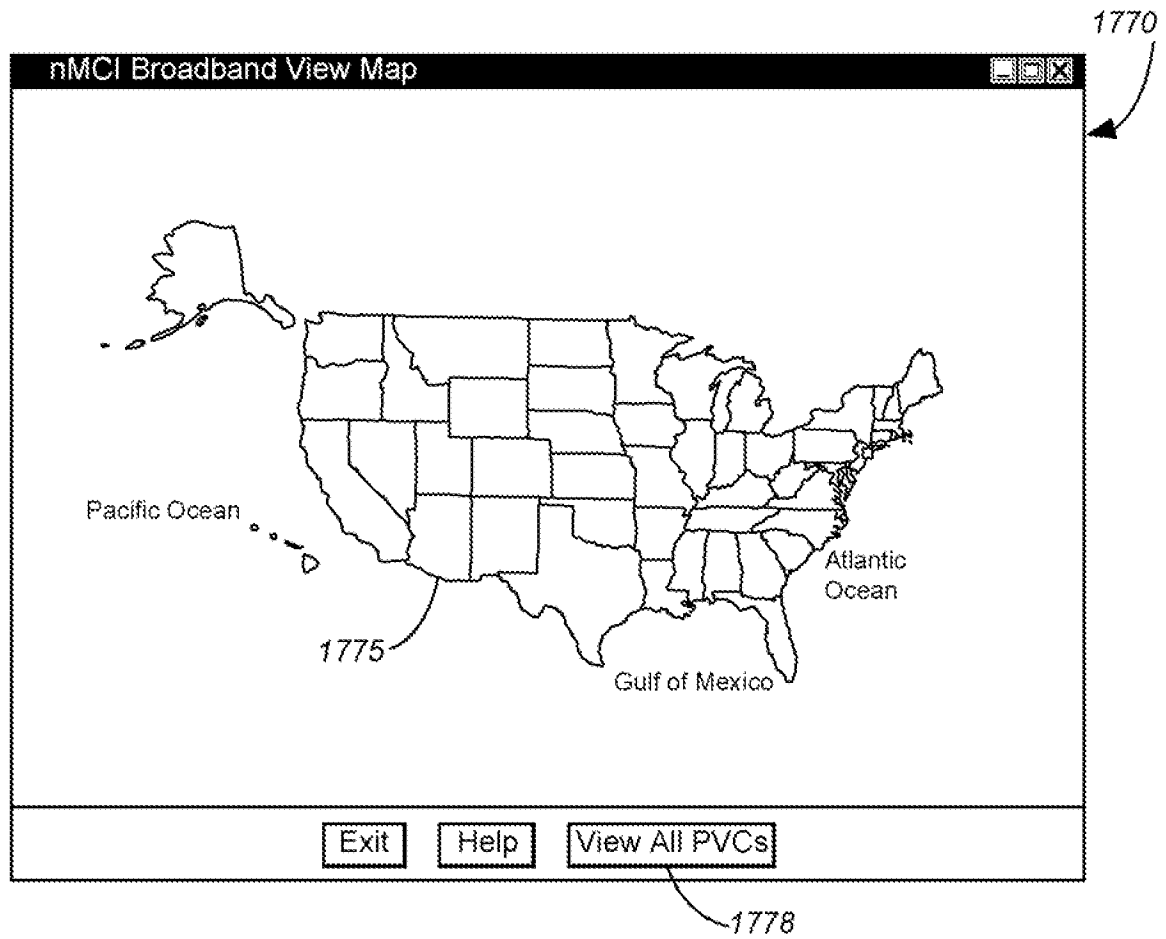


FIG. 35(a)

97/125

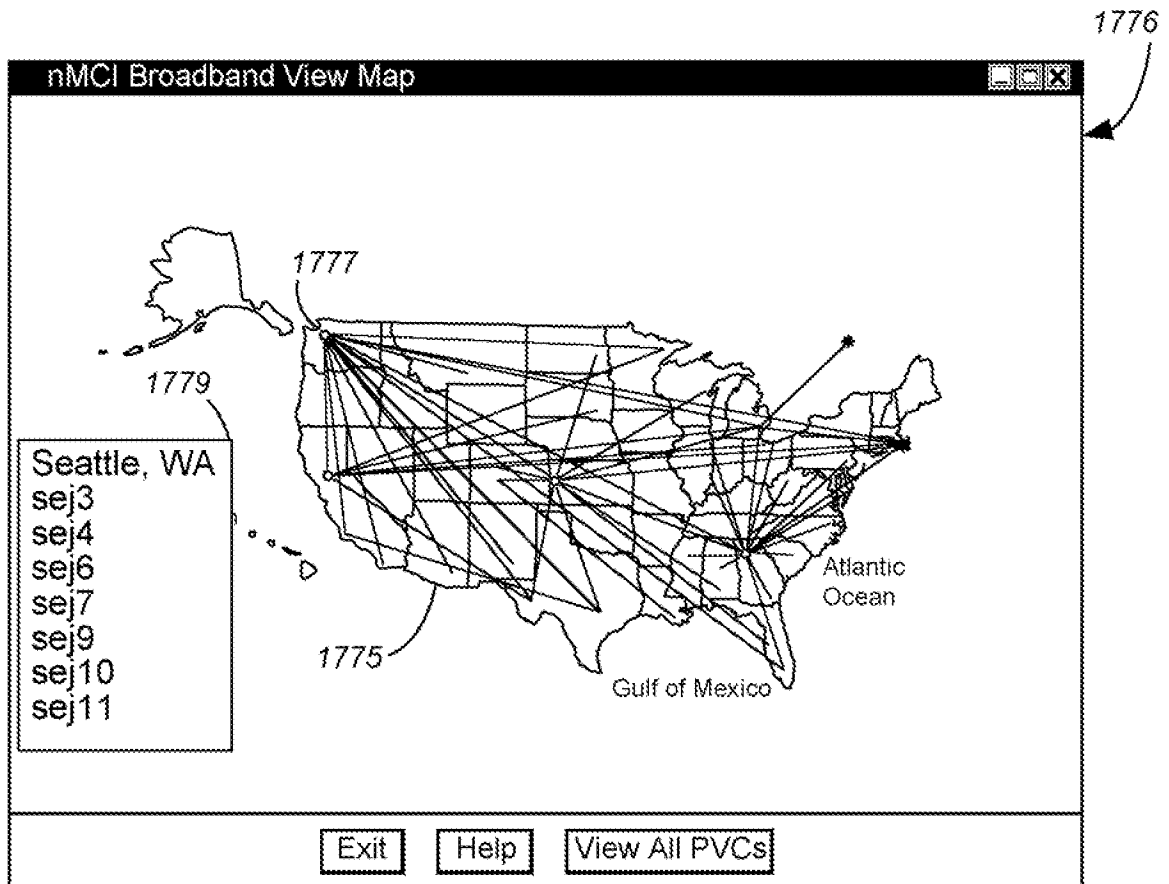


FIG. 35(b)

98/125

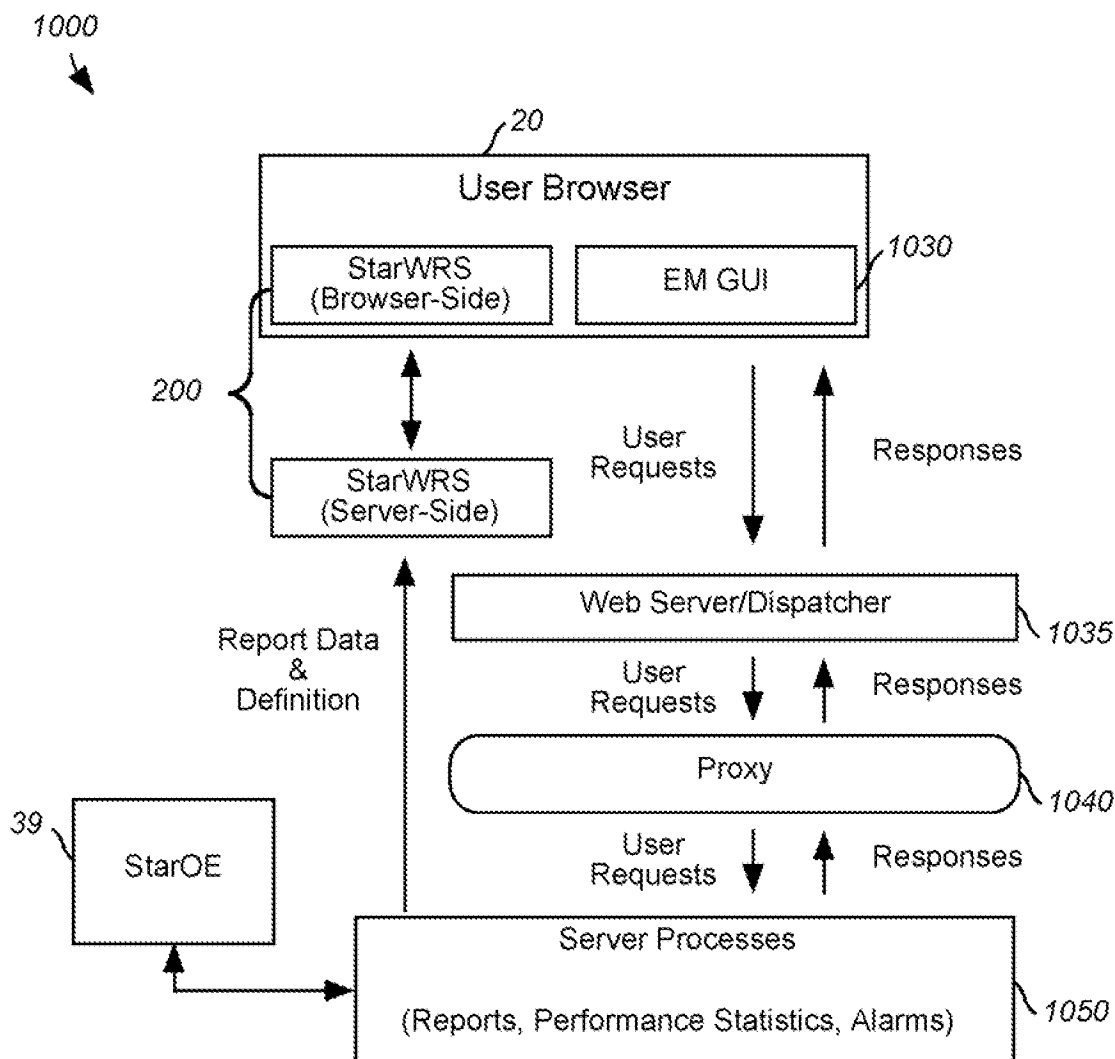


FIG. 36

99/125

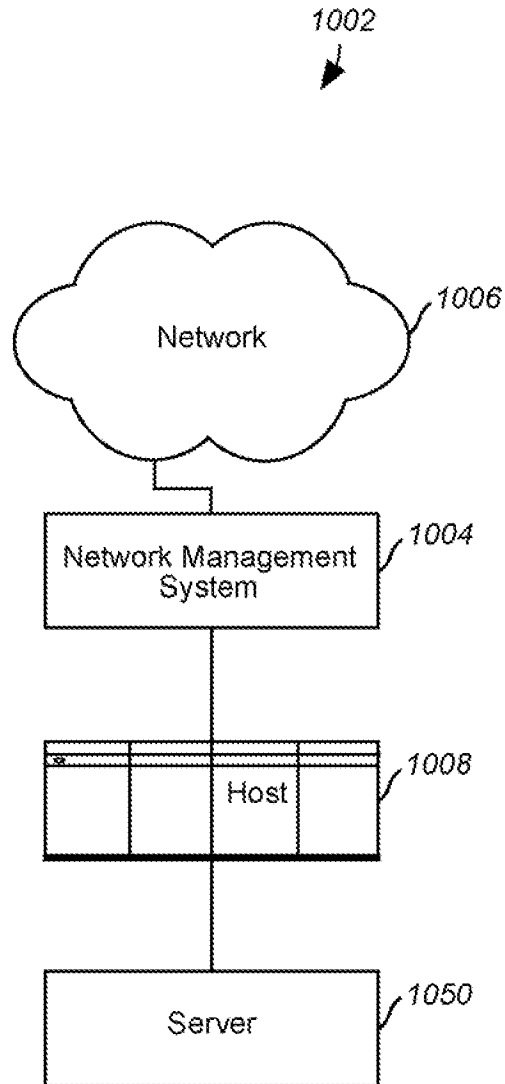


FIG. 37

100/125

CICS Gateway Overview

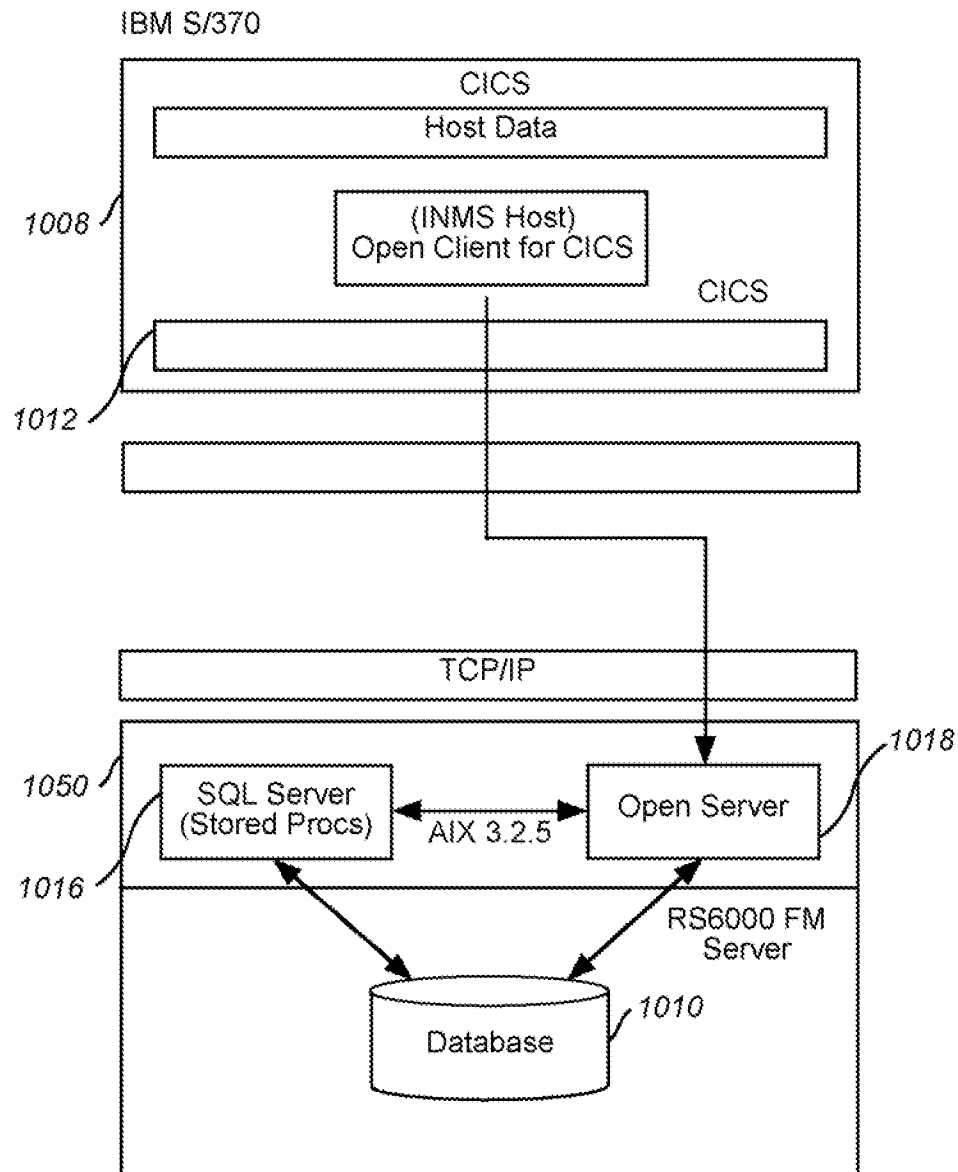


FIG. 38

101/125

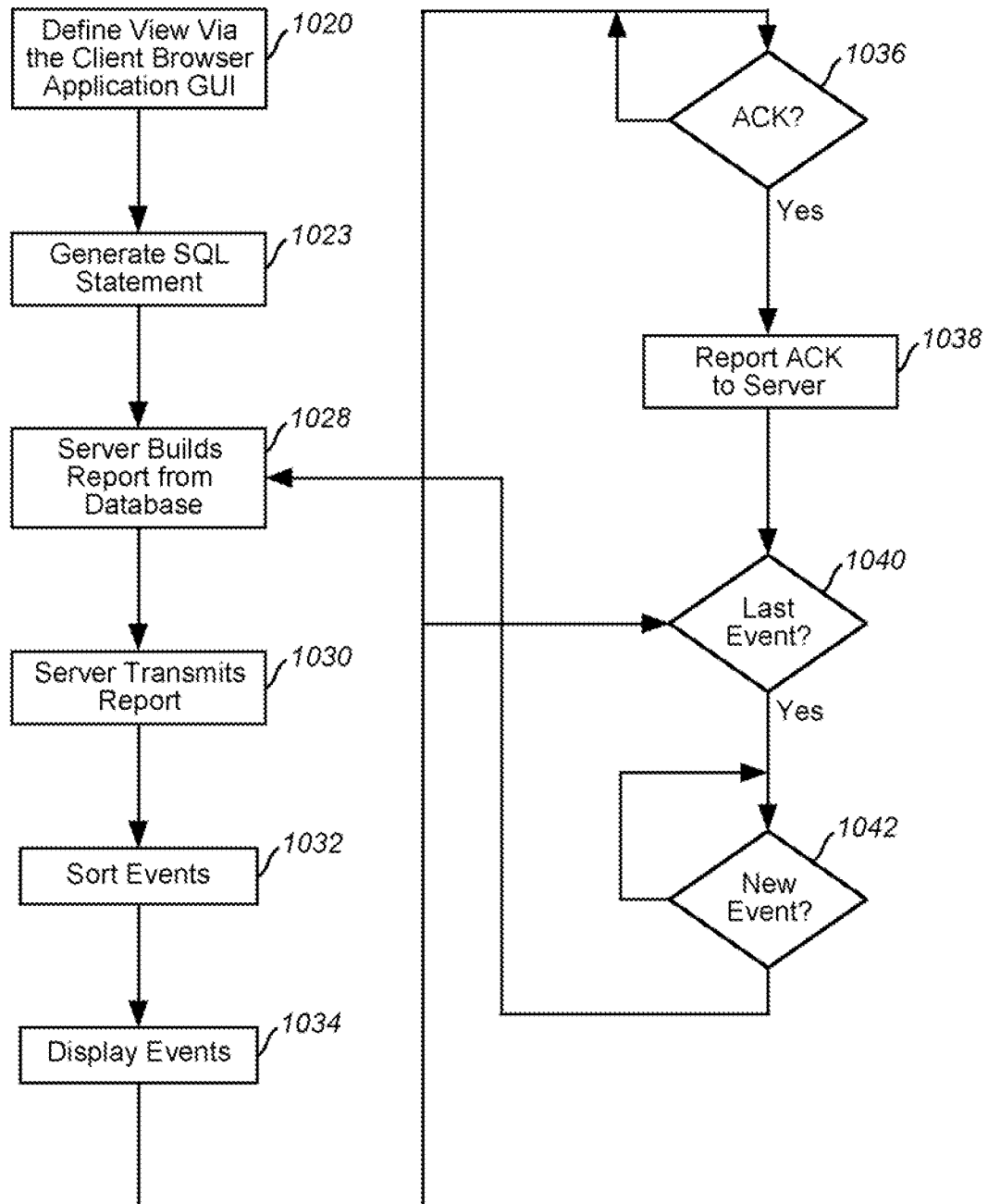
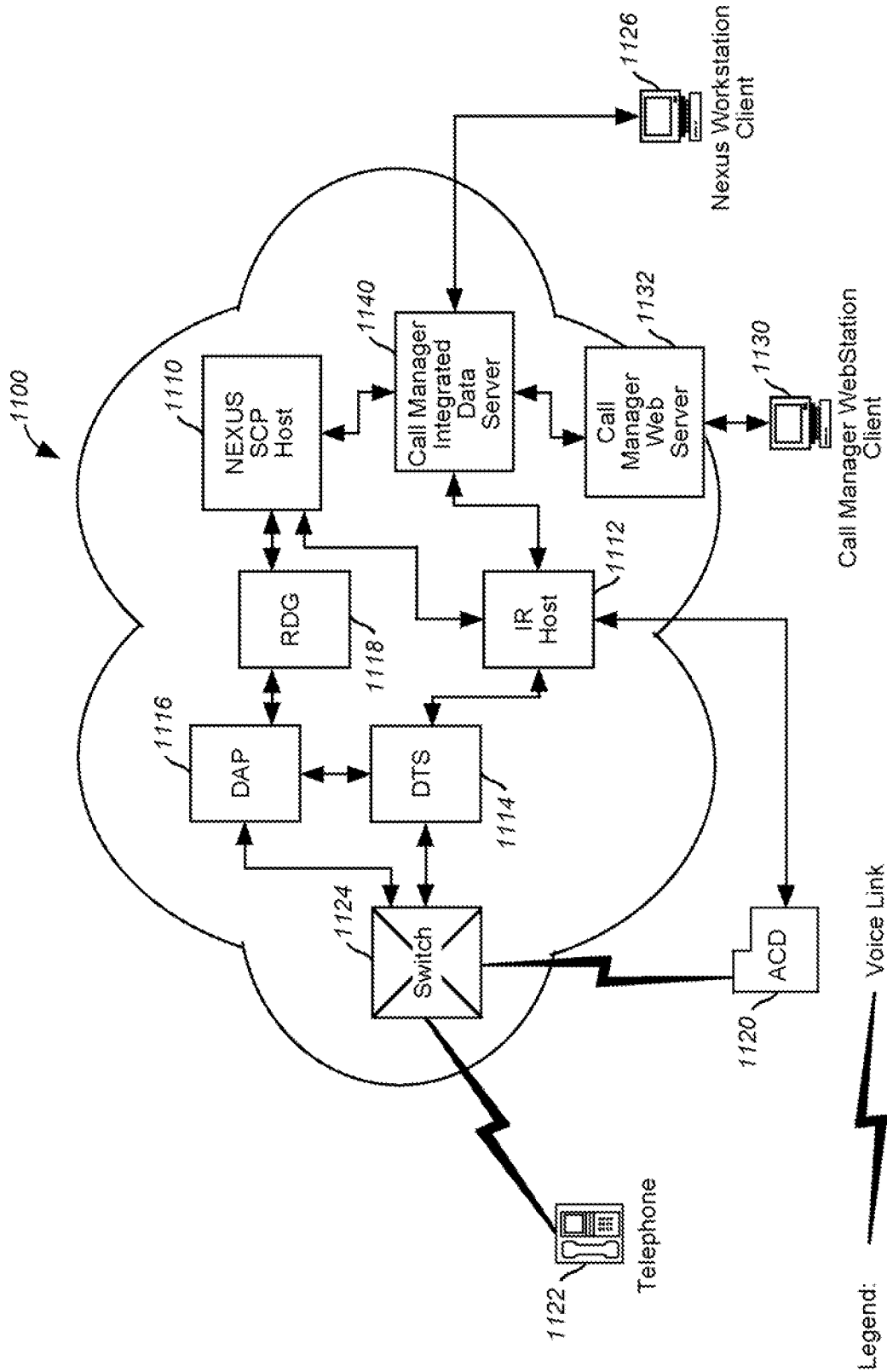


FIG. 39

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103/125

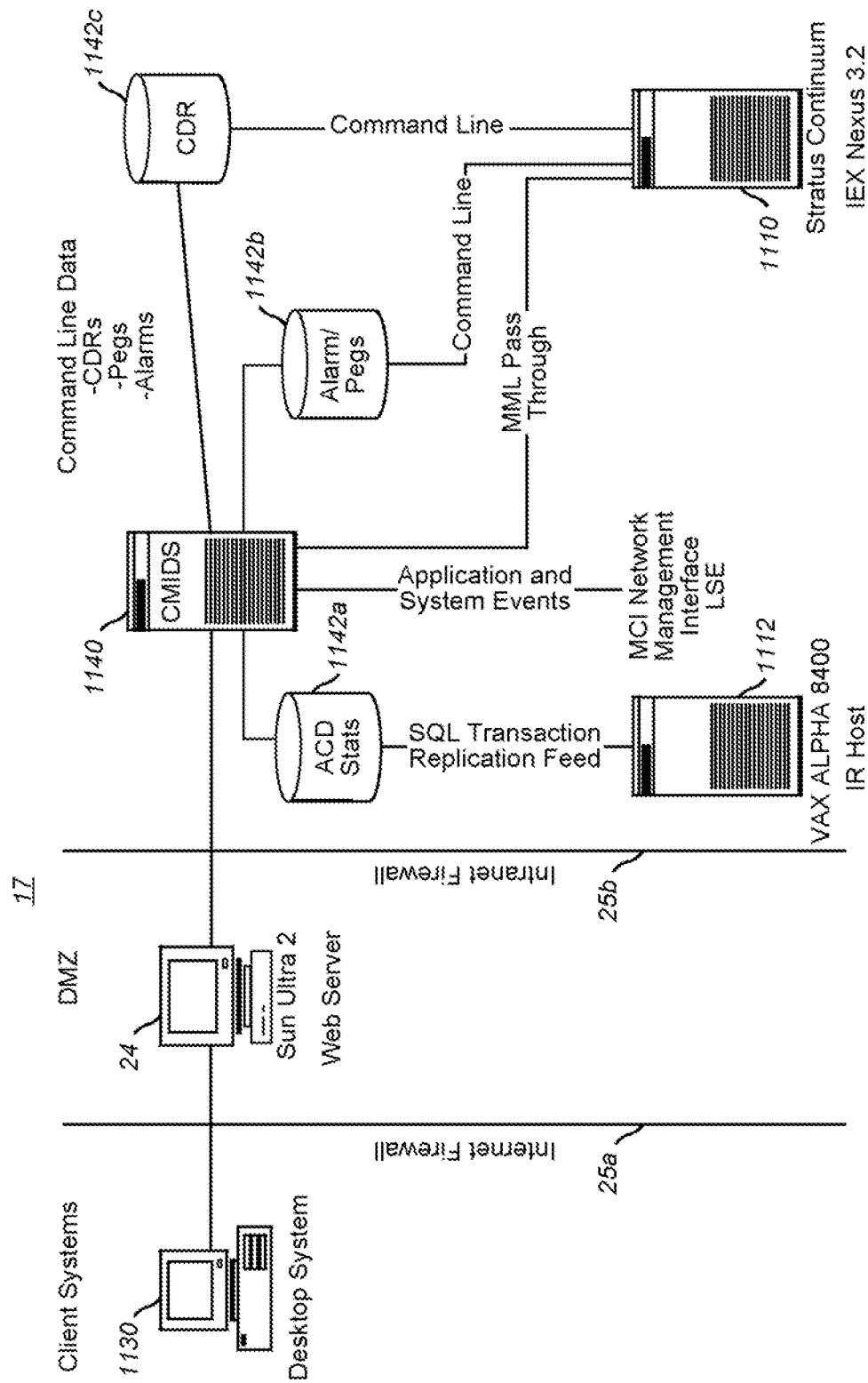


FIG. 41

104/125

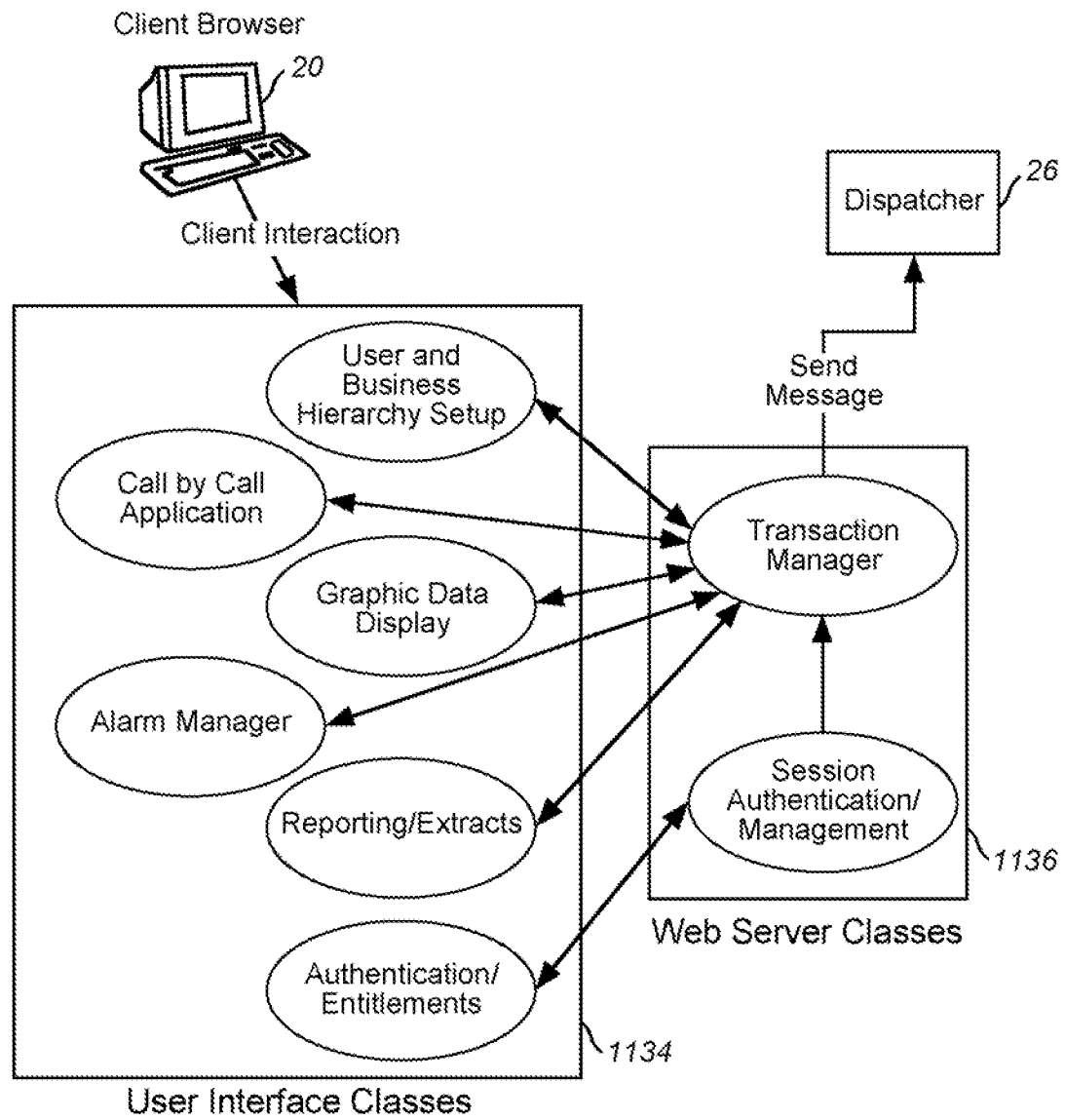


FIG. 42

105/125

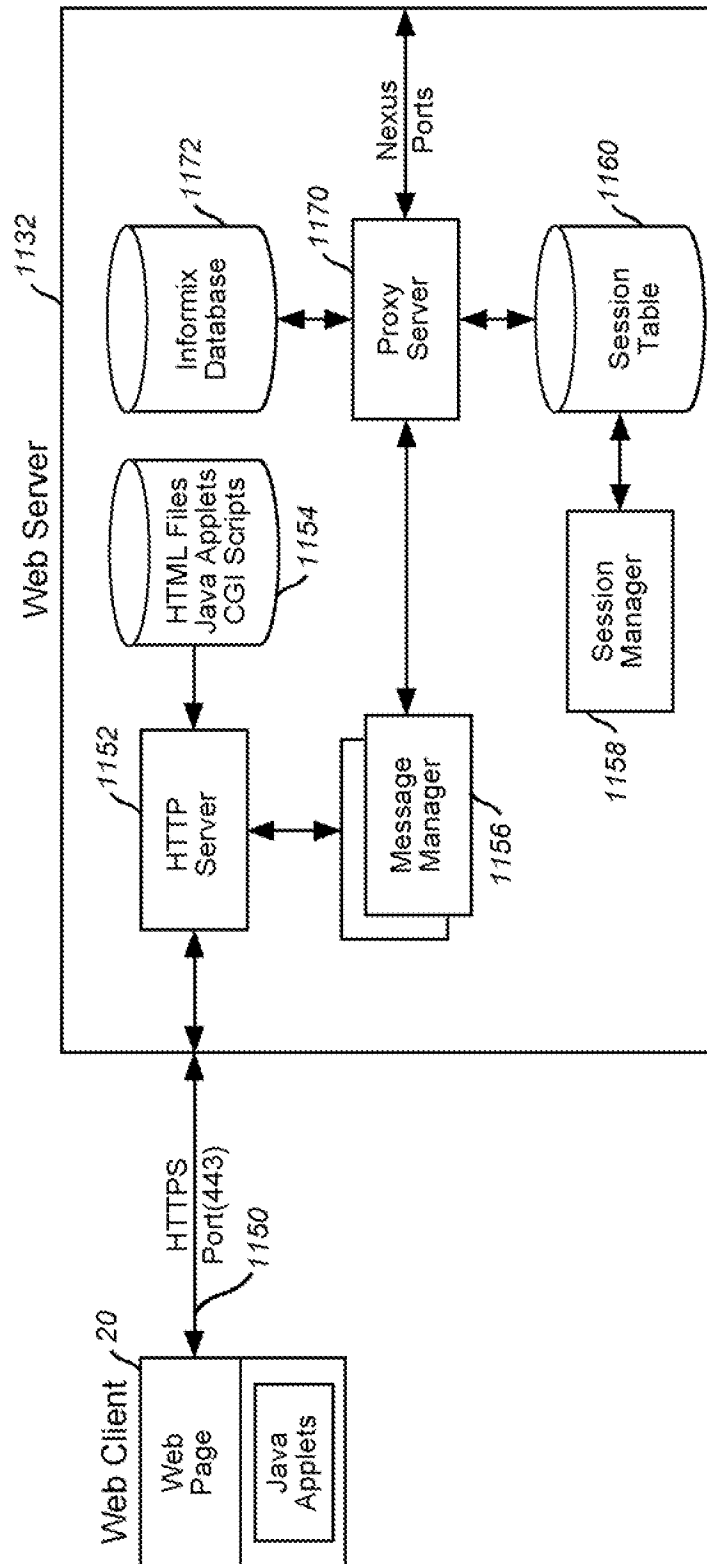


FIG. 43

106/125

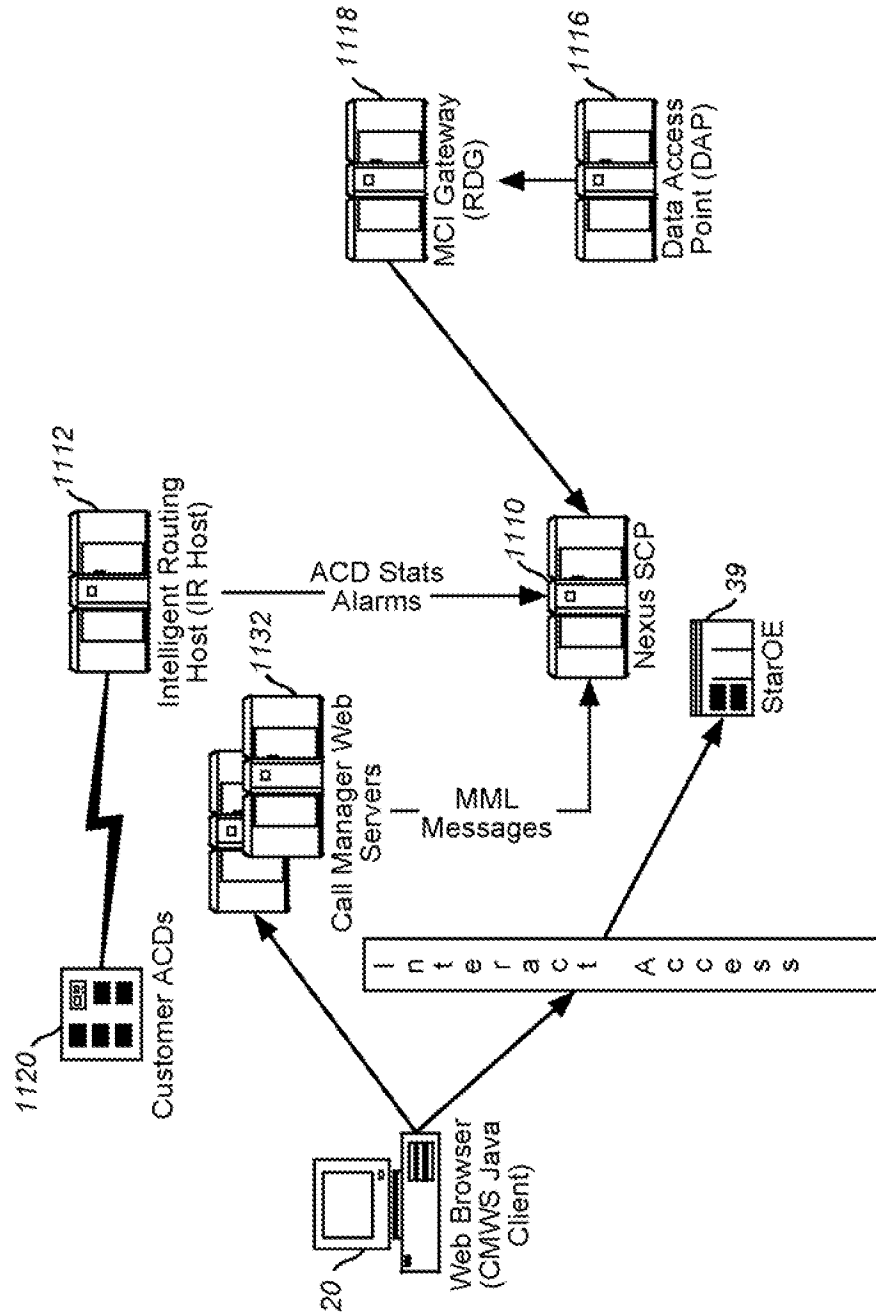


FIG. 44

107/125

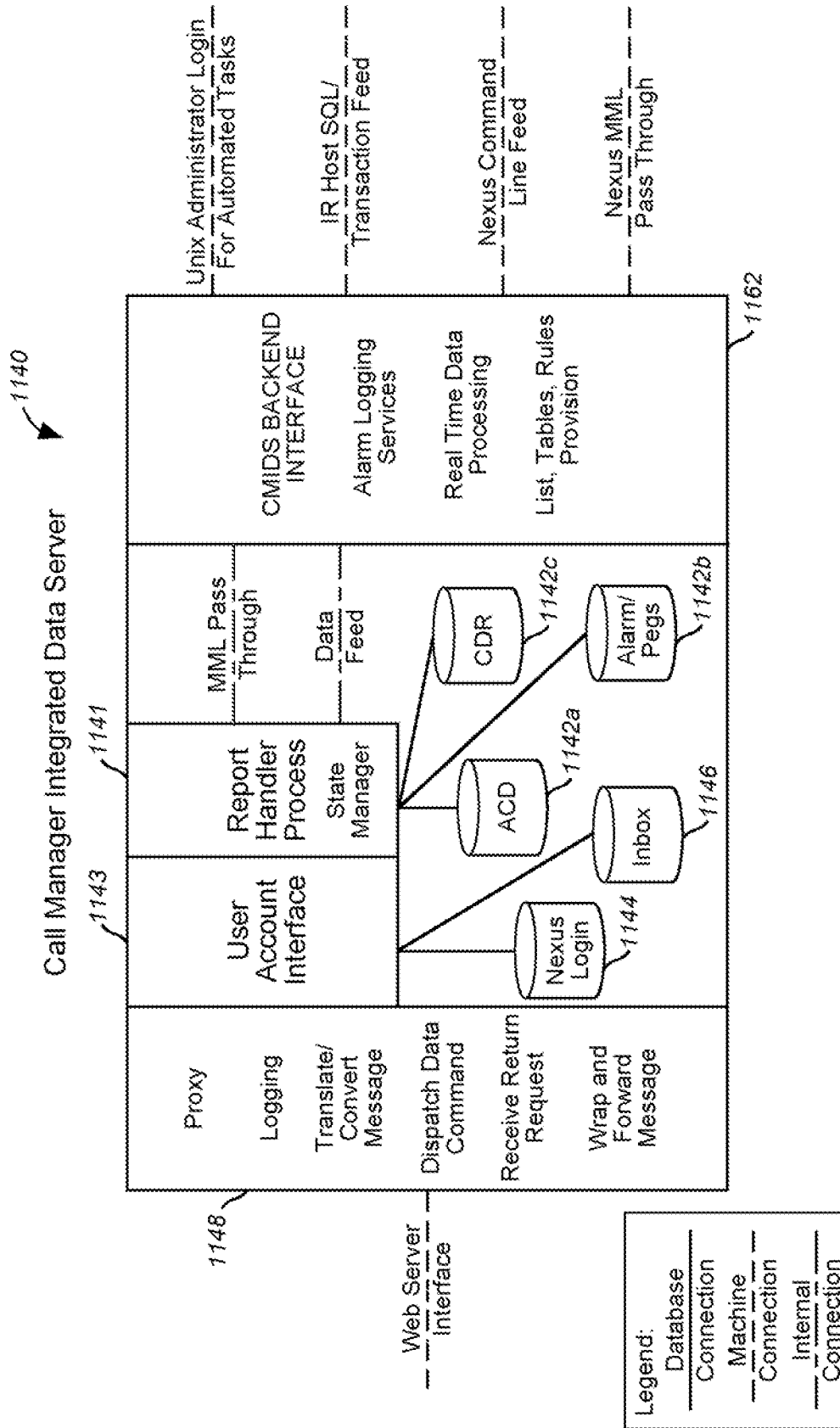


FIG. 45

108/125

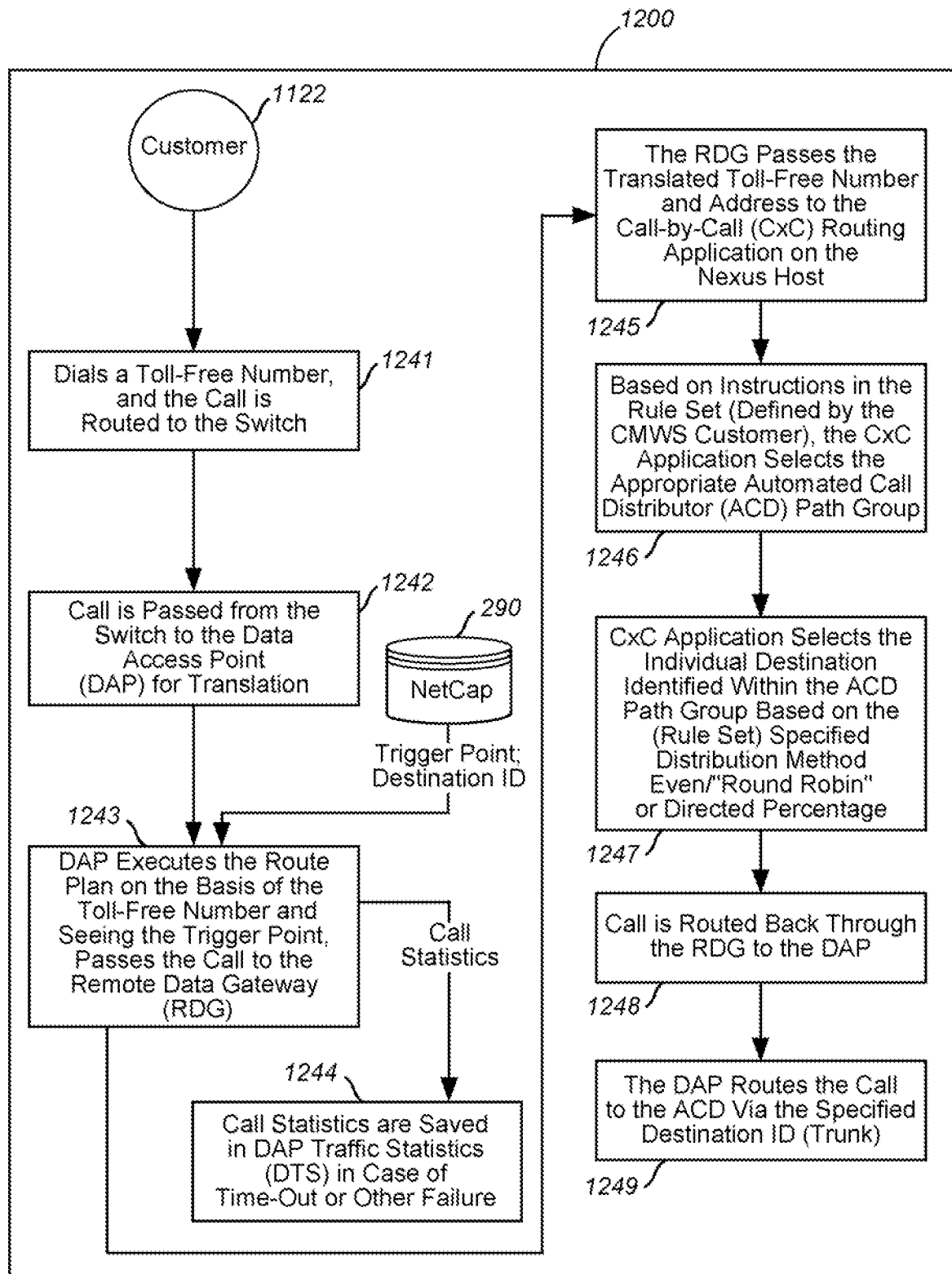


FIG. 46

109/125

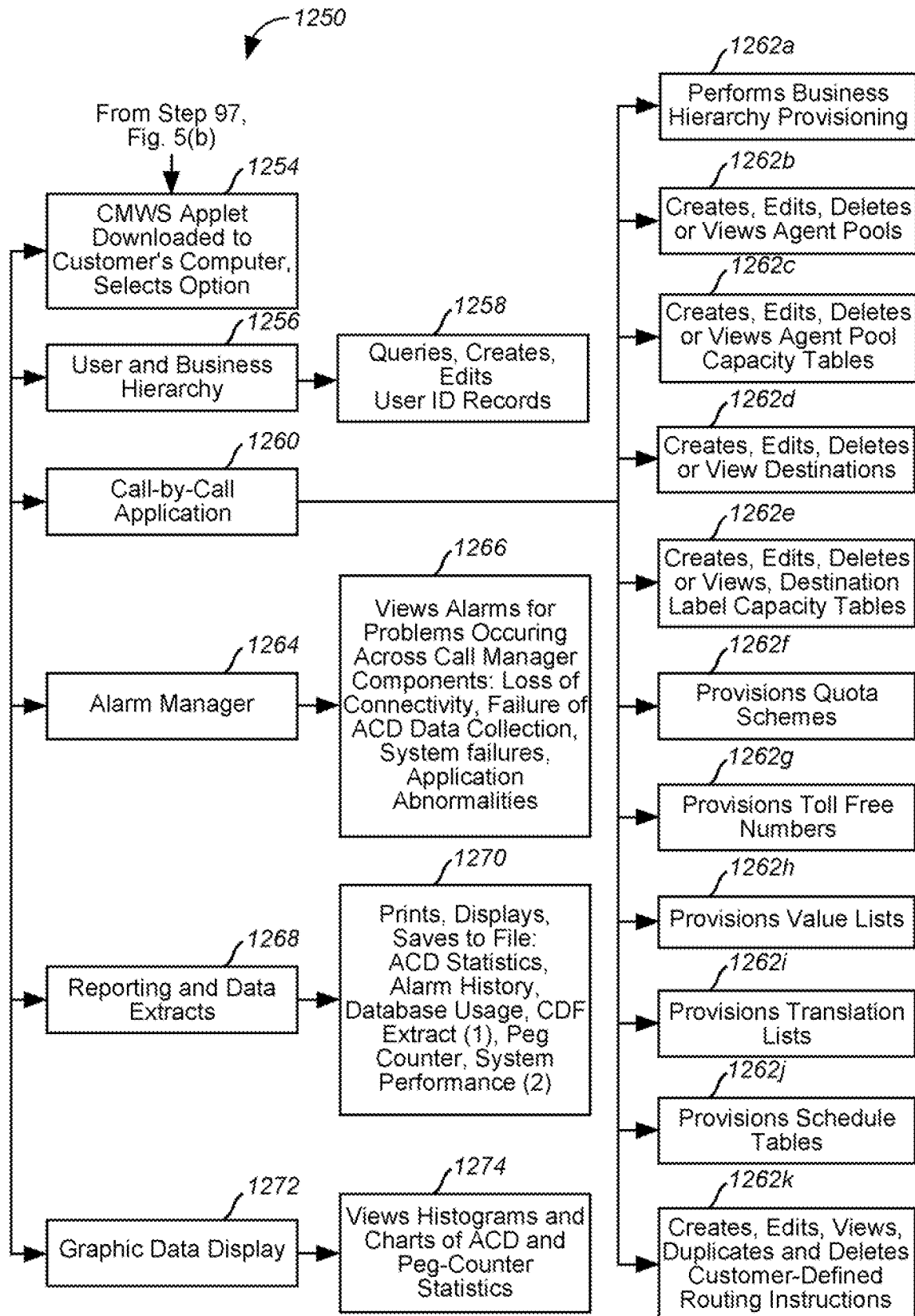


FIG. 47

Call Manager SCP Webstation

Local Time 14:45 Host Time 14:45 UserID courbet 2 Account ID edit HostID 166374216 Customer Service

Exit Security Provisioning Rules GDD NEMS Reporting Host Utilities Help

Open rules editor 1882 1874 1884 1878 1872 1876 1877

TrainingDays-Editable

File Edit Manage Help

Control

☐ DIF
☐ ANDIF
☐ DRIF
☐ ELSE
☐ ACTION
☐ SWITCH
☐ CASE

Advantage
☐ ANI
☐ Called_Numbe
☐ Carrier_ID
☐ CED
☐ Date
☐ Day
☐ Delay
☐ Choice_1
☐ Choice_2
☐ Choice_3
☐ Instances
☐ Queue

SWITCH

CASE is MON:
 <a> Assign Quota CS_Training to Dest Chicago
 <a> Return Least busy of Dest East_Coast and Dest West_Coast
 CASE is Tue or Wed:
 <a> Assign Quota CS_Training to Dest Dallas
 <a> Return Least busy of Dest East_Coast and Dest West_Coast

Choices

actions
 control
 equal
 equal interaction
 included percent

☒ V
☐ D

code1
 code2
 code3
 transcript2
 transcript3

1880

1884

1882

1886

FIG. 48

111/125

1850

System Status Display

Release: 3.2.11

Platform State: In Service

CPU Usage: 10%

Disk Usage: 44%

Free Mem: 201975K

Active Alarms

Critical	Oldest	Major	Oldest	Minor	Oldest	Info
15	01:46	0	00:00	256	01:23	29

Oldest Info

01:23

Acknowledged Alarms

Critical	Major	Minor	Info
0	0	0	0

Detail Type

Application Status Information

Detail

Name	Instance #	Desired State	Actual Status	Release #	TPS
cxc	0	OutOfService	InService	3.2.11	1

1856 1858 1860 1862 1864 1866

Close Help

1852

1854

FIG. 49

112/125

1870

ACD Collector Administration

Gateway Type 1872

Site Collector Name 1878

Site Collectors

Collector Name	Central Collector	Machine State	CSS Link	ACD Link	#Q's
00000468	xxxh-1	N/A	N/A-N/A	40	N/A
87775176		N/A	N/A-N/A	2	N/A
90077179	xxxh1seo-1	N/A	N/A-N/A	3	N/A
90176912	xxxh-1	N/A	N/A-N/A	12	N/A
90429279		N/A	N/A-N/A	4	N/A
99120849	xxxh-1	N/A	N/A-N/A	7	N/A
99136171	xxxh1seo-1	N/A	N/A-N/A	2	N/A
99403087		N/A	N/A-N/A	2	N/A

1874

1879 Add 1876 Delete Close Help

FIG. 50

113/125

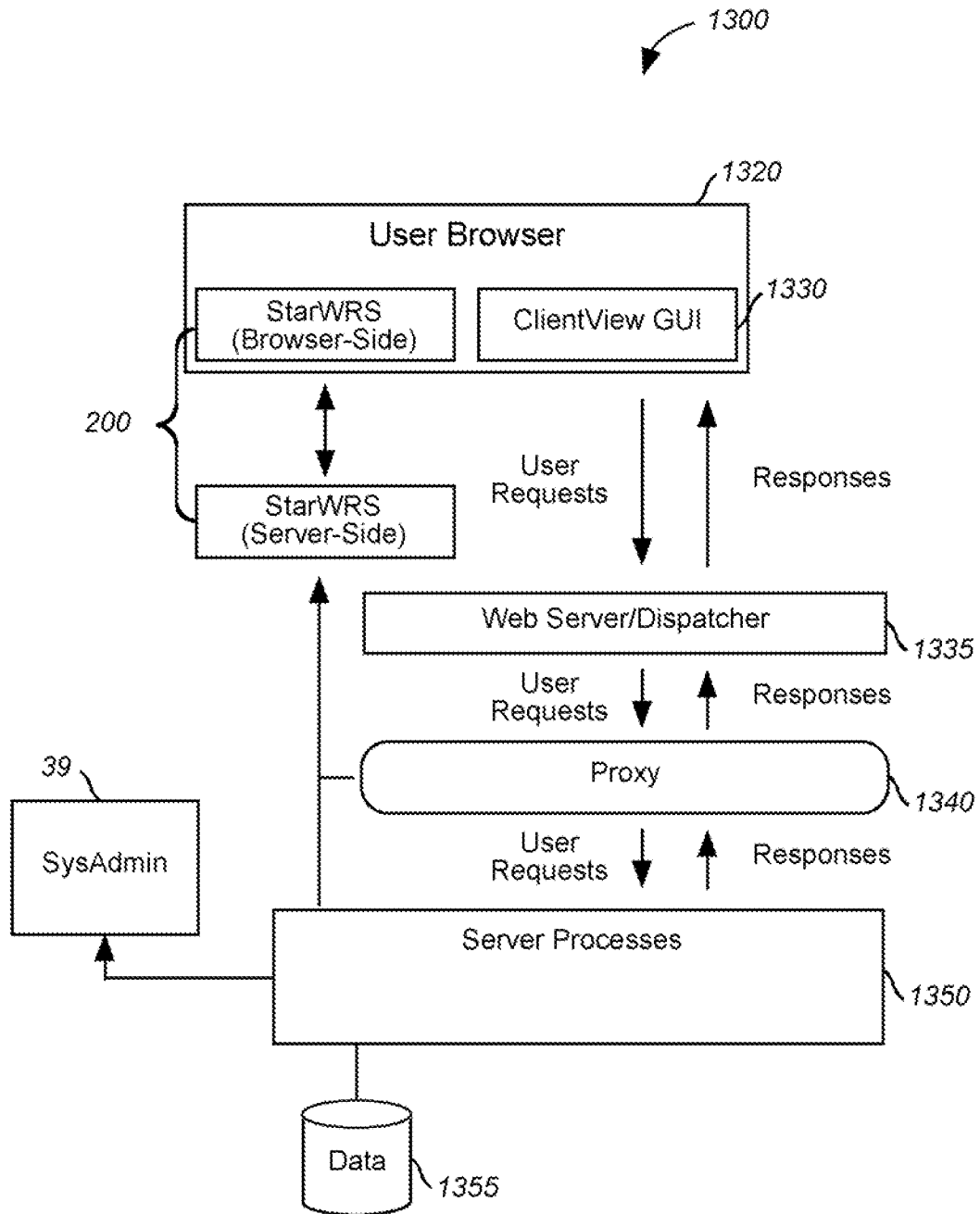


FIG. 51

114/125

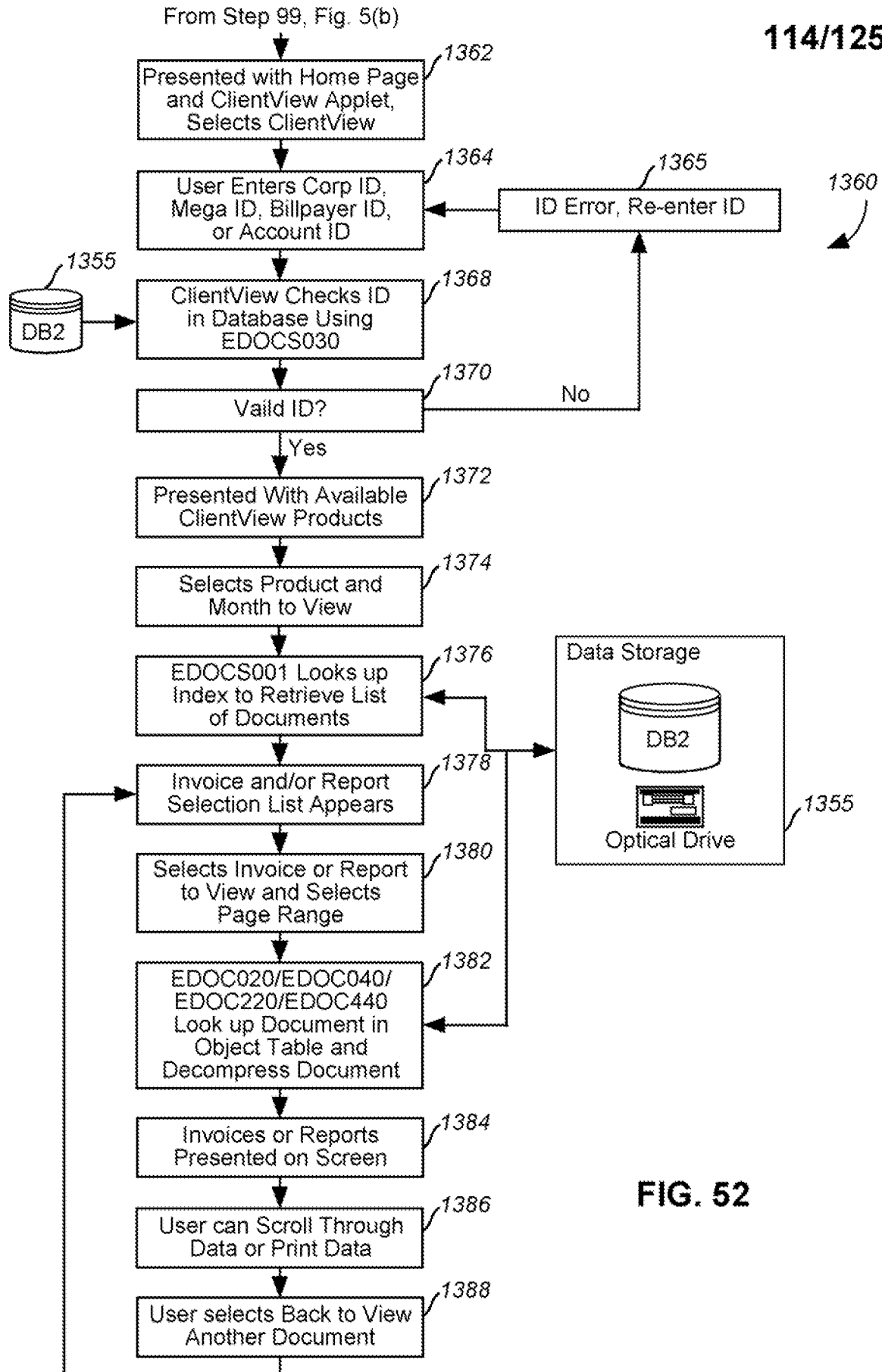


FIG. 52

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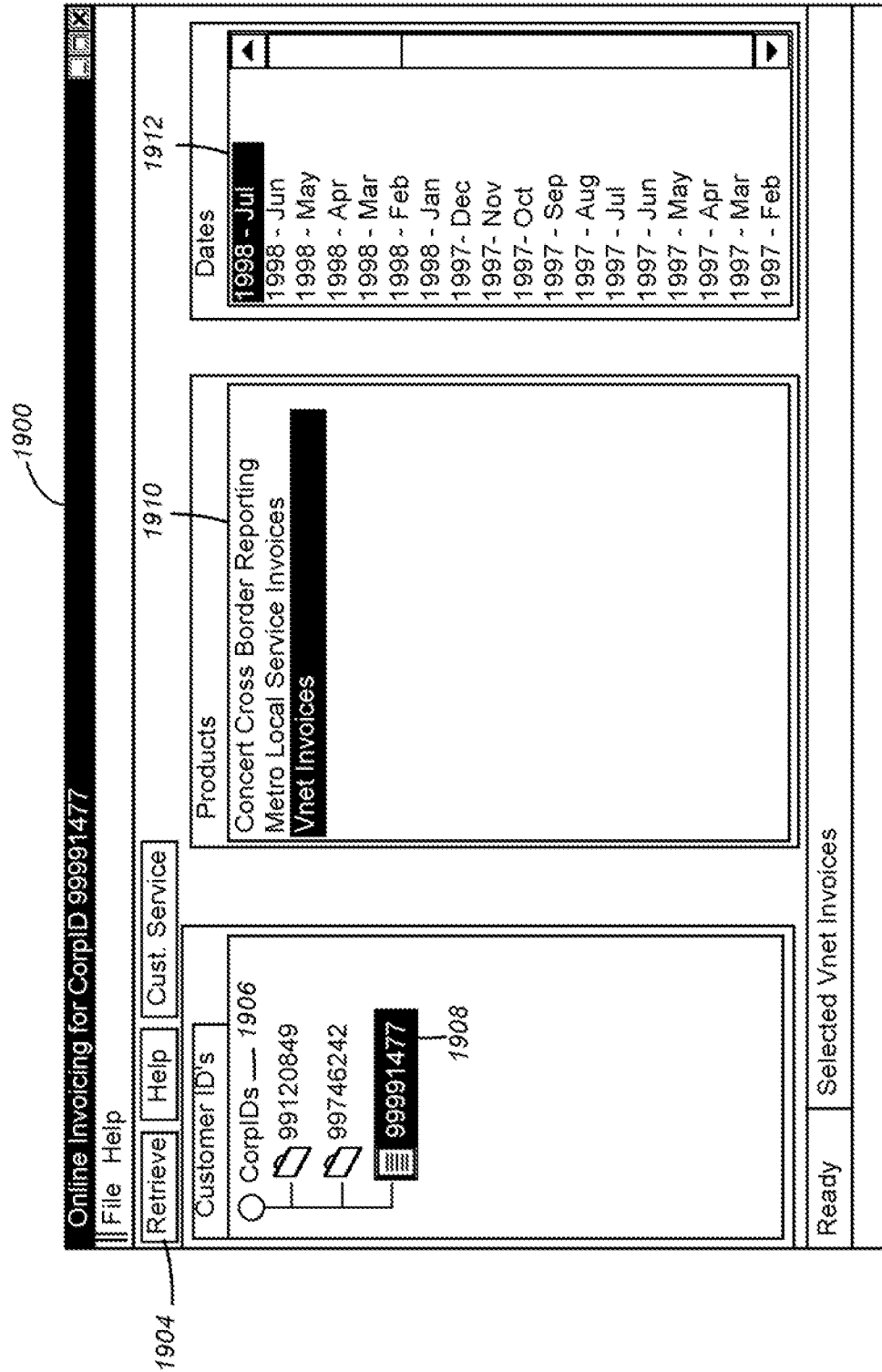


FIG. 53(a)

116/125

1904

Online Invoicing for CorpID 999991477

File Help

Retrieve Help Cust. Service

Issue Date	Invoice #	BillPayer ID	Pages
1998/07/10	061546245	Y0051360	3
1998/07/10	061546248	Y00	Document Invoice - 061546245
1998/07/10	061546249	Y00	Retrieve Search
1998/07/10	061546251	Y00	
1998/07/10	061546252	Y00	
1998/07/10	061546271	Y00	
1998/07/10	061546272	Y00	
1998/07/10	061546274	Y00	
1998/07/10	061546277	Y00	
1998/07/10	061546295	Y01	
1998/07/10	061546296	Y01	
1998/07/10	061546298	Y0167209	122
1998/07/10	061546299	Y0167210	24

Ready Select to retrieve payment pages only

1915

1918

1920

00003 Pages available for this document
 Please specify a range of pages to retrieve
 Maximum retrieval pages is 100

Start page: 1 End Page: 3

☐ Mail / Payment Pages Only

OK Cancel Help

1917

FIG. 53(b)

117/125

1927 — Invoice: 061546245 File Find Page View Help

1928 — Find Back Next Retrieve Print Help Cust. Service

1925 —

SUMMARY OF AMOUNT DUE

CITICORP USCPG (CORP. FEATURE) BILLING PERIOD 06/01/98 THROUGH 06/30/98
12355 SUNRISE VALLEY DRIVE ATTN: INVOICE ADMINISTRATION
RESTON, VA 22091

CUSTOMER NUMBER 99991477 BILL PAYER Y0051360 NODE NO. 00099156

DESCRIPTION	CORPORATE LEVEL CHARGES	LOCATION LEVEL CHARGES
CURRENT CHARGES UNDER CITICORP/MCI/CITIBANK SD 9999147799991477		
LONG DISTANCE USAGE CHARGES*		
DOMESTIC	\$0.00	\$0.00
INTERNATIONAL DDD	0.00	0.00
CUSTOMIZED ANNOUNCEMENTS	0.00	0.00
DIRECTORY ASSISTANCE	0.00	0.00
TOTAL	\$0.00	\$0.00
NON-USAGE		
FEATURES	\$0.00	\$0.00
SUPPLEMENTAL CHARGES	0.00	0.00
ALLOCATED CHARGES***	35,000.53	0.00
MISCELLANEOUS****	0.00	0.00

Page: 1 (in range 1 to 3)

FIG. 54

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ClientView Server Process Flow

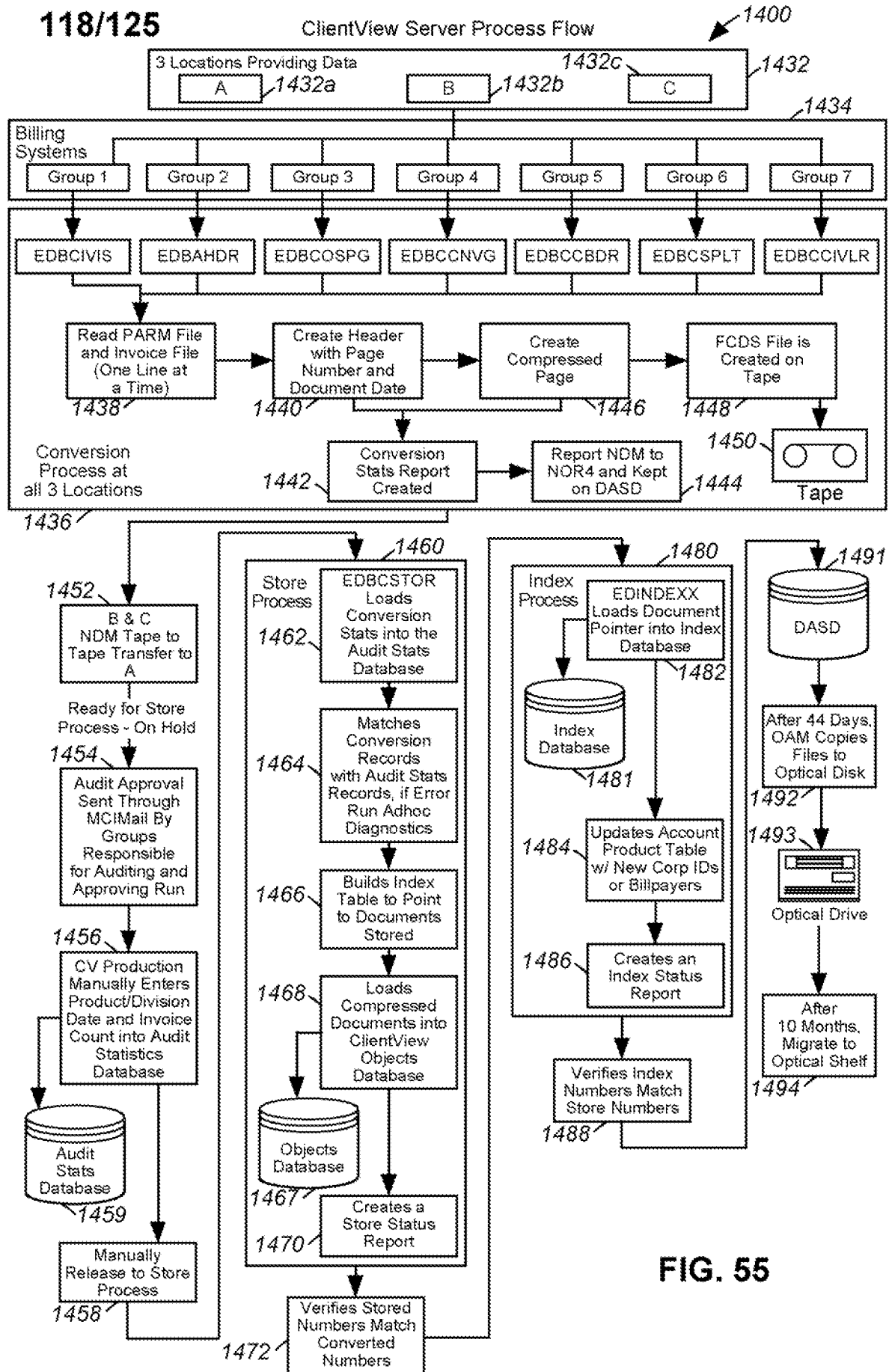
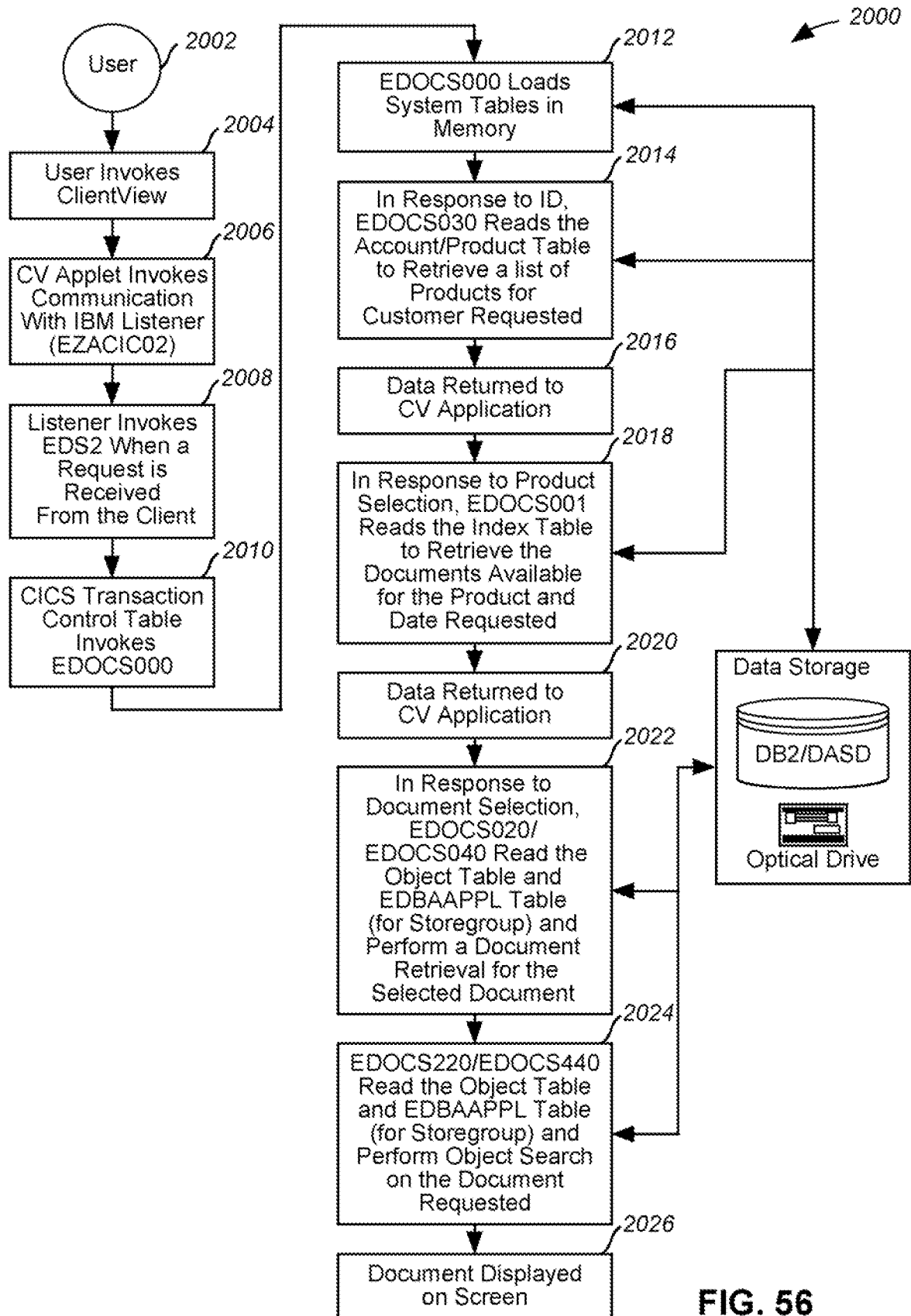


FIG. 55

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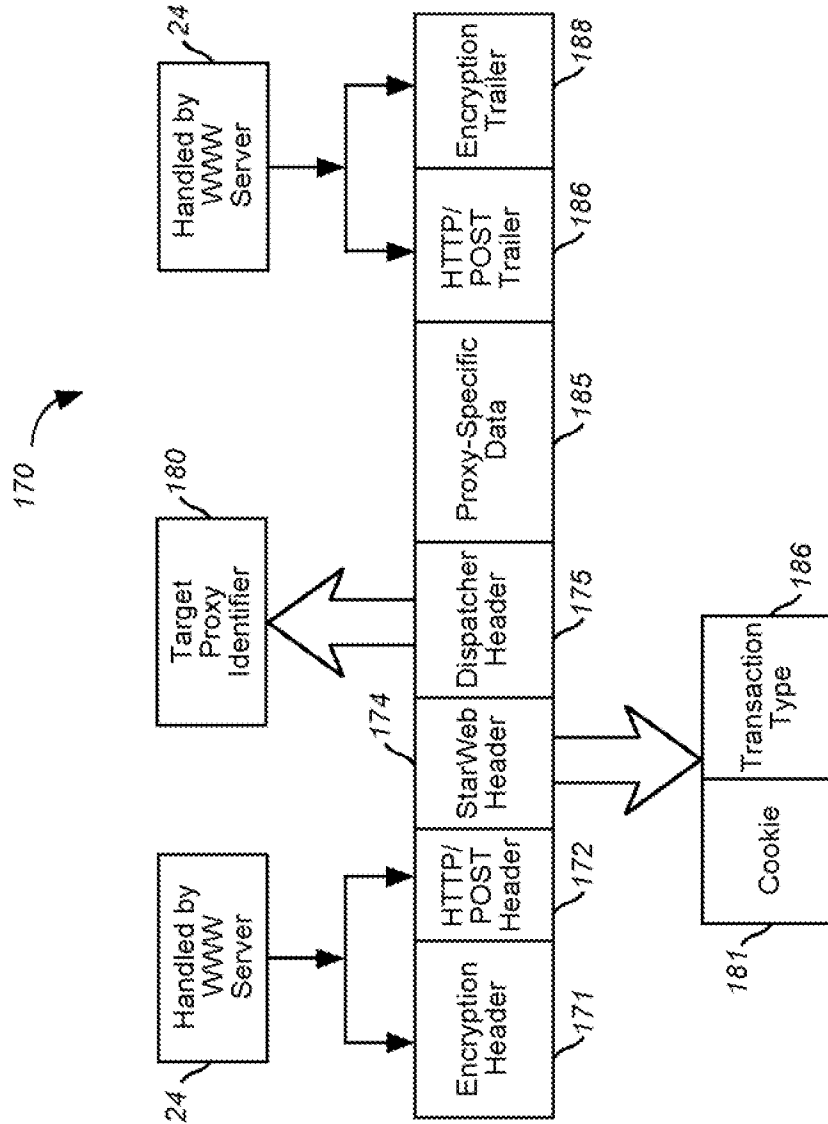


FIG. 57

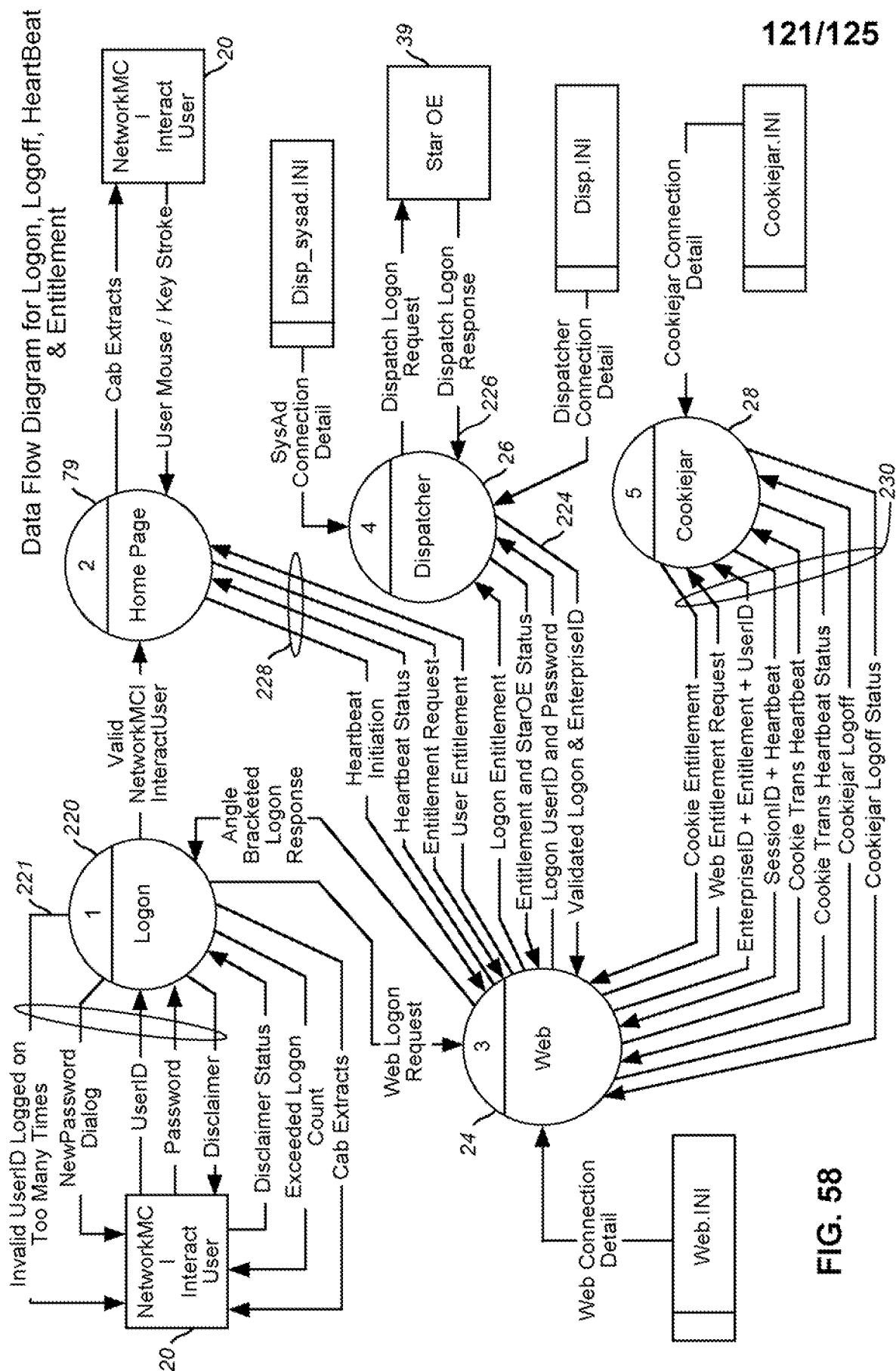


FIG. 58

Data Flow Diagram for Transactions

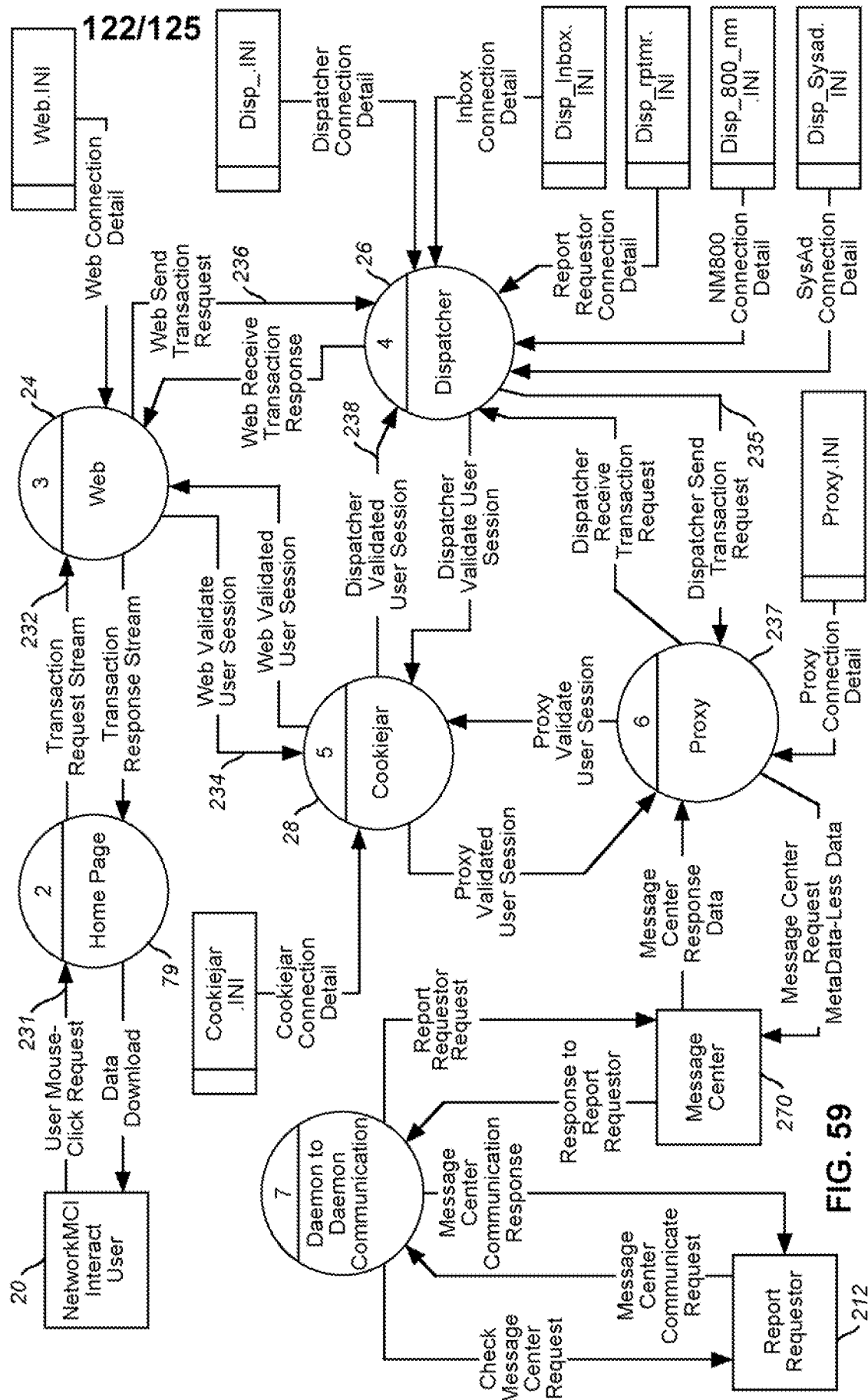
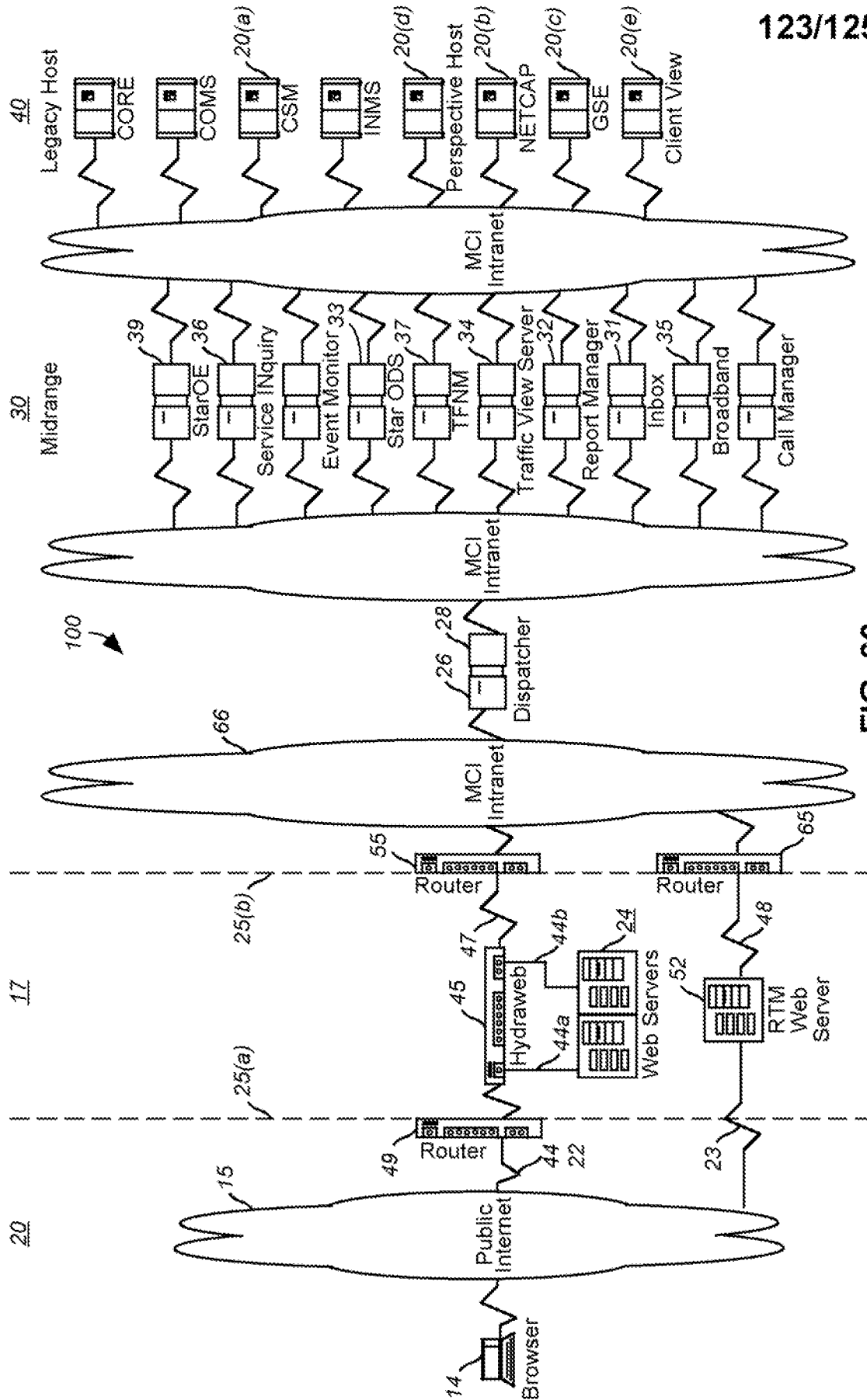


FIG. 59



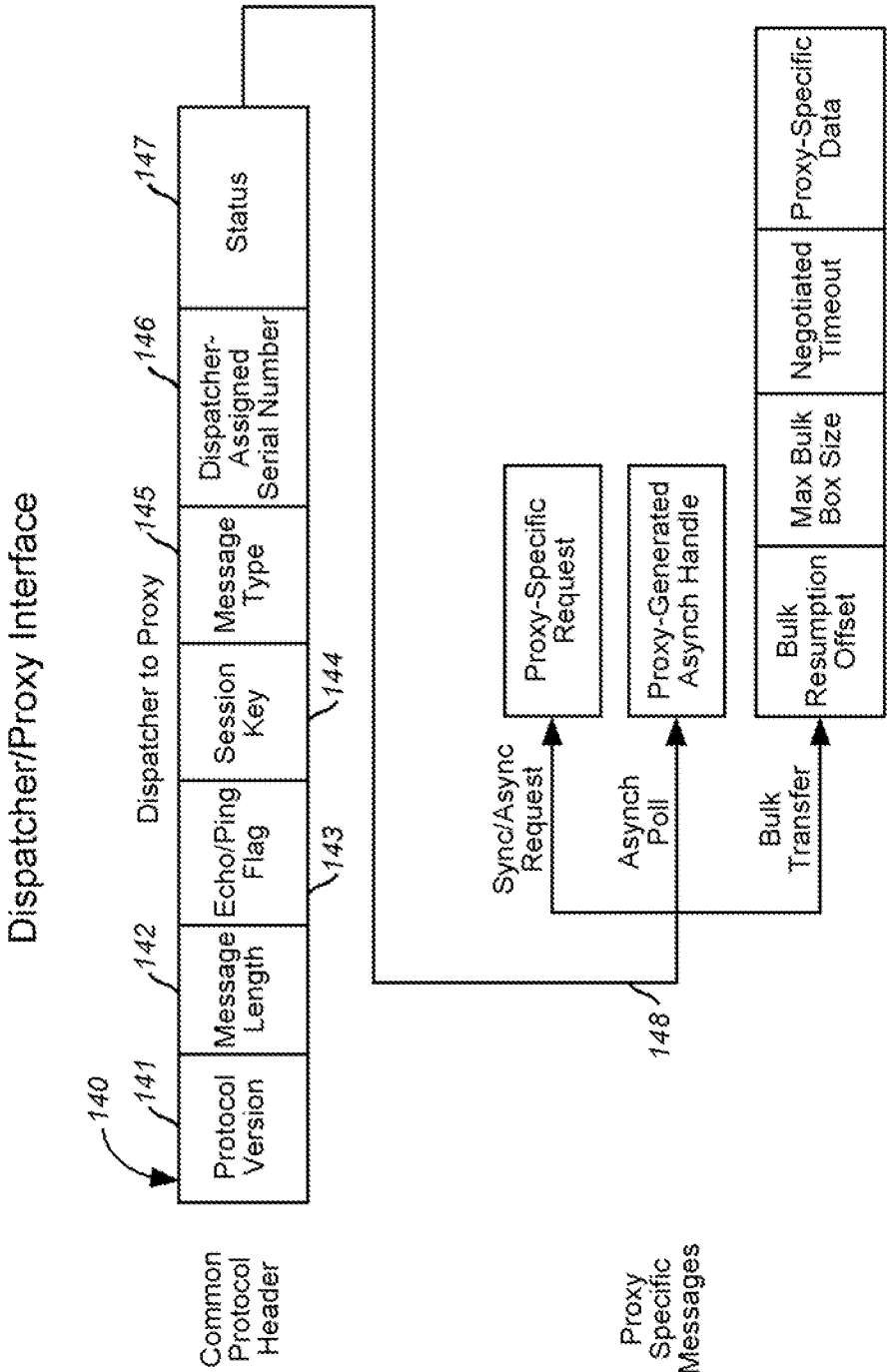


FIG. 61(a)

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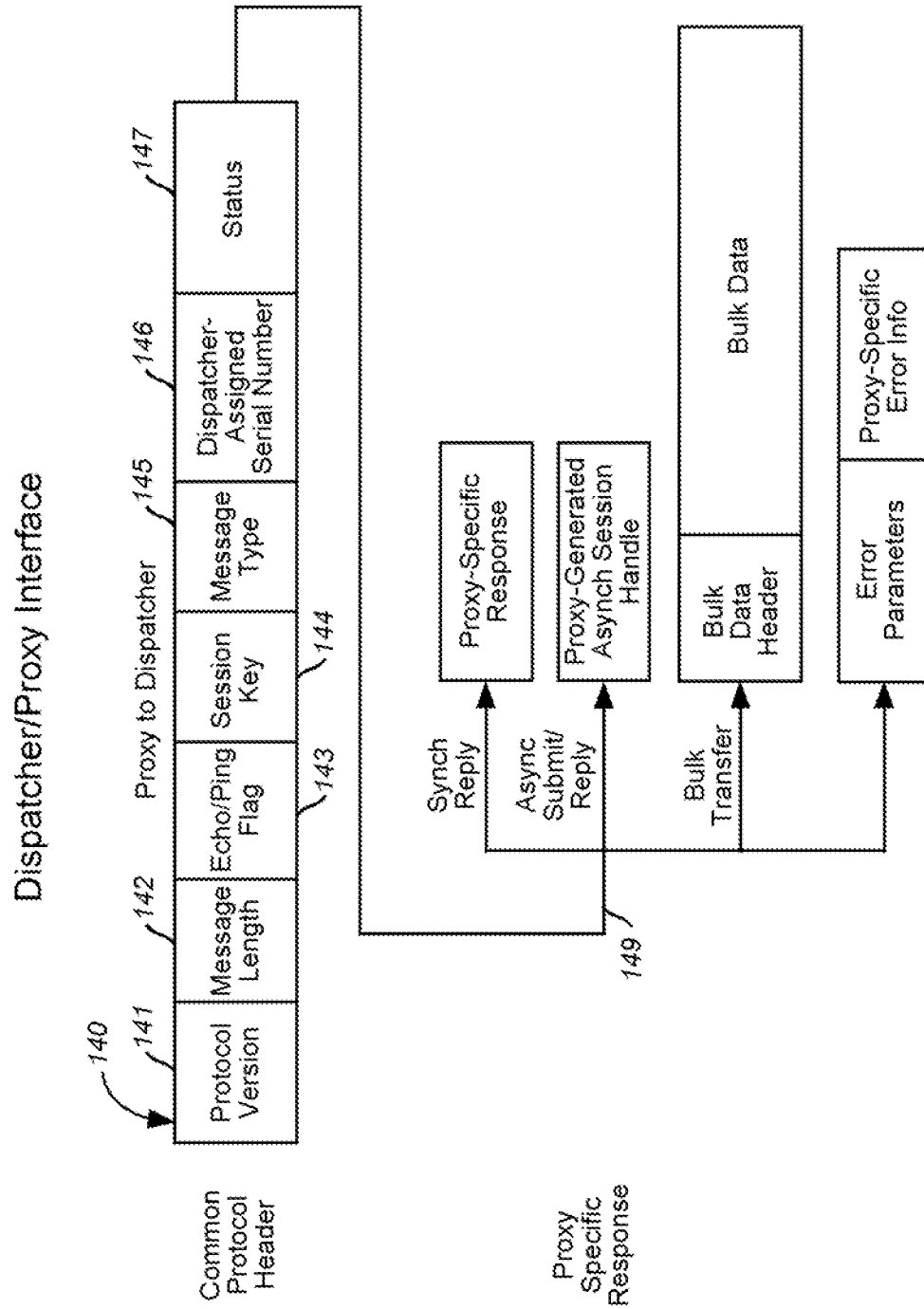


FIG. 61(b)